



Public Consultation

Final consultation event

In coordination with EGAS, the consultant set the date for the Public consultation event. Invitations were processed through EGAS, EcoConServ as well as the Alexandria Governorate environmental office.

A public newspaper advertisement was made in the newspaper two weeks ahead of the event. Invitations through telephone, fax and email were made to relevant stakeholders. Additional calls and visits were made to ensure that harder to reach stakeholders, especially in El Amerya were informed and directly invited.

Prior to the consultation, leaflets about the project and non-technical executive summary were prepared and distributed during the consultation activities in order to ensure transparency and unification of information shared with relevant stakeholders.

The language used during the consultation presentations was simple non-technical Arabic in order to explain the project and foreseen impacts in a clear way that is understandable for all.

After the presentations, the floor was opened for comments and clarifications with an equal right for all interested attendees to speak and request clarifications and responses.



Figure Error! No text of specified style in document.-1:PC Attendees



في بيان اسمن إلى أنه سيتم استئناف
التداول اعتباراً من يوم الثلاثاء الموافق ٢٦
يناير.

بالتجديد للواء أبو بكر الجندي رئيساً
للتعبئة العامة والإحصاء لمدة عام
القادم، يذكر أن أبو بكر الجندي في
الجهاز المركزي للتعبئة والإحصاء في

**Egyptian Natural Gas
Holding Company**
**الشركة المصرية القابضة للغازات الطبيعية
(إيجاس)**

جلسات الاستماع ومناقشة عامة
لدراسة تقييم التاثيرات البيئية والاجتماعية
لمشروع توصيل الغاز الطبيعي
بمحافظة قنا الاسكندرية اسوان القليوبية سوهاج

في إطار خطة الشركة المصرية القابضة للغازات الطبيعية والتي تعد جزءاً مكتملاً من
استراتيجية الدولة في التوسع في توصيل الغاز الطبيعي للوحدات السكنية لعدد
٦,٥ مليون عميل في (١١) محافظة بإتخاذ الجمهورية.

فإنه يسعد الشركة المصرية القابضة للغازات الطبيعية (إيجاس) بالتعاون مع شركة
الخدمات البيئية والسلامة والبيئة (بيروسيف) وشركة إكوكونسرف للحلول
البيئية دعوة ممثلين للمجتمع المدني والجهات والأفراد المعنيين بموضوعات التنمية
المستدامة والبيئة للمشاركة وإبداء الرأي بشأن المشروع وتأثيراته البيئية
والاجتماعية المحتملة وذلك في تمام الساعة **عاشرة صباحاً** طبقاً للمواعيد التالية،

المحافظة	المكان	التاريخ
قنا	فندق بسمة	يوم الأحد ٢٠١٦/٢/٧
الاسكندرية	فندق جراند رويال	يوم الاثنين ٢٠١٦/٢/٨
أسوان	قاعة مؤتمرات عروس النيل	يوم الثلاثاء ٢٠١٦/٢/٩
القليوبية	مكتبة مصر العامة	يوم الأربعاء ٢٠١٦/٢/١٠
سوهاج	قاعة المجلس الشعبي المحلي بالمحافظة	يوم الأحد ٢٠١٦/٢/١٤

وفي حالة الرغبة في الحصول على نسخة من مسودة ملخص الدراسة التنفيذي
يرجاء زيارة الموقع الإلكتروني
www.egas.com.eg للشركة المصرية القابضة للغازات الطبيعية
أو الحضور لمقر الشركة ٨٥ طريق النصر مدينة نصر
وإننا لنتمتع بمشاركة سيادتكم في هذه الجلسة
للمزيد من المعلومات يرجى الاتصال بالمكتب الاستشاري - إكوكونسرف
فاكس: ٢٧٣٦٥٣٩٧ - ٢- تليفون: ٢٧٣٦٤٨١٨ / ٢٧٣٥٩٠٧٨ - ٢
بريد إلكتروني **genena@ecoconserv.com**

Figure Error! No text of specified style in document.-2: Advertisement published in El Gomhoria newspaper

Criteria for Venue Selection and Transportation Arrangements

The selected location for the workshop was the Grand Royal hotel main Hall in downtown Alexandria, close to El Raml station. During the selection process of the consultation venue, the consultant particularly considered the choice of a venue which would be central to all invited stakeholders from different parts of Alexandria. Additionally, transportation was arranged to and from the venue for stakeholders from El Amreya for example to ensure that the venue would be accessible (free of charge).

The criteria for selection of the workshop location can be summarized as follows:

- Size suitable for up to 100 participants
- Central location to for better accessibility for participants from different parts of Alexandria as well as government representatives.



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- Suitability for accommodating different social classes
 - Availability of conference facility (audio-visual system)
 - Facilities for serving lunch and refreshments.



Participants' Profile

The participants of the public consultation event reflected different categories of stakeholders from the project target area. Community people expressed their interest to attend this event. The environmental representatives from various local governmental units were keen to attend the event.

In total, 65 persons attended the event (39) males and (26) females. This is a relatively high representation of females.

Representatives from the environmental departments within Alexandria Governorate and the local units were among the participants. Additionally, environmental representatives from the local distribution companies attended the event. The road authority, local governmental units and the electricity companies were also adequately represented.

A bus was rented to transport people from remote areas to the meeting. The merchants and vendors working in the project areas were also among the participants.

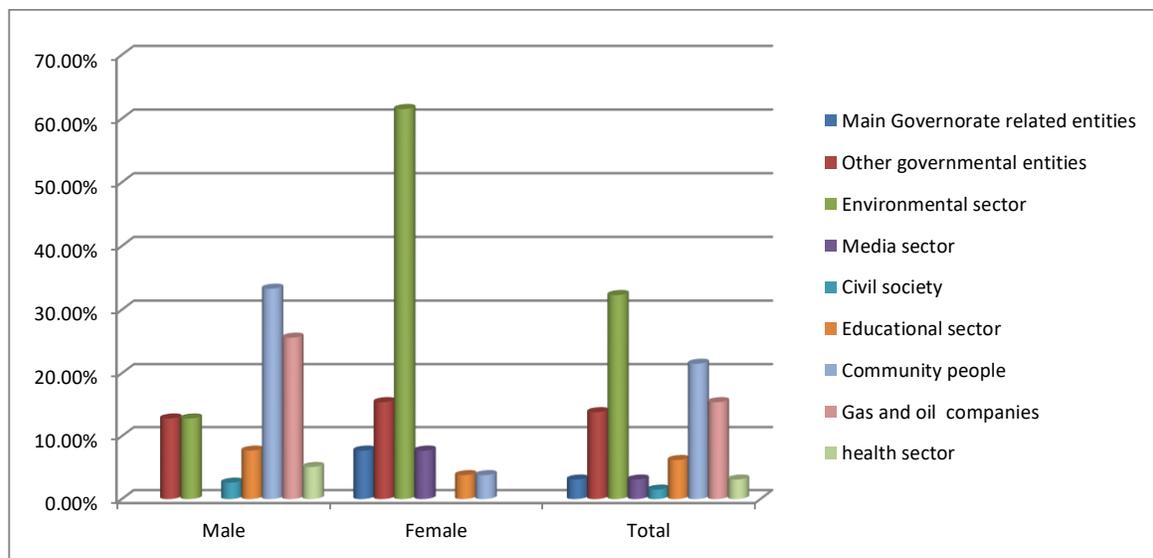


Figure Error! No text of specified style in document.-3: % Distribution of participants by their sectors and gender

The analysis of the participants reflected that the majority of sectors were represented. It was also important to guarantee a good representation of the poor and the semi-skilled laborers. Thus the team went a day before to the project sites to invite the community people, focusing on the targeted representation.

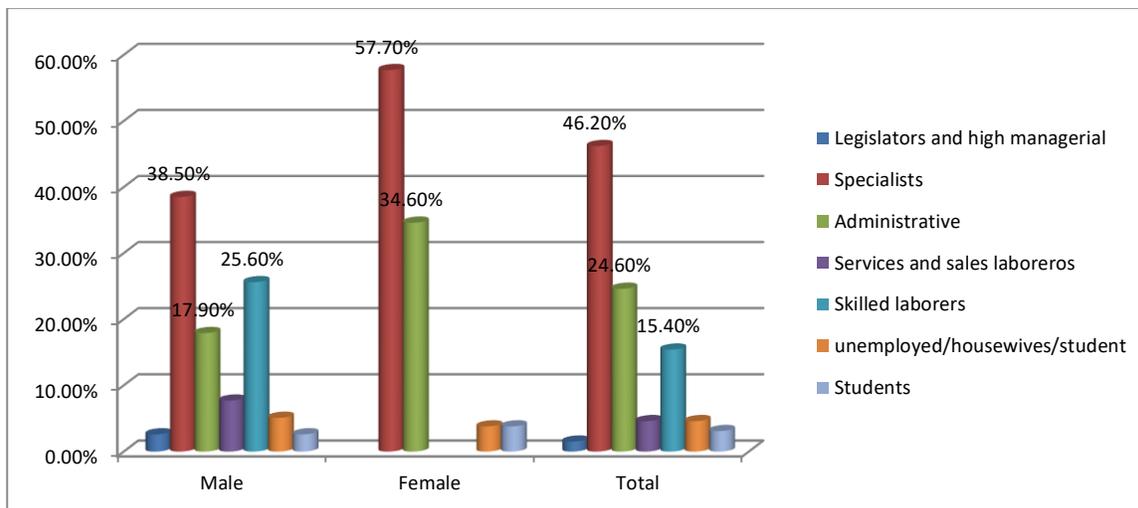


Figure Error! No text of specified style in document.-4: % Distribution of participants by their sectors and gender

Session flow

The public consultation event was organized by EGAS, together with EcoConServ on the 8th of February 2016 at the Grand Royal Hotel in Alexandria. Dr. Tarek Genena started the session with a brief welcoming note in which he explained the flow of the session and introduced the key panel speakers. This was followed by brief introductory notes from Eng. Akram el Dakkak on behalf of the Governor of Alexandria and Eng. Khaled Gamal from Petrosafe.



Figure Error! No text of specified style in document.-5: Eng Ahmed Farag project manager in EGAS



Figure Error! No text of specified style in document.-6: Dr. Genena's Presentation

The introductory presentations were followed by presentation by Eng. Ahmed Farag who briefly presented the national plans for NG over the upcoming period which amounted to 4.8 million connections over the upcoming 4 years. Eng. Farag also explained the overall project including its geographical coverage, the routing of the pipelines, and the overall process undertaken throughout the NG installations to households.

Eng. Farag's presentation was then followed by Dr. Genena from EcoConServ, who presented the environmental aspects pertaining to the project. Dr Genena mentioned the



importance of the ESIA for the project, the study's objective, methodology, impacts and mitigation measures. The last presentation was delivered by Ms. Dalia Ashour, EcoConServ's Social Expert. Ms. Ashour presented the social impacts of the project including foreseen positive socioeconomic impacts of project like lower cost of NG, safety and employment generation potential.

In summary the presentations covered:

- 1- Basic information about the project
- 2- Baseline information about the project areas
- 3- Potential positive, adverse impacts and mitigation measures
- 4- Environmental and Social Management plan
- 5- Stakeholder engagement activities
- 6- Information and disclosure activities

An open discussion followed the presentations and lasted for nearly two hours, where the participants raised questions to the panel for concerns and clarifications regarding the project at large as well as the study. The main issues raised during this discussion are as follows:

- 1- Concerns about follow-up and maintenance of installed connections
- 2- Clarifications about delays in restoration of street conditions and which body is responsible for restoration
- 3- Clarifications about health and safety and working conditions of contracted members
- 4- Towngas and Egypt Gas explained their procedures and management of contractors
- 5- Complaints to governorate representative from Amereya residents who have no wastewater connections which are a prerequisite for NG connections
- 6- Employment generation



Figure Error! No text of specified style in document.-7: Ms. Ashour's Presentation



Figure Error! No text of specified style in document.-8: The panel

The following table describes the detailed discussion and the concerns raised by the stakeholders.



Table Error! No text of specified style in document.-1: Comments and concerns raised during the discussion session

Question/comment	Response
<p><u>Eng Abir Hussein- EEAA Alexandria Branch</u></p> <ul style="list-style-type: none"> • Are the drillers part of Towngas or Egypt Gas team? • Which entity is responsible for: restoration of street conditions after drilling? • Which entity is responsible for safety of previously installed external pipes? Follow up and maintenance? • Which entity is responsible for awareness about external pipes to local community to avoid accidents? 	<p><u>Eng. Ahmed Farag – EGAS:</u></p> <p>The implementing companies give the budget to the local units in order to implement restoration activities before proceeding with the projects. The gas companies are now only responsible to backfill the drilled areas.</p> <p>There is a unit which is fully dedicated to follow up and maintain pipes on a daily basis and making sure to use protective paint and replace pipes when necessary. External pipes are made out of resilient materials to resist external conditions. There are stickers posted on all meters for awareness and face to face awareness is raised during installations and follow-up visits.</p>
<p><u>Eng. Sayed – EEAA central:</u></p> <ul style="list-style-type: none"> • People know that the gas company is responsible for the installations and drilling but don't know that the local units are responsible for restoration. • Are the subcontractors approved by EEAA? 	<p><u>Eng. Sherif Aboul Mahassen – Towngas:</u></p> <p>We coordinate with local units on their paving plans in order to work in accordance with their plan. After completing our work we inform them so they can go ahead with restoration. Our subcontractors are part of the petroleum sector and we as towngas are responsible for all work, not subcontractors. We also coordinate with all relevant services (water, electricity...) during drilling.</p> <p><u>Eng Farag</u></p> <p>All subcontractors are registered and cleared by the petroleum sector. And all companies are monitored by EGAS.</p>
<p><u>Eng. Mervat Awad – Asdeqa' el Bi'a NGO:</u></p> <ul style="list-style-type: none"> • The study should include part on the customer service and information on emergency numbers. • The social section included a section on the GRM, what about emergency situations? • What are the legal time 	<p><u>Eng. Farag:</u></p> <p>Emergency numbers are on meters and teams are deployed immediately in case of emergency calls.</p> <p>For the customer service phase, there is emergency for which we have a unified hot number to report. 129.</p> <p>For following up and maintaining pipes there is a specialized unit that is responsible but there is no set timeframe for following up but rather based on reports and priority based on area conditions (e.g. coastal zones require more frequent follow-up and maintenance) currently.</p> <p>Full report explains GRM in detail.</p>



Question/comment	Response
<p>requirements for following up and maintenance of connections</p>	
<p><u>Eng. Hanan Hassan – environment unit at Alexandria Governorate:</u></p> <ul style="list-style-type: none"> • What is the size of Egypt’s NG national reserves? • Are there future plans to operate factories using NG? • If asbestos water pipes break during drilling, what are the procedures followed? 	<p><u>Dr Tarek Genena- EcoConServ:</u> In the case of hazardous waste including asbestos, the ESMP proposes for the contractor how manage generated hazardous waste and to transport it to the Nasreya landfill. Additionally, during drilling there is a representative from all relevant ministries and all broken pipes are immediately replaced on the expense of the implementing company.</p> <p><u>Eng. Farag:</u> The current use of NG for households constitutes 3% of the total national production. 57% is used for electricity production. In this case there is an issue of financing the connections which are planned on a strategic basis rather than a profit base. The remaining 40% are for providing factories with fuel. There is no concern on the household consumption. In case there is a gap in the reserves, the concern would be on the large bulk for electricity production and production.</p>
<p><u>Mr. Farouq Hafez- Abna’ Moneim resident:</u> For us the main problem is the lack of a sewage/ sanitation system in our area, afterwards you could install NG.</p>	<p><u>Eng. Farag:</u> NG connections come after all other facilities out of safety restrictions. One of the main hindrances for us to install NG is the lack of sanitation facilities which we report to the cabinet in order for the ministers to put in place a plan to</p>
<p><u>Eng Sayed- EEAA</u> The presentation stated that there will be 300 job opportunities generated by the project; it should clarify what type of opportunities.</p>	<p><u>Eng Farag:</u> It is worth noting that generated jobs will be local.</p> <p><u>Ms. Dalia Ashour- EcoConServ</u> This is a brief presentation and will be explained in detail in the study which will be shared on the company website</p>

Summary of consultation outcomes

The key message from the consultation event carried out for this project is the clear public acceptance. Aside from limited concerns regarding arrangements for NG installment payments and street restoration, the main requirement was the speedy implementation of the project and expansion to additional areas.

While WB safeguards and regulations state that a minimum of two large-scale, well-publicized public consultation sessions are a must for projects classified as category ‘A’ projects like the one at hand¹, additional consultation efforts (for example through focus group discussions, in-depth meetings, and interviews) were implemented to reach the most vulnerable and difficult to reach community members. Additionally, in order to obtain larger

¹ Clause 14 of OP 4.01 states that: “For Category A projects, the borrower consults these groups at least twice: (a) shortly after environmental screening and before the terms of reference for the EA are finalized; and (b) once a draft EA report is prepared. In addition, the borrower consults with such groups throughout project implementation as necessary to address EA-related issues that affect them.”



scale and more quantifiable information, the consultant has conducted surveys in the different sites.
