



Annex 11-1: Stakeholder Engagement and Public Consultation (Governorate of Monofeya 2017)

Brief Description

The public consultation for this ESMP aims to presenting the project to the community, official bodies, representatives of civil society and related parties, communicating and consulting with them to introduce the NG project, its objectives, its effects, components and stages, and to identify the perspectives of different parties. Environmental and social aspects, as well as the following:

- Availability of information during the lifetime of the project through the on-site customer service office, providing adequate and clear information
- Community following up where the citizen is pursuing various activities and inform the community development officer about any irregularities in order to take appropriate corrective action
- Encourage community, advocacy and advocacy to deliver natural gas and stimulate the community to support the poor.
- Designing a grievance handling mechanism that is easy to use and includes clear and accurate levels and responsibilities in terms of timing, as well as commitment to publish them at the local level.
- Communicate with local communities, including people affected by the project, to raise awareness of the project and implement the schedule.

Legal Framework

Public hearing activities for the natural gas delivery project for some areas in Monofeya Governorate (scope identification, interviews, focus group discussions, public hearings / consultations) were carried out with the various stakeholders and members of the host communities of the proposed project in accordance with the following laws and standards:

- WB policies and directives related to disclosure and public consultation, namely:
 - o Directive and Procedure on Access to Information
 - o Operational Policy OP 4.01 Environmental Assessment.
 - o The Bank's procedures for reporting projects .



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• Egyptian regulations related to public hearing: Under the Egyptian Environment Law No. 4/1994 and its amendments No. 9/2009, amended by Ministerial Decisions 1095/2011 and 710/2012, Resolution No. 964/2015, a number of institutional bodies (representing EEAA and its regional branches, Governmental organizations concerned, the governorate where the project is located, local councils, affected groups, institutions and population) should be represented in the consultative process prior to approval of the proposed projects requiring environmental impact assessment and other parties such as NGOs and universities.

Public Consultation Methodology

As part of the implementation of the ESMP study, a team of Petrosafe implemented multiple levels of survey tools for the collection of various data as well as conducting field visits to the target sites in Monofeya Governorate (Shintina Al Hajar & Um Saleh, Tilbant Abshish, Salaka) in Feb 2017. The study team was able to collect sufficient information on the potential impacts of the project through consultation with governmental and non-governmental bodies, the local community, households, some vulnerable groups. During the visits, meetings were held with local unit officials, NGOs, health units, mayors and community leaders as well as Egypt Gas team. The consultation process was documented through photography as well as taking notes and reporting. Key social assessment methods used include observation, interviews, and surveys.

Assessment of the Consultation

In the following the results of the public consultation in Monofeya is described by outlining the comments and assessing their relevance for the ESMP.

Public consultation presentations and open discussion

As part of the implementation of the ESMP project for some of the targeted areas in Monofeya Governorate, a community consultation session was held to present the project and the results of the study to interested and decision-makers. The process of community consultation is a key part of the process of evaluating the positive and negative impacts of the project and All phases of the project. The meeting was announced in a newspaper - on 5th April 2017.

Session Management and Documentation:

1. The main objective of the community consultation session is to present the NG project plan for the target areas in Monofeya Governorate. Explain the results of the ESMP study to the project and discuss it with government officials, key stakeholders, potential clients, civil society representatives and citizens.





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- 2. A file containing a copy of the summary of the ESMP study for the project was prepared and distributed to the attendees at the beginning of the meeting.
- 3. The meeting was prepared and managed by Petrosafe in coordination with the Egyptian Natural Gas Holding Company (EGAS) and Egypt Gas Company
- 4. The attendance was documented by signing a statement at the entrance to the hall (attached)
- 5. All the proceedings of the session were filmed with photographs and videos to document the discussions
- 6. All discussions and observations were recorded and presented in the report





Agenda

The community consultation session started at 10:30 am in the main hall of the Youth Hostel building of the Faculty of Agriculture, Monofeya University, and ended at 1:00 pm

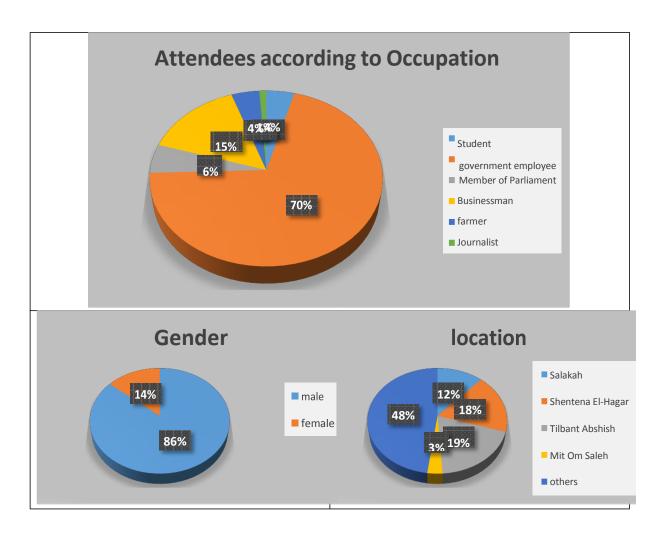
The speech	Summary
Dr. Khaled Gamal Assistant president of Petrosafe	Welcoming the audience and presenting the objectives of the event and the agenda.
Eng. Ahmed Ragab General Manager of Environmental Department in the Governorate	Talk about the achievements of environmental affairs in the areas of improved fuel used, biogas production and the significant environmental improvement resulting from the changing in the used fuel in brick factories to natural gas.
Eng. Hany Megahed Area Manager at Egypt Gas	The most important information is that Monofeya occupies third place among the governorates of Egypt after Greater Cairo and Alexandria in the delivery of natural gas and that the number of clients in the province of Monofeya about 200 thousand customers
Eng. Ayman abed El Hafez	Introduction about Petrosafe company, areas of
Assistant Manager Petrosafe	work and services to support the oil and gas sector
Eng. Ahmed Farag	Presentation about the company and The project of
EGAS Project manager Eng. Waleed Abed Al Nabe Eng. Mohamed Ibrahim EGYPT GAS	Presentation about the NG project in Monofeya, Gas line route, potential clients numbers, and the implementation stages of the project in the governorate of Monofeya
Dr. Mahmoud Ismail Petrosafe consultant	Presentation about the social impact study for the Gas project in Monofeya
Dr. Khaleed Al Sahy Environmental Department General manager at Petrosafe	Presentation of the environmental impact assessment study for the natural gas project in Monofeya
Dr. Khaled Gamal Assistant president of Petrosafe	He thanked the attendees, summarized the results and concluded the meeting



Participants Profile

Various social groups have attended the consultation meeting including; parliamentarians, citizens, farmers, students, businessmen, government officials and journalists.

- Total of 94 persons attended the consultation event; 14% of which are females
- 70% were residents affiliated local governmental units within the Markazs that will host the project.
- Participants include 5 parliament members, one journalist, 4 students, and 14 craftsmen and 66 governmental employees
- Six people working in EGAS and Egypt Gas attended the session. They provide detailed and clear information about the NG and its associated activities.









Phase One: Community Consultation (On-site) February 2017

Discussions during the period of community consultation in the targeted areas (Shintina Al Hajar, Um Saleh, Tilbant Abshish and Salaka)

Question Question	Answers
About the possibility of reduction or installment of the contracting cost, which is relatively high for citizens	There is an agreement with the National Bank of Egypt to pay the contracting cost through a payment plan - which is about 2160 pounds - for up to 7 years, and on the long term natural gas is considered an economically feasible, since the LPG cylinder gas current price is expected to increase. As it should be taken into account that risk of accidents resulting from NG installation is lower than the transportation, storage and installation of the LPG cylinders
About how to know the dates of the project implementation	Egypt Gas Company will set a timetable for implementing of the installation and lines connection works. The company stated that all information about the project will be published at the local level through the distribution of the World Bank publications, the announcement in the local units, the project website and the company contracting offices.
About how to find sufficient information about the project.	A recommendation was given to the Egypt Gas Company to make on-site large panels on which publishing the company data, implementation plan, and putting emergency numbers on all the company's cars
About the possibility of connecting the illegal/non eligible buildings with the Natural Gas, which do not have a license or outside the urban area	The main reference for Egypt Gas Company approval to consider the residential unit legally and technically qualified to install Natural Gas is the existence of an official electricity bill for the residential unit. For unlicensed units that have performed electricity work, an electricity bill must be submitted from the company with a copy of the rental or ownership contract. If the building is not eligible, Egypt Gas will not connect NG under any conditions for community safety.
The main complaint during all community meetings is the negative impact on traffic	The policy of Egypt Gas Company during the construction phase is that there is no drilling work after





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Question	Answers
during the drilling operations	the end of the working day, thus significantly reducing the
and not returning of the	problems of traffic liquidity.
streets (restoration) to their	Concerning the "street restoration" issue, it is the
original status after the	responsibility of the local units, sometimes occurs a delay
completion of the project	in paving because of the existence of a paving plan in the
	local units for the area street as a whole (the city or the
	village), not only where the drilling was carried out.
About the situation of	There are no exceptions with respect to the technical
residential units and buildings	requirements that have been set in this regard, that is for
not technically qualified for	lives preservation, buildings safety, and the security of the
Natural gas installation	society as a whole.
About the situation in the	In case of the owner desire to connect an uninhabited
case of connecting an	residential unit, it is required to provide the equipment's
uninhabited residential units	(stove / heater) before completing the connection.
	The community benefits from the presence of the
	company staff during the project period by supporting the
About the project provides	local businesses i.e. shops, cafes, restaurants, and houses
job opportunities for the local	rent in the region. For unskilled labor, the project or
community	subcontractors may employ temporary employment as
	needed, but are considered temporary short term
	employment





Phase Two: Community Consultation Session in Monofeya governorate (April 16th 2017)

The open discussion with the participants is summarized in form of a table, which presents the comments and the respective answers to that comment from the side of the EGAS Company and the consultants.

Main questions/comments by the	Response by the EGAS company
public	/consultants
Mr.Mohamed	
Expressing the appreciation of all the	
citizens for the project of Natural Gas	
installation to the Monofeya governorate	Reply by Eng. Ahmed Farag
	Thanks were given, then emphasizing the
	policy of the Natural Gas Holding Company
, , , , , , , , , , , , , , , , , , , ,	(EGAS), that interests in maximizing the
	positive benefits of the project and reducing
	or avoiding negative impacts.
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villages, which has great benefits on the society, especially the security and safety factor (explaining the example of explosion of a gas cylinders in the village of Meet Umm Saleh, and the death of some residents), also the positive impact of modifying the fuel used in the ovens to work With natural gas and the reflection on the low pollution in the air Dr. Mahmoud Bassiouni, member of parliament - of Al-Bagour Emphasize the importance of the project and positive points in the Natural Gas installation to households and that the negative impacts, if any, will be few in comparison to the positive impacts of the project He added that there are many villages located on the route of gas lines were not included in the current plan, although it is high population density and to maximize the benefit of the community, he asked to include those villages during the implementation	Thanks were given, then emphasizing the policy of the Natural Gas Holding Company (EGAS), that interests in maximizing the







ESMP NG Connection Monofeya / Shintina Al Hajar & Um Sale Main questions / comments by the	Response by the EGAS company
public	/consultants
Eng. Abdel Razek Head of the local unit in the village of Meselha The question is about securing the natural gas pipes in the streets and what is the safe depth for the placement of the pipes As well as the question of insuring that the drilling waste is not dumped in the roads and safely disposed	Reply by Eng. Ahmed Farag, EGAS company. The company is committed to the British drilling specifications, and the required depth to secure the pipes is at a depth of 120 cm with the addition of soft sand down and above the pipes and putting a warning tape before the covering for the safety and alert during any future drilling work. Concerning the drilling wastes it is unlikely to throw them by the contractor because of the existence of the control by Egypt Gas Company on all the work of contractors and they are responsible to all parties for implementation
Mr. Syed from the village Shentena El-Hagar He stressed the need to announce the project in detail in terms of the beginning, end, and stages of implementation. He suggested the formation of public committees of local village leaders to help the project for the good of the public	Engineer Hani Mujahid Director of Monofeya Region, Egypt Gas Company Confirmed the importance of community participation for the success of the project. The best evidence of interest in the local community is holding the public consultation session to identify the important points of the community
Director of the local unit village of Estanha He stressed the need to announce the contracts of subcontractors with Egypt Gas Company to help in control the implementation and coordination for the success of the project	Engineer Hani Mujahid Director of Monofeya Region, Egypt Gas Company confirmed that the changed contractor - whom the question is about - based on the announcement of his bankruptcy, withdrawal from the implementation, and therefore was re-offering to another contractor, it was agreed to hold a meeting,







Main questions/comments by the	Response by the EGAS company
public	/consultants
	gathering the local unit and Egypt Gas Company, and the new contractor
Mr. Ahmed Kotb - Village of Salka The question is about connecting households to the main sewage network in the streets before connecting natural gas lines to households and the cost of implementation	General. Ahmed Medani - member of parliament the connecting households till the inspection rooms was approved by the governor to reduce 50% of the implementation cost
Mr. Assem Mahmoud - Talbant Absheesh Village The complaint about the problem of random networks of infrastructure in the villages due to the random connections of the people on the networks of utilities and the expected damage of that on the natural gas network	Eng. Ayman Abdel Rasheed – Egypt Gas Company confirmed that any drilling work for connecting the natural gas network to connect any house, will be carried out after the connection with the water or drainage facility, to solve any problem in the houses should be done in coordination with the Egypt Gas Company. The presence of the company technical staff is required to follow the drilling and ensure that the gas lines are not affected by drilling
Dr. Sherine Abdel Aziz, member of parliament Question about villages not included in the current implementation plan but located near the currently implemented Natural Gas network	Reply by Eng. Ahmed Farag, EGAS company. He stressed the previous response in terms of studying the situation of these villages and determine the technical possibility for installation with existence of the economic feasibility in terms of population density and the expected customers
One of the attendees Emphasize the citizens pleasure of connecting Natural Gas to their households, which contributes to raising the burden on citizens and reduce the burden of energy subsidy from the state.	Thanks were given, and stressed the importance of the co-operation of all parties to make the project succeed, which has a positive impact at the national level





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Photos of attending participants















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Summary of Consultation Outcomes



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The majority of consulted groups expressed their willingness to install the NG to their areas. Aside from the overwhelming acceptance, few concerns were raised during the consultation process. Traffic congestion and street rehabilitation were the main concerns raised. NG Safety measures were raised as a main concern. Sharing of information in full cooperation with the community stakeholders and NGOs was strongly recommended by most of the consulted groups.

Site-specific consultation efforts included all concerned stakeholders – be they persons/households affected by the project activities, civil society organizations representing the interest of the community, or regulatory and governmental bodies who will play a role in facilitating or regulating the implementation of site-specific project activities.

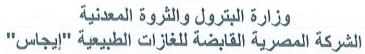
While WB safeguards and regulations state that a minimum of two large-scale, well-publicized public consultation sessions are a must for projects classified as category "A" projects like the one at hand, additional consultation activities (for example through focus group discussions, in-depth meetings, and interviews) were implemented to reach the most vulnerable and hard to reach community members. Additionally, in order to obtain larger scale and more quantifiable information, the consultant has conducted surveys in the different project sites.

ESIA Disclosure

The site specific ESIA after being approved by the World Bank and EEAA, the final report will be disclosed on the WB website, EGAS and Egypt Gas websites. An executive summary in Arabic will be disclosed in EGAS and Egypt Gas websites. A copy of Monofeya Site specific reports will be disclosed in EEAA and in the Governorate level









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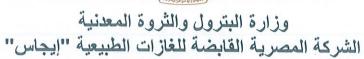


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