

Consultation activities were conducted in Gharbya governorate on the 11th of April 2017

Final consultation event

Consultation activities were conducted in Gharbya governorate on the 11th of April 2017. The main groups attended were as follow:

- General secretary of Gharbya Governorate
- Three consultants (Petrosafe/EcoConServ environmental and social) attended the final consultation event
- Two representatives of EGAS and eight representatives of Egypt Gas
- Two representatives of EEAA



Figure **Error! No text of specified style in document.-1: %** Venue of the final consultation event

The list of invitees was developed by environmental offices of the governorates, NGOs, governmental media centers, and various government employees, in cooperation with the Consultant. Invitees were informed of the date and location of the Public Consultation at least two weeks ahead. An executive summary was shared with them. Participants were invited through:

- 1- Invitations sent by EcoConServ via mails, Faxes and e-mails.
- 2- Telephone communication by EGAS and the Consultant.
- 3- An advertisement was published in El Mesaa Newspaper in the first page on Friday 31st of March 2017.
- 4- A community mobilizer was recruited from Gharbya Governorate to distribute invitations in all project sites
- 5- Microbuses were provided to transport community people from other areas in Gharbya.

Consultation was held in the governorate building which is accessible to all people. It could host more than 150 people. The invitees were fully acquainted of the venue. That means most of community people were aware about the venue and knew precisely how to get there.

الشركة المصرية القابضة للغازات الطبيعية « إيجاس »
Egyptian Natural Gas Holding Company

جلسات الاستماع ومناقشة عامة
لدراسة تقييم التأثيرات البيئية والاجتماعية لمشروع توصيل الغاز الطبيعي في ١١ محافظة

في إطار خطة الشركة المصرية القابضة للغازات الطبيعية خلال الثلاث سنوات القادمة والتي تعد جزءاً متكاملاً من استراتيجية الدولة في التوسع في توصيل الغاز الطبيعي للوحدات السكنية لعدد ١,٥ مليون عميل في محافظات (الاسكندرية / البحيرة / مطروح / القليوبية / الدقهلية / الغربية / المنوفية / سوهاج / قنا / أسوان / الإسماعيلية)

فإنه يسعد الشركة المصرية القابضة للغازات الطبيعية (إيجاس) بالتعاون مع شركتي بتروسيف وإكوكونسرف للحلول البيئية دعوة ممثلي المجتمع المدني والجهات والأفراد المهتمين بموضوعات التنمية المستدامة والبيئة للمشاركة وإبداء الرأي بشأن المشروع وتأثيراته البيئية والاجتماعية المحتملة وذلك في تمام العاشرة صباحاً طبقاً للمواعيد التالية :

المحافظة	المكان	التاريخ
الإسماعيلية	قاعة إجتماعات المحافظة	يوم الاثنين ٢٠١٧/٤/١٠
الغربية	قاعة إجتماعات المحافظة	يوم الثلاثاء ٢٠١٧/٤/١١
مطروح	قاعة المجلس الشعبي المحلي	يوم الخميس ٢٠١٧/٤/٢٧

وفي حالة الرغبة في الحصول على نسخة من مسودة ملخص الدراسة البيئية يرجى زيارة الموقع الإلكتروني www.egas.com.eg للشركة القابضة للغازات الطبيعية : أو الحضور لمقر الشركة ٨٥ طريق النصر - مدينة نصر وأتينا لتتطلع لمشاركة سيادتكم في هذه الجلسة

لمزيد من المعلومات يرجى الاتصال بالمكتب الاستشاري - إكوكونسرف
تليفون : ٠٢ / ٢٧٣٦٤٨١٨ - ٠٢ / ٢٧٣٥٩٠٧٨ - فاكس : ٠٢ / ٢٧٣٦٥٢٩٧
بريد الكتروني : genena@ecoconserv.com

Advertisement published in El Messa newspaper

الشركة المصرية القابضة للغازات الطبيعية (إيجاس)

جلسات الاستماع ومناقشة عامة
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فإنه يسعد الشركة المصرية القابضة للغازات الطبيعية (إيجاس) وشركة الخدمات البترولية والسلامة والبيئة (بتروسيف) وشركة إكوكونسرف للحلول البيئية دعوة سيادتكم لحضور جلسة الاستماع والتي ستعقد في **محافظة الغربية** في يوم الثلاثاء الموافق ١١ ابريل ٢٠١٧ الساعة العاشرة صباحاً بقاعة اجتماعات المحافظة

لمزيد من المعلومات يرجى الاتصال بالمكتب الاستشاري - إكوكونسرف
تليفون: 2736-4818 (202) - 2735-9078 (202)
فاكس: 2736-5397 (202)
genena@ecoconserv.com
www.ecoconserv.com

Invitation sent to people

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Participants profile

The event was conducted on the 11th of April 2017

- 102 persons attended the consultation event: 73 of them were males and 30 were females
- Given the fact that 9 areas are included in this consultation event, 20.6% of the participants attended from various project sites. 6.9% of the total participants were from Governorate authority. 8.8% of the participants were from environmental sector. Civil society and community people represent about 10% of the participants. Health sector, electricity, agriculture and cleansing departments were represented.

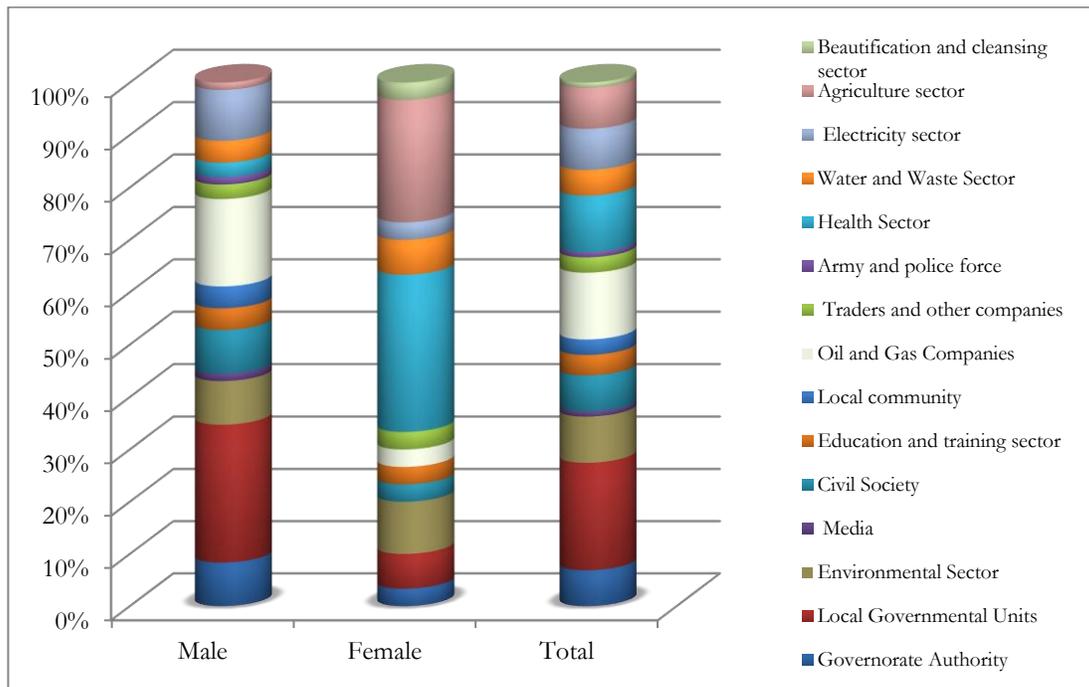


Figure Error! No text of specified style in document.-2: % Distribution of participants by sector and sex

With regards to the occupational status:

- 58.8% of the participants were specialists (engineers, doctors, accountants, lawyers...etc)
- 14.7% were senior managers.
- 9.8% administrative employees.

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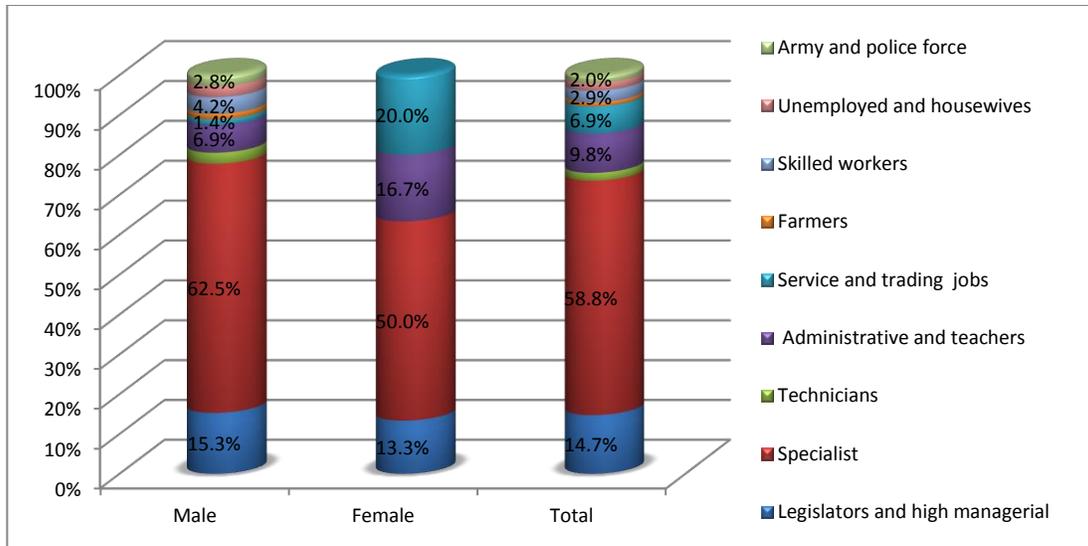


Figure Error! No text of specified style in document.-3: % Distribution of participants by occupation and sex

Summary of discussions

- Debuty General Secretary G. Fathey Abd el Ghany opened the session with a welcome speech. He expressed his support to the project
- Mr. Usama Kamal the G. manager of EGAS for environmental protection made a peach about the natural gas and its importance for the state and the community people
- Chemist Mohamed Fathy presented a word about the environmental protection and law number 4 of year 1994
- Eng. Mohamed Ibraheim and Eng. Walead Abd el Naby from Egypt Gas presented a summary about the project



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- Using PowerPoint and multimedia, EcoConServ expert presented the ESIA's and ESMP's to the community people. Simple wording was used whenever possible by the environmental and social expert in order to be comprehended by the members of community. Thereafter, an open discussion took place for couples of hours. There was an active participation from the participants' side and they were more than willing to play a role in informing people about the NG.
- An open discussion was handled by Egypt Gas and EGAS



EGAS representative



Women participation



Community people



Participants

Afterwards the participants were keen to ask various questions related to the project. Following is the main issues raised:

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Table- Key comments and concerns raised during the Final Public Consultations

Subject	Questions and comments	Responses	Response to comments in the reports
<i>General comments</i>			
Street rehabilitation	<p>Is the NG company committed to restore street conditions?</p> <p>Can the LDC monitor street rehabilitation activities that might be implemented by the LGU</p>	<p>The LDC is committed to rehabilitate the streets in form of:</p> <ul style="list-style-type: none"> • prior to excavating the streets and the drilling activities the LDC in full cooperation with the contractor should disburse the rehabilitation cost to the local governmental unit • The LGU inform various entities that the street will be cut for the purpose of NG installation. They should seize the opportunity to use the cut streets for their networks maintenance if any • After construction activities and testing of the NG network the LGU is committed to restore the damaged streets in accordance to their technical specifications • The LDC can't monitor the LGU activities to restore streets conditions 	<p>Reported in section 7 street deterioration mitigation measures</p>

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Subject	Questions and comments	Responses	Response to comments in the reports
Employment	<p>Any project funded by the WB pays attention to employing local communities. However, the majority of NG workers are originally from Menofya Governorate</p>	<p>There are two types of laborers:</p> <ul style="list-style-type: none"> • Skilled laborers who work on permanent bases within the LDC. The NG should make use of their full-time workers • Semi-skilled and low skilled can be recruited for the local community in order to avoid labor influx • In Egypt Gas, there are 7 thousand permanent workers. The LDC should make use of them otherwise they will lose their resources • The LDC managed to recruit relatively big number in El Mahala District in the jurisdiction of Gharbya Governorate. It is much profitable to the company to recruit local laborers. This will save accommodation and transportation of workers • Additionally, in the PRS the LDC purchased the lands on willing buyer willing seller approach as well as the son of land owner can be recruited in the PRS. 	<p>Reported in section 5 labor influx impacts</p>

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Subject	Questions and comments	Responses	Response to comments in the reports
Reasons for not connecting the NG	Some residential units in Tanta suffer due to not installing the NG in their houses	Tanta is not within the scope of this ESIA. However, the NG installation requires some specific technical pre requisites. The connection to all utilities, nature of residential unit and long lists of technical requirement. With regards to Tanta units, there is in place a grievance mechanism. Anyone can raise his complaints to the person in charge. Additionally, it is recommended to get in contact via the emergency number 129. After the public consultation more information can be provided about the GRM	Detailed information about the GRM is included in Annex 8
Cost of NG installation	15 years ago the installation of the NG was of low cost and the installation fee can be disbursed on installment. Now the amount of money escalated and the installment system was cancelled. The monthly consumption fees was about 10 EGP now I pay 15 EGP	The NG installation cost escalated during the previous years as the pipes and construction materials prices inflated. However, the state still subsidizes NG installation. With regards to paying in installment, various banks were contracted with in order to support in NG installation e.g. the National Bank of Egypt. Additionally, the NG prices increased during the previous years. Therefore, the monthly consumption fees increased	Reported in the management of financial disturbance section 7.5.5

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Subject	Questions and comments	Responses	Response to comments in the reports
Attendance of head of LGU	As many subjects of interest were raised today, it would be critical to invite all heads of the LGU	This consultation event is the peak of consultation activities. All heads of local units were consulted in their premises. Additionally, two public meetings were conducted in Zefta and Kafr El Zayat cities. A public consultation was held on the 29 th of December 2013. In this public consultation an invitation was sent to the heads of local units. They sent their deputies to attend this meeting due to urgent matter in Gharbya Governorate	Stakeholder section 8
Areas to be included in the NG	It is strongly recommended to install the NG to Basioun City	The LDC now in the process of purchasing a PRS land in Qotour. This PRS will feed Basioun. This will be financed by another donor. Today, the discussion covers only the areas that will be financed by the WB. Additional funding agencies take place in Gharbya Governorate.	Stakeholder section 8
Installation of NG to factories that produce pollutants	There are cement factories who are licensed but they produce pollutant substances, will the NG installed to such factories?	It is the policy of NG companies to minimize usage of NG in the factories as they are now within the priority plan of NG installation. They rely upon various types of fuels such as RDF.	Stakeholder section 8

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Subject	Questions and comments	Responses	Response to comments in the reports
Treatment of NG workers	The NG workers are most of time efficient and decent. However, sometimes they mistreat the clients. The LDC should adjust their workers attitude	The workers get trainings on how to deal with the clients. Sometimes, the clients insist on installing the NG from specific places that are not technically accepted. Consequently, they have to explain to people. In such case, the client feels that the workers are arrogant. This is not true but the technicians have their point of view regarding how the NG can be installed. However, in case if facing such unfavorable attitude please get in contact with the LDC and submit a complaint	Reported in the GRM Annex 8
The cost of NG after the LDC crew left the area	The LDC worked in my area along time ago. How much should I pay now?	As the crew of workers left your area, you will go to the customer services. They will assess and evaluate the cost of NG installation to your house and you will pay the cost with no deduction or subsidy	Stakeholder section 8.
Installation of the NG meter	Which is better to install the NG meter in the terrace or in the kitchen?	In case if the apartment is technically suitable to install the NG in, the technicians investigate the most suitable place to install the NG meter in. The kitchen is the first option otherwise the terrace or the entrance of the apartment. This might raise a problem with the client who insists on installing the meter in the kitchen	Stakeholder section 8

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Subject	Questions and comments	Responses	Response to comments in the reports
Rural areas narrow streets	Almost all the streets in rural areas are less than 3 meters. They can't install the NG in. How the LDC will react?	The LDC staff investigate each area in order to be sure that they are suitable to install the NG in. This investigation includes the width of street. The majority of rural areas within NG installation plan have wide streets. The LDC will install the NG in without any problems. For narrow streets, the LDC developed some techniques that enable installation of NG. This can be shared by the LDC	Stakeholder section 8
Ekhaway village			
Construction problem in Ekhaway	All dwellings in Ekhaway have no license. Otherwise the license might include (المنور) back area. This area might be replaced by an additional room. Will it be suitable to install the NG? What about the constructed illegal buildings that were constructed on Agriculture lands?	The building should be technically acceptable to install the NG. It will be difficult for the time being to tell if your building is suitable to have the NG installed in or not. The technicians should visit the building before any decision is made. With regards to illegal construction houses, the local Governmental Unit should assert the status of the house. Thereafter, the technical team should visit the building. Finally decision can be made. Generally speaking, one of the prerequisite is having water/ electricity consumption bill. This can't be presented by illegal houses as they have no formal access to services	Stakeholder section 8

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Summary of Consultation Outcomes

The consultation activities passed through along cycle of communication with the potential beneficiaries, stakeholders and Local Governmental Units. Such dense consultation activities reflected an overwhelming acceptance to the project. The nature of communities and similarity of their conditions was obvious along various consultation events.

The semi-urban areas raised their concern about the probability to be deprived of the NG installation as the majority of their buildings are illegally constructed on agriculture lands.

In most of the project areas, the consulted groups raised their concern about street restorations, the time plan of rehabilitating and repaving streets. It was recommended to have the streets rehabilitated by the LDC.

Some residential units in Tanta suffer due to not installing the NG in their houses. The consulted groups expressed their eagerness to be included in the future plans of NG installation.

The cost of NG installation was one of the main concerns raised, particularly, after the inflation of the NG installation cost and the absence of paying in installment systems in some areas.

The efficiency of NG installation's workers was asserted by the community people. However, it is strongly recommended to establish a dialogue between these workers and the community people in order to comprehend the reasons for installing the NG to certain houses and placing the NG meter in specific places.