



2.3 million Natural Gas Connections Project in 20 Governorates

Environmental and Social Impact Assessment For the New Ismailia-PRS (Replacement of existing PRS)

Ismailia Governorate
Final Report

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EGAS

Egyptian Natural Gas Holding Company

Developed by



“Petrosafe”

Petroleum Safety & Environmental Services Company

List of acronyms and abbreviations

AFD	Agence Française de Développement (French Agency for Development)
ALARP	Stands for "As Low As Reasonably Practicable", and is a term often used in the milieu of safety-critical and safety-involved systems. The ALARP principle is that the residual risk shall be as low as reasonably practicable.
CAPMAS	Central Agency for Public Mobilization and Statistics
CDA	Community Development Association
EEAA	Egyptian Environmental Affairs Agency
EGAS	Egyptian Natural Gas Holding Company
EIA	Environmental Impact Assessment
EMOP	Egyptian Ministry of Petroleum
ESIA	Environmental and Social Impact Assessment
ESMF	Environmental and Social Management framework
ESMP	Environmental and Social Management Plan
FGD	Focus Group Discussion
GBV	Gender-based violence
GPS	Global Positioning System
HH	Households
HP	High pressure
HSE	Health Safety and Environment
IFC	International Finance Corporation
LGU	Local Governmental Unit
LDC	Local Distribution Companies
LPG	Liquefied Petroleum Gas
mBar	milliBar
MOP	Maximum operating pressure
NG	Natural Gas
NGO	Non-Governmental Organizations
PAPs	Project affected persons
P&A	Property and Appliance Survey
PE	Poly Ethylene
PRMS	Pressure Reduction and measuring Station
PRS	Pressure Reduction Station
SEA	Sexual Exploitation and Abuse
SH	Sexual Harassment
SDO	Social Development Officer
SIA	Social Impact Assessment
Modern Gas	Modern Gas (LDC)
WBG	The World Bank Group
WHO	World Health Organization
\$	United States Dollars
€	Euros

Exchange Rate: US\$ = 18.63 EGP as of May 2022

Exchange Rate: € = 19.84 EGP as of May 2022

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0. Executive Summary

The objective of the proposed project is to replace the existing New Ismailia Pressure Reduction Station (PRS) of 5,000 m³/h capacity within Al Takadom village, El Qantara East Markaz, Ismailia governorate with a new PRS of 30,000 m³/h capacity to satisfy the required expansion of Natural Gas (NG) connections for New Ismailia District. The new PRS will not entail any new land acquisition, as it will be installed in the same location boundaries of the current existing PRS. The current land location is state owned lands and obtained in accordance to transfer of ownership to EGAS, by The General Authority for Rehabilitation Projects and Agriculture Development decree number 570 of year 2015, [Annex-2](#).

The objective of the current Environmental and Social Impacts Assessment (ESIA) is to assess and propose mitigation measures for environmental and social impacts of the New Ismailia PRS (Replacement) at Ismailia Governorate. Impacts of NG exploration, extraction, refining, and transmission are outside the scope of this ESIA. Impacts of distribution networks for different areas are addressed in separate Environmental and Social Management Plan (ESMP) and cleared from World Bank (WB) in March 2021.

The off-take point already exists and is located inside the old PRS boundaries. Therefore, no new land is required for all project activities. Thus, the WB OP/BP 4.12, will not be applicable.

The local distribution company (LDC) responsible for project implementation in Ismailia is Modern Gas.

EGAS and LDCs follow a set of agreed-upon procedures for the process of permanent Land acquisition for the construction of PRSs [Annex-3](#). The procedure covers cases of land acquisition of State-Owned Lands or privately-owned Lands on a willing Buyer Willing Seller basis. It is the priority of EGAS as an asset holder, to acquire State-Owned Lands that are free of any use (both formal and informal EGAS never resorts to the land expropriation decrees in PRSs selection, particularly because of the flexibility of the PRSs locations. In the meantime, for this PRS no land plots were required as the land was already acquired for the temporary PRS

Consultation activities are conducted through the project cycle, dissemination of project information at the early stages of the project during the framework's preparation followed by consultation activities with the Project affected persons (e.g., LPG distributors (formal and informal), LPG storage workers.

The proposed new PRS will be located inside New Ismailia's existing PRS which is affiliated to Al Takadom village, El Qantara East Markaz - Ismailia Governorate, about 127 km from Cairo, about 2.5 Km south AL Takadom village, 2.8 Km East New Ismailia City, 4.25 Km from East Bank of Suez Canal, 0.21 Km North Al Awsat Road and 0.79 Km East El Qantara – Sharm road.

The nearest occupied residential area is Al Takadom village, which is located approximately 2.5 km North of the proposed PRS location. The project will be regulated by both the World Bank and

Egyptian regulations of environmental, social and occupational health and safety. A list of laws is presented in chapter 3 of this report.

The maximum average values of temperature are generally recorded in August (28.9 °C) and the minimum average in January (13.9 °C), the average amount of precipitation for the year is (40.6 mm). Ismailia fresh water canal is the main source of irrigation and drinking water in Ismailia governorate. There are two main lakes (Temsah Lake and Bitter Lakes). The groundwater aquifers in Ismailia Governorate are the Quaternary fluvial and local fluvio-marine sand deposits that can be divided into two hydrological units, the local fluvio-marine Holocene semi-permeable aquifer and the main fluvial Pleistocene aquifer.

The air quality at the proposed site is exhibiting permissible limits of classic air pollutants the levels are way below the national and international guidelines.

The PRS is surrounded by an agricultural reclaimed cultivated area that is bordered from the eastern side by an arid area (0.5 km far from the PRS), With respect to the flora of significance, none were encountered in the proposed project area, where the PRS is constructed. The current PRS area is free of significant vegetation. The PRS offtake from the national grid does not come into contact with flora as it is located inside the PRS boundaries.

Municipal solid waste is collected and then transferred to the Al Amal Dumpsite (Al Takadom village). The traffic surrounding the New Ismailia PRS is relatively of low density.

The estimated population of El Qantara East Markaz is 56,294 representing about 4% of the total population in Ismailia Governorate, with a total populated area of 198 km².

According to CAPMAS data of 2017, almost all individuals at El Qantara East Markaz use electricity for lighting. The PRS is already supplied by electricity from the National electricity grid. The project will result in various positive impacts on temporary job opportunities and potential supplies. However, it may result in some potentially negative impacts. The following is a summary table listing the impacts of relevance to the project:

Table 0-1: Impacts of relevance to the project

Potential Negative Impact	Impact significance
During Construction:	
Air emissions	Minor
Noise	Medium - Minor
Occupational Health and safety	Medium
Impacts due to COVID-19 pandemic	Medium
Labor Influx	Medium
Child labor	Minor -Medium

Potential Negative Impact	Impact significance
Sexual exploitation and abuse (SEA)/ sexual harassment (SH) and gender-based violence (GBV)	Negligible
Waste generation	Medium
Traffic	Minor
Ground water contamination	Minor
Community health and safety	Minor
Impacts related to lands	Negligible
During operation:	
Occupational Health and safety	Medium
Impacts due to COVID-19 pandemic	Minor
Hazardous material and waste management	Medium
Noise	Minor

Mitigation and monitoring measures are presented in this report in chapter-7. The PRS related consultation activities in project district included a wide range of concerned stakeholders. This included individuals/households affected by the project activities, civil society organizations representing the interest of the community, and governmental bodies, which will play a role in facilitating or regulating the implementation of site-specific project activities.

The surrounding individuals/households expressed their eagerness to host the project, as the natural gas will reduce their agony with the LPG cylinders. It is worth mentioning that due to the current situation of the COVID-19 pandemic and the required precautionary measures, the research team has adopted a new methodology for consultation; 29 persons attended more than five group meetings at El Qantara East. Taking into consideration that the consultation activities is a continuous process during all the project phases. There was no single comment raised about the safety of the PRS or its activities. The PRS did not raise any concerns among the community in the vicinity area.

1. Introduction

1.1 Project Objectives

The objective of the proposed project is to replace the existing old “New Ismailia” PRS which is installed in 2015 and located within Al Takadom village, El Qantara East Markaz with a new PRS inside its boundaries to increase the capacity from 5,000 m³/h to 30,000 m³/h to connect NG to satisfy the required expansion of Natural Gas (NG) connections for New Ismailia District (136000 households). The proposed PRS will be designed to reduce the inlet pressure of 25-70 Bar to an outlet pressure of 7 Bar at a flow rate of 30,000 m³/h capacity.

1.2 Environmental and Social Impact Assessment (ESIA)

The ESIA is undertaken to assess and propose mitigation measures for environmental and social impacts of the new PRS. Impacts of NG exploration, extraction, refining, and transmission are outside the scope of this ESIA. Impacts of distribution networks for different areas are addressed in separate Environmental and Social Management Programs (ESMPs). It is worth mentioning that in **March 2014** an Environmental and Social Impact Assessment Framework (ESIAF)¹ was developed for 11 of the project’s Governorates followed by an update of the ESIAF². In March 2018, an ESMP³ for Qantra Shark and Qantra Gharb was prepared, and followed by an ESIA for Qantra East PRS⁴ in November 2018 and an ESIA for Qantra West PRS⁵ in April 2019 (The aforementioned studies were cleared by the World Bank and disclosed on the EGAS website and the Bank website), moreover an ESMP for Nefisha, El Kassasin, Abu Sweir and New Ismailia districts is currently under the final revision from the WBG team.

The ESIA objectives include:

- Describing project components and activities of relevance to the environmental and social impacts assessments.
- Presenting project alternatives and the no project alternative.
- Identifying and addressing relevant national and international legal requirements and guidelines
- Describing baseline environmental and social conditions
- Assessing potential site-specific environmental, social, and OHS impacts of the project
- Developing environmental and social management and monitoring plans in compliance with the relevant applicable laws
- Documenting and addressing environmental and social concerns raised by stakeholders and the Public in consultation events and activities

The local distribution company (LDC) responsible for project implementation in the New Ismailia district is Modern Gas.

¹<https://www.egas.com.eg/sites/default/files/201906/ESIAF%20for%20NG%20connections%20project%20for%2011%20Governorates.pdf>

²<https://www.egas.com.eg/updated-framework-studies>

³<https://www.egas.com.eg/sites/default/files/2019-10/ISMAILIA%20ESMP%20.pdf>

⁴<https://www.egas.com.eg/qantara-sharq-prs-esia>

⁵<https://www.egas.com.eg/qantara-gharb-prs-esia>

1.3 Contributors

New Ismailia ESIA was prepared by Petrosafe (Petroleum Safety & Environmental Services Company) which is located in Cairo, Egypt with collaboration and facilitation from EGAS, Modern Gas HSE. The names of the Petrosafe experts who have participated in the preparation of the ESIA study are listed in [Annex-1](#) attached to this report.

Table 1-1: Shortlist of Main Contributors

Shortlist of Petrosafe main Team Members				
Project Manager (Senior ESIA Expert)	Project Manager (Senior ESIA Expert)	Social consultant	Team leader	Quality Control
Chem. Mohamed Saad Abdel Moein	Chem. Mohamed Abdel Moniem Aly	Economist/ Osama Kamal	Geo. Mohamed El- Ghazaly	Dr. Zeinab Farghaly

2. Project Description

2.1 Background

Natural Gas (NG) is processed and injected into the high-pressure lines of the National Grid (70 Bar) for transmission. Upon branching from the main lines to regional distribution networks, the pressure of the NG is lowered to 7 Bar at the PRS. An odorant is added to the NG at PRSs feeding distribution networks to residential areas⁶ to facilitate detection in the event of leaks. In addition to excavation, key activities of the construction phase also include the installation of mechanical equipment.

The diagram below **Figure (2-1)** presents the components of a city's distribution network. The component covered in this ESIA is lined in red. Other components are addressed in a separate ESMP:

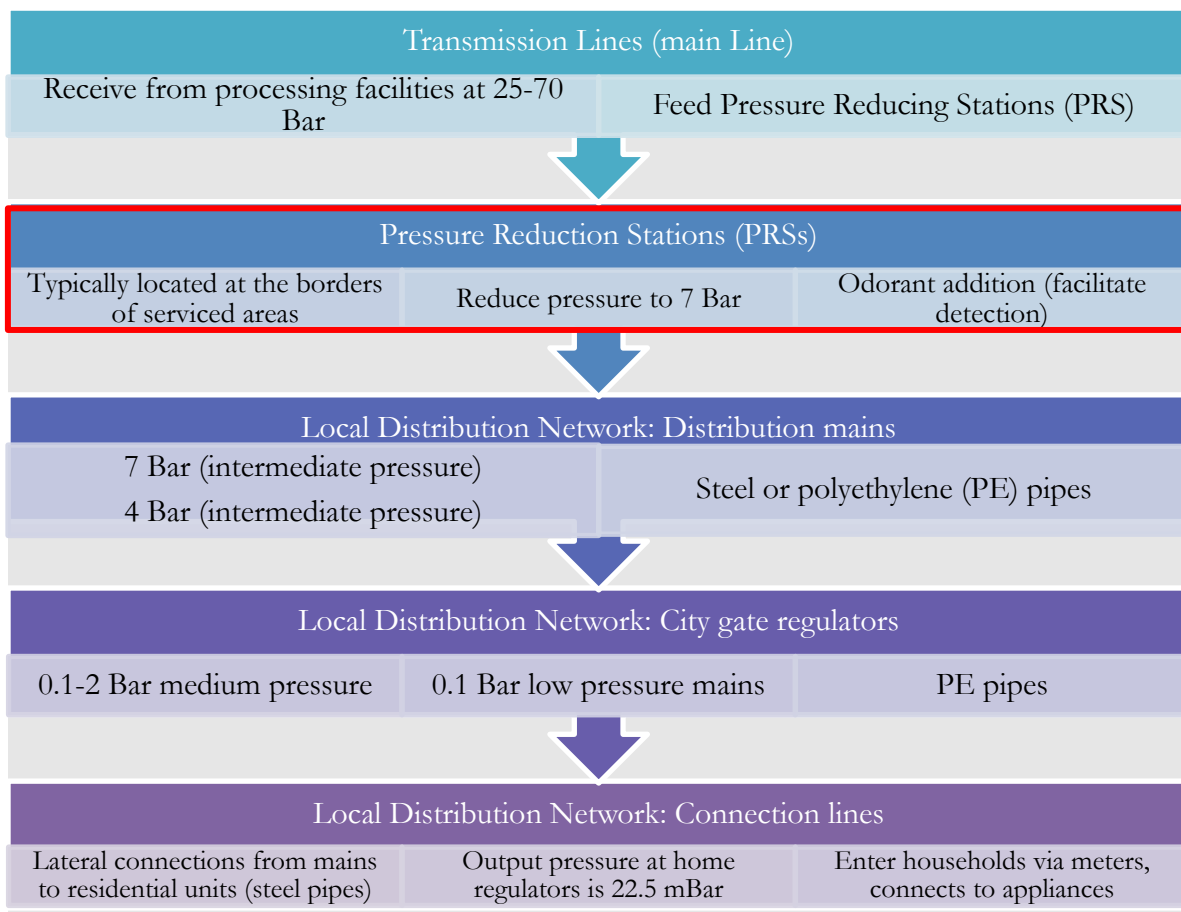


Figure 2-1: General components of the city's distribution network

⁶ Because natural gas is odorless, odorants facilitate leak detection for inhabitants of residential areas.

2.2 Project Work Packages

2.2.1 Pressure Reduction Station (PRS)

There is an old PRS already exists in New Ismailia (5,000 m³/h) which will be replaced by the new proposed PRS (30,000 m³/h). The old existing PRS will be dismantled then transported to the Modern Gas storage area until needed to be installed in another location.

The PRS consists of the following components: an inlet unit (isolated cathodic system), a liquid separation unit, a filtration unit, and equipment for automatically reducing and regulating the pressure (active regulator and monitor regulator). In addition, auxiliary devices include safety valves (Slam Shut), relief valves, odorizing unit, and ventilation equipment as shown in [Figure 2-2](#).

Utilities existing in a PRS include a control room, a firefighting system (pumps [jockey, electrical, diesel pumps], firefighting water tank, firefighting valve), staff bathroom, a storage area, and an entrance room located adjacent to the entrance gate.

The proposed New Ismailia PRS will be designed to reduce the inlet pressure of 25-70 Bar to an outlet pressure of 7 Bar at a flow rate of 30,000 m³/h capacity to satisfy the required expansion of Natural Gas (NG) connections (136000 households) for New Ismailia District.

2.2.2 Offtake

The national grid pipeline network has a MOP of 70 Bar. The offtake is the point on the HP national grid pipeline where a branch of the pipeline is constructed to connect the PRS to the national grid. In New Ismailia PRS the related HP pipeline connection between offtake and the new PRS is already existing and located inside the PRS boundaries. At the offtake, there is a valve room/valve ditching to control the flow of the natural gas through the pipeline (branch).

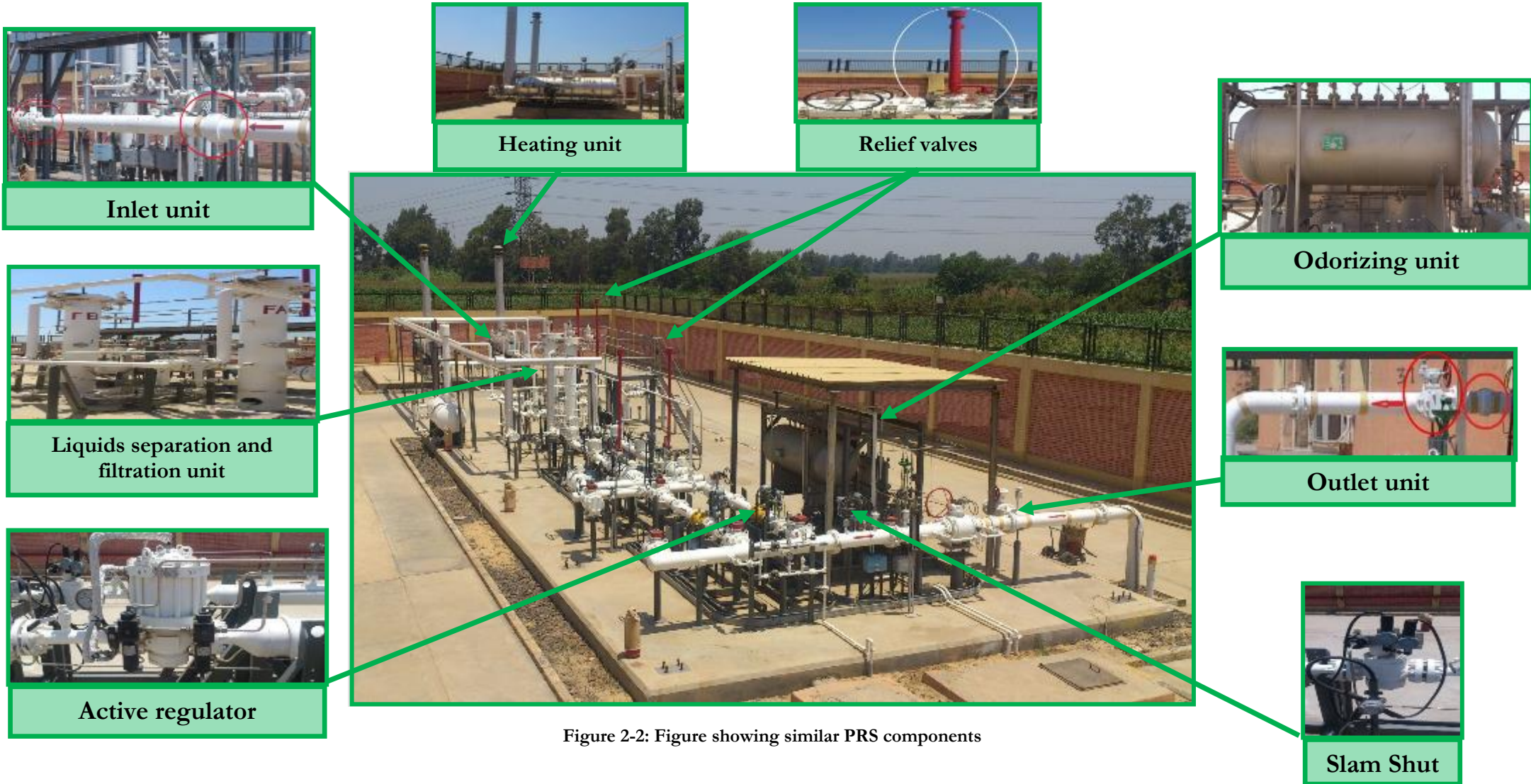


Figure 2-2: Figure showing similar PRS components

2.3 Project location

2.3.1 Pressure Reduction Station (PRS)

The proposed new PRS will be located inside New Ismailia's existing PRS which is affiliated to Al Takadom village, El Qantara East Markaz - Ismailia Governorate about 127 km from Cairo, about 2.5 Km south Al Takadom village, 2.8 Km East New Ismailia City, 4.25 Km from East Bank of Suez Canal, 0.21 Km North Al Awsat Road and 0.79 Km East El Qantara – Sharm road. The geographical coordinates of the proposed new PRS location are (latitude 30°35'42.21"N, longitude: 32°22'39.22"E). The nearest occupied residential area is located approximately 2.5 km North of the PRS location as shown in [Figure 2-3](#), [Figure 2-4](#), and [Figure 2-5](#)

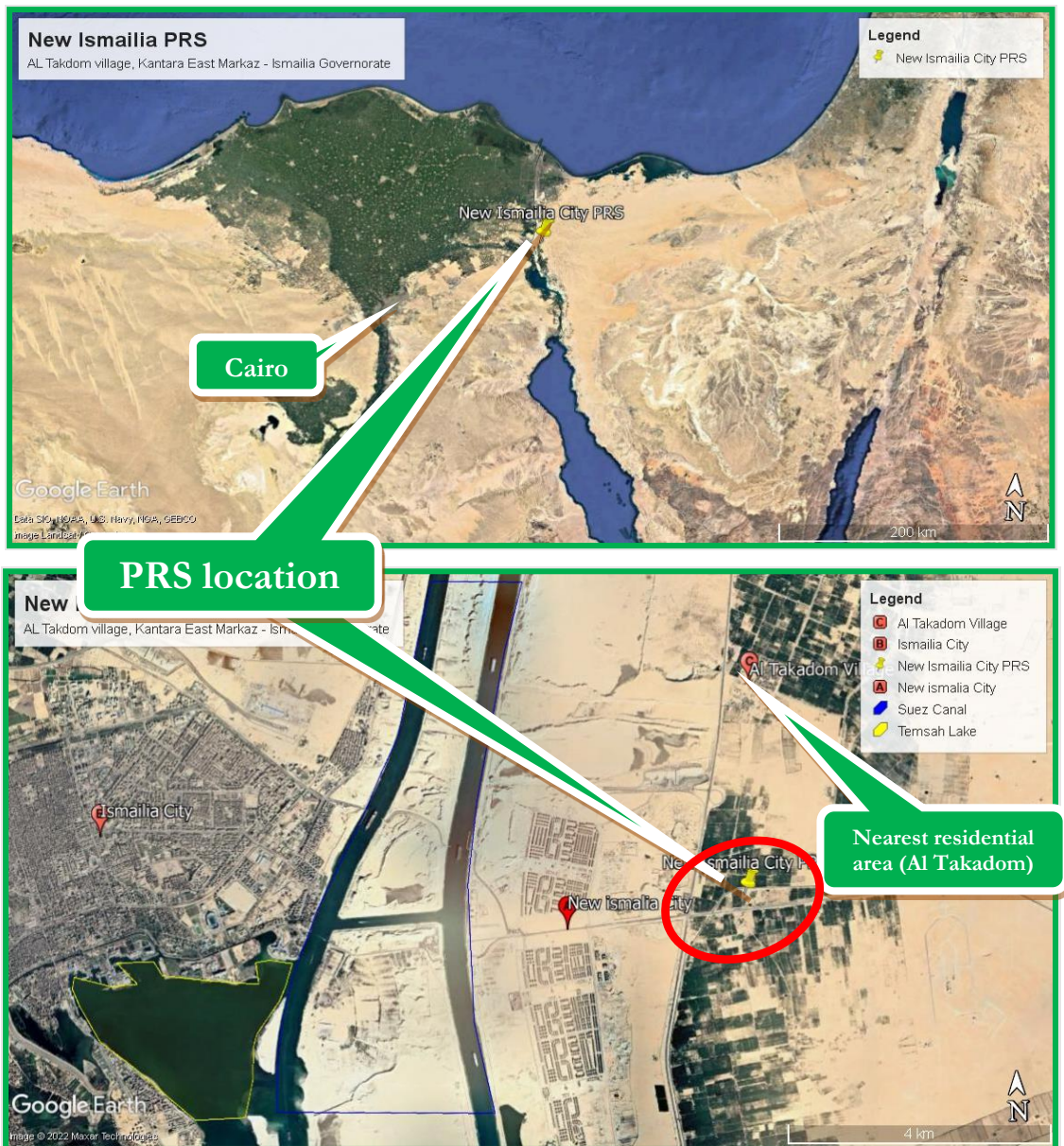


Figure 2-3: A satellite map showing the proposed location of New Ismailia's new PRS and nearest residential areas.

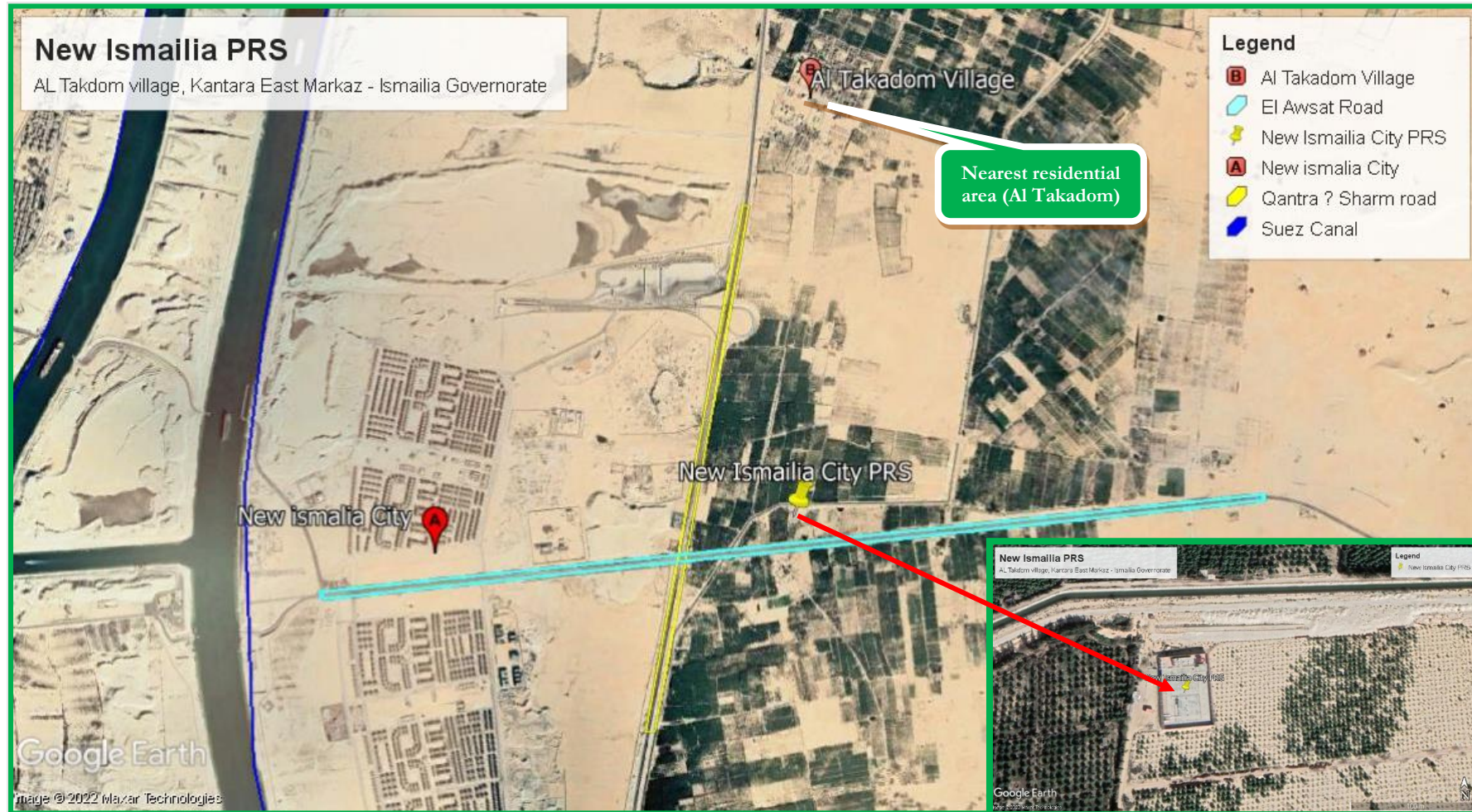


Figure 2-4: The Location of New Ismailia PRS feeding New Ismailia area



Figure 2-5: Pictures showing the proposed PRS and its surroundings

2.4 Project Execution Methodology

2.4.1 General survey

- Onsite Verification for the new equipment and fitting's locations and dismantling requirements.
- No need for an outer survey for the PRS location as it will be a replacement for the old-established PRS.

2.4.2 Land acquisition for the Project Activities

The new PRS will not entail any new land acquisition, as it will be constructed at the same location of the current existing PRS. The current land location is state owned land and obtained in accordance to transfer of ownership to EGAS, by The General Authority for Rehabilitation Projects and Agriculture Development decree number 570 of year 2015, [Annex-2](#).

The PRS is located in a rural area, and it is accessible by an existing dusty road to ensure quick response in case of repairs or emergencies (For further elaboration on EGAS procedures for land acquisition see [Annex-3](#)). The Off-take from the national network grid and high pressure (HP) pipeline “25-70 bar system” is already existing and located inside the old PRS boundaries.

Thus OP 4.12 is not applicable to New Ismailia PRS, Hence, no RAPs will be required.

2.4.3 Design and material take-off (MTO) including procurement

Once the final location of project components is finalized, a final design of the PRS is utilized to estimate the materials and equipment needed to implement the project. Procurement of the materials includes local and international components. The main international purchases may include critical components and PRSs, regulators, and metering stations.

2.4.4 Dismantling and installation works

PRS area:

PRS siting was performed according to international best-practice and guided by minimizing the possible negative impacts on the project’s surroundings; the safety of neighboring areas from possible gas release accidents; and noise associated with the operation of reducers. The PRS will be inside the existing New Ismailia PRS boundaries which is surrounded by a wall for safety and security purposes (including reducing noise impacts of the PRS reducers on the surrounding receptors). The closest residential area is around 2.5 km (AL Tkadom village) West of the proposed PRS location ([Figure 2-5](#)).

The PRS is to be accessible by an existing dusty road from Al Awsat Road to ensure quick response in the event of repairs and/or emergencies.

The main dismantling activities will include:

- Getting the required permits (Shut down, venting Natural Gas, Purging Nitrogen, Tightening, lifting and loading, and transportation) to start activities.
- Close the inlet valve & outlet valve.
- Install Flame Trap on the vent of the outlet valve.

- Depressurize the existing PRS to Zero Bar.
- Nitrogen gas purging not less than 99% pure N₂.
- Check for natural gas concentration by gas detector to ensure zero LEL (low exposure limit), use inflatable air plug if needed.
- Tighten inlet and outlet flange and install spade at inlet and outlet.
- Isolate all junction box and instrumentation.
- Tighten all Mechanical Joints.
- Install Blind at the inlet and outlet.
- Lifting all Mechanical joints on the truck.
- Restore the area (Housekeeping).

Pressure Reduction Station Installation Works:

The main installation activities will include:

- Acceptance and placement of major fabricated equipment items, testing, and commissioning.
- Any extra needed concrete foundations for footings for mechanical equipment will be laid down.
- Any extra needed piping (inlet, outlet, and 4-inch firefighting line) both above and below ground, are installed.

The new Ismailia PRS (Replacement) comprises of two pressures streams, the upstream (inlet) high pressure 25-70 Bar and the downstream (outlet) low pressure 7 Bar. The PRS design as per the Institute of Gas Engineers/ Safety Recommendations IGE/SR/9, 10, 16, 18, 22, 23, 24, 25; Institute of Gas Engineers/ Transmission Distribution IGE/TD/13; and National Fire Protection Association NFPA 15.

Following the dismantling activities, continue with the installation of mechanical components. Mechanical components include the following:

- | | |
|-----------------------|---------------------------|
| - Inlet ball valve | - Monitor regulator |
| - Solid filtration | - Slam shut /Safety valve |
| - Liquid filtration | - Relief valve |
| - Water bath heater | - Measuring unit |
| - Reduction regulator | - Odorizing unit |
| - Active regulator | - Outlet unit |

Please refer to **(Figure 2-2) and (Figure 2-6)**

Testing:

Following mechanical completion, testing of the facility components will be performed under the applicable standards (e.g., IGE/TD/13, IGE/UP/1, IGEM/SR/16, IGE/SR/9,22,23,24,25, ... etc.).

Expected Time schedule:

About one-month schedule is planned for the “New Ismailia” new PRS (Replacement) dismantling and installation activities which are expected to commence within the first half of 2022.

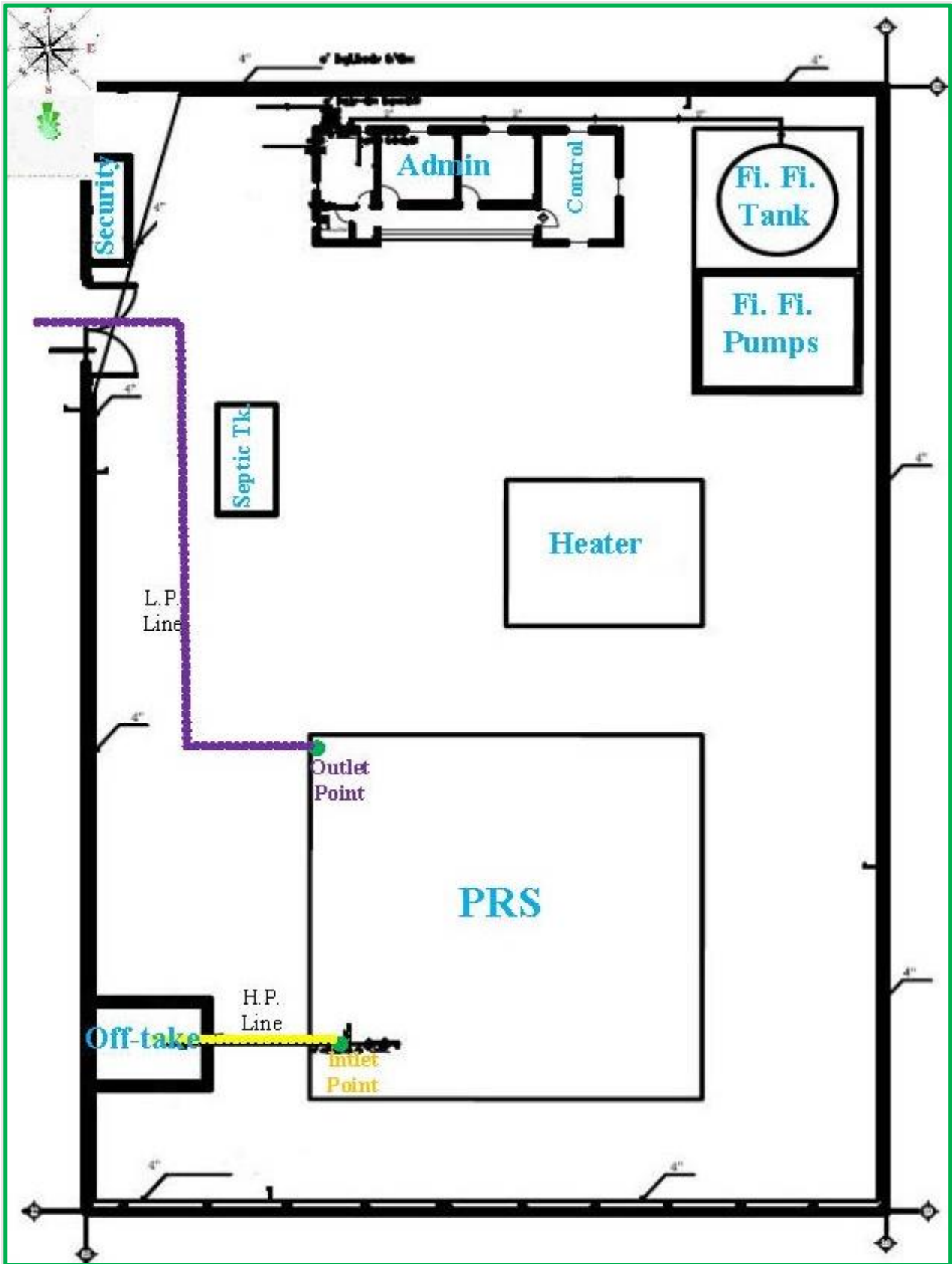


Figure 2-6: The proposed layout of New Ismailia PRS (Replacement)

2.5 Operation phase

2.5.1 Operation of the PRS

Operation of the PRS involves the operation of the various components outlined in the construction phase after replacing the existing temporary PRS with the new PRS (**Figure 2-2**). Risks associated with those activities are further addressed separately in a Quantitative Risk Assessment (QRA) (**Annex-4**) and all its outputs will be adhered to, and the Emergency Response Plan (ERP) will be updated if necessary.

Inlet ball Valves

The inlet valve includes an insulation joint to completely isolate the PRS inlet from the cathodic system applied to the feeding steel. Insulation joints isolate the PRS as a measure of protection during strikes and current.

Filtration unit

The filtration unit consists of two main stages, a liquid filtration stage, and a solid filtration stage. The filtration unit aims to remove dust, rust, solid contaminants, and liquid traces before entering into the reduction stage. Two filters and two separators are installed in parallel; each filter-separator operates with the full capacity of the PRS to separate condensates and liquid traces. The solid filtration unit is designed to separate particulate matter larger than 5 microns. Filter-separator lines are equipped with safety devices such as differential pressure gauges, relief valves, liquid indicators, etc.

Heating unit/Water Bath Heater

This unit ensures that inlet gas to the reduction unit enters with a suitable temperature (the temperature of gas flow entering the station should be 15 °C; to avoid the formation of natural gas water hydrates in the line downstream of the choke or regulator (due to Joule Thompson effect). Temperature increases by heat exchange between gas pipelines passing through the heating unit filled with hot water. The unit was designed to be heated to 60 °C; while the heating temperatures for the outlet flow gas ranges between 35 °C and 45 °C.

The heating unit comprises the following components:

- Heater body/shell
- Process gas inlet/outlet
- Water Expansion tank
- Burner, Gas Train & BMS Panel
- Removable Firetube
- Exhaust stack
- Heating medium (Water Bath)

The PRS is equipped with two heaters in parallel (one of them being on standby in case of emergencies).

Reduction

The PRS includes two reduction lines in parallel (one of them being on standby in case of emergencies). The lines are equipped with safety gauges, indicators, and transmitters to maintain safe operating conditions. According to the IGEM standards, the reduction unit should be installed in a well-ventilated closed area or an open protected area.

Active and Monitor Regulator

The active regulator controls the outlet pressure while the monitor regulator assumes control in the event of failure of the active device.

Slam Shut Valve

The purpose of Slam shut is to automatically, and rapidly cut off gas flow when the outlet pressure exceeds or drops below the set pressure. The valve has to be installed to protect the system. The safety valve has to be sized for the maximum gas flow with the highest pressure that could be provided to the pressure-reducing valve.

Measuring Unit

After adjusting the outlet pressure, gas flow and cumulative consumption are then measured to monitor NG consumption from the PRS and to adjust the dosing of the odorant indicated in the subsection below.

Odorizing Unit

Natural gas is generally odorless. The objective of odorizing is to enable the detection of gas leaks at low concentrations before gas concentrations become hazardous. The odorant is composed of Tert butyl mercaptan (80%) and Methyl sulphide (20%). The normal dosing rate of the odorant is 10-20 mg/cm³. The odorant system consists of a stainless-steel storage tank, which receives the odorant from 200-liter drums, injection pumps, and associated safety devices.

Outlet unit

The outlet unit includes an outlet valve gauge, temperature indicators, pressure and temperature transmitters, and non-return valves. The outlet pipes are also, like inlet pipes, isolated from the cathodic protection by an isolating joint. Please refer to [Figure 2-2](#)

2.5.2 Operation for the Offtake and HP pipeline

The main activities during the operation phase are the monitoring of the main offtake valve and the routine checking for the occurrence of gas leaks.

SCADA (Supervisory Control and Data Acquisition System):

GASCO is working with SCADA, a highly sophisticated integrated system used to control the national natural gas pipeline network. The SCADA system performs remote controlling of the valve rooms to adjust the operating pressure, and if necessary, change the flow of natural gas by bypassing the main route. The SCADA system can also detect natural gas leakage if a pressure drop was observed in a certain pipeline. The SCADA system is connected to a fiber optics system installed in the pipelines.

2.6 Resources consumption

2.6.1 During dismantling and installation

Water:

Water is mainly used during the dismantling and installation phase by the workers and engineers. There is a permanent source of water from the Water and Waste water Company in Ismailia Governorate.

Water is mainly used during the installation phase in domestic uses by the workers and engineers. Bottled water will be used for drinking purposes. The expected amount of water to be used during the installation phase of this project is for domestic uses by the workers and engineers which will be about 3.6 m³/day.

Fuel:

Diesel fuel will be mainly used for:

- Diesel generators supply electricity to some of the project activities including welding.
- Trucks and lifting and loading equipment's fuel.
- The expected amount of diesel fuel to be used in the dismantling and installation of the new PRS (Replacement) is about 40 liters per day. The fuel will be delivered to the site via trucks when needed.

2.6.2 During operation

Water:

Water is mainly used during the operation phase in the firefighting storage tank as well as for domestic use by workers in the PRS and drinking water.

The PRS is already connected to the public water network.

Electricity

Electricity consumption during the operation phase is expected to be minimal and will be mainly consumed in the control room. The new PRS (Replacement) supplied by electricity from the National electricity grid network existing in the area.

2.7 Waste Generation

All solid wastes which will be generated during the construction phase will be managed and disposed of following the applicable regulations and established best management practices. All generating waste will be reused and/or recycled to the maximum extent possible ([Table 7-2](#)).

2.7.1 During dismantling and installation

Solid wastes

The solid waste generated during the dismantling and installation phase will comprise of installation wastes and domestic wastes as follows:

- Dismantling and installation waste will consist mainly of left-over piping materials such as polyethylene pipes and carbon steel. The amount of waste is approximately 2% of the total amount of materials, which is collected by the Contractor and resold as scrap.
- Domestic waste will be generated by approximately 8 workers per day over 3 months during the project dismantling and installation activities. Workers will utilize public facilities provided by the village or city and use public resources (bins) to dispose of food waste, packaging materials, etc.

Hazardous wastes

Some hazardous wastes will comprise of dismantling and installation wastes such as paint containers, batteries, chemicals containers (solvents, lubricants, etc.), and used oils.

Liquid waste

Liquid waste will comprise mainly domestic wastewater and vehicle/equipment wash down water. Domestic water is the only continuous source during dismantling and installation. Workers during the installation phase will use the existing PRS' s two bathrooms.

It is worth mentioning that no workers will be staying onsite during dismantling and installation, as all workers come from nearby surrounding areas. Therefore, it is not expected to have disruption of services.

2.7.2 During operation

Solid waste

The solid waste generated from the new PRS (Replacement) is expected to be minimal and limited to domestic waste and it will be collected regularly by trucks belonging to the local units.

Hazardous waste

Mainly empty odorant containers and filters will be treated on-site, transported (using certified hazardous waste vehicles and personnel) to the Modern Gas storage facility for final disposal at the UNICO hazardous waste facility near Alexandria.

Wastewater

The only wastewater source is domestic wastewater which is connected to the municipal sanitary network.

3. Legislative and Regulatory Framework

In this chapter, the applicable laws, regulations, and standards to which contractors are obligated will be presented.

Detailed discussion and comparison between National legislations and WB policies are presented in the updated Environmental and Social Impact Assessment Framework (ESIAF)⁷ and Resettlement Policy Framework (RPF)⁸.

3.1 Applicable Environmental and Social Legislation in Egypt

- Law 217/1980 for Natural Gas.
- Law 4 for the Year 1994 for the environmental protection, amended by Law 9/2009 and law 105 for the year 2015 and its Executive Regulation (ER) No 338 for the Year 1995 and the amended regulation No 1741 for the Year 2005, amended with Prime Ministerial Decree No 1095/2011, prime ministerial decree No 710/2012, Prime Ministerial Decree No 964/2015, Prime Ministerial Decree No 26/2016 and Prime Ministerial Decree No 618 & 1963/2017
 - EEAA guidelines on ESIA's preparation
- Law 38/1967 for General Cleanliness
- Law 93/1962 for Wastewater
- Traffic planning and diversions
 - Traffic Law 66/1973, amended by Law 121/2008 and Law 142/2014.
 - Law 140/1956 on the utilization and blockage of public roads.
 - Law 84/1968 concerning public roads.
- Work Environment and Occupational health and safety
 - Articles 43 – 45 of Law 4/1994, air quality, noise, heat stress, and worker protection
 - Law 12/2003 on Labor including decrees 211, 126, and 134 for the year 2003
 - EGAS updated HSE guidelines, LDCs will comply with EGAS updated HSE guidelines which work as regulation on PRS construction and operation (provided in [Annex-5](#) from the report)

3.2 World Bank Safeguard Policies⁹

Three policies are triggered for the project as a whole: Environmental Assessment (OP/BP 4.01), Physical Cultural Resources (OP/BP 4.11), and Involuntary Resettlement (OP/BP 4.12). Environmental Assessment OP/BP 4.01 will apply to the Subproject. Physical Cultural Resources OP/BP4.11 will be applicable since Ismailia governorate is known for some archeological and cultural sites, although no cultural resources are located in the project district (since these districts have been excavated several times before for other public utilities). The chance finds procedures will be part of the contracts of the contractors. With regards to OP/BP 4.12, it will not be applicable. Where the land

⁷ <https://www.egas.com.eg/sites/default/files/2019-06/updated%20environmental%20and%20social%20impact%20assessment%20framework%20for%2020%20governorates.pdf>

⁸ <https://www.egas.com.eg/sites/default/files/2019-06/updated%20Resettlement%20policy%20framework%20for%20HH%20connection%20project%20in%2020%20governorate.pdf>

⁹ <https://policies.worldbank.org/sites/ppf3/PPFDocuments/Forms/DispPage.aspx?docid=3694>

for the new PRS installation already exists and obtained in accordance to transfer of ownership by The General Authority for Rehabilitation Projects and Agriculture Development decree number 570 of year 2015 ([Annex-2](#)).

WBG' labor influx guideline (2016)⁸ as well as the Good Practice Note on Addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH) in Investment Project Financing involving Major Civils Works⁹ were taken into consideration in addressing impacts of labor influx and SEA/SH.

In addition to the above-mentioned safeguards policies, the Directive and Procedure on Access to Information¹⁰ will be followed by the Project.

3.2.1 World Bank Group General Environmental, Health, and Safety Guidelines¹¹ & WBG Environmental, Health and Safety Guidelines for Gas Distribution Systems¹²

The General EHS Guidelines are designed to be used together with the relevant Industry Sector EHS Guidelines, which guide users on EHS issues in specific industry sectors. Gaps between requirements outlined by WBG guidelines and the Egyptian Law 4/1994 for Environment protection and the LDCs EHS guidelines have been analyzed. There are no significant differences between the requirements outlined by the WBG EHS guideline on gas distribution systems and the management and monitoring actions outlined by the ESIA.

“Gap analysis for key environmental and social issues concerns: Egyptian laws and WBG Policies was conducted in the ESIAF of the project and disclosed on EGAS website¹³”.

3.3 Permits Required

- _ Approval from the Ministry of Agriculture to construct the new PRS on agricultural land under the presidential decree number 615 of the year 2016.
- _ Army forces permit for the construction of the new PRS.
- _ Constructions permit to be obtained from the local Governmental unit (LGU) in New Ismailia – Ismailia Governorate.
- _ Environmental permit: according to Egyptian Law for the Environment, Law 4/1994 amended by Law 9/2009. EEAA approval on ESIA is considered the environmental permit.
- _ Utility installation permission to the new PRS (after construction phase)

¹⁰ <https://policies.worldbank.org/sites/ppf3/PPFDocuments/Forms/DispPage.aspx?docid=3694>

¹¹ <https://www.ifc.org/wps/wcm/connect/554e8d80488658e4b76af76a6515bb18/Final%2B-%2BGeneral%2BEHS%2BGuidelines.pdf?MOD=AJPERES>

¹² <https://www.ifc.org/wps/wcm/connect/9e6e3d0048855ade8754d76a6515bb18/Final%2B-%2BGas%2BDistribution%2BSystems.pdf?MOD=AJPERES&cid=1323162128496>

¹³ <https://www.egas.com.eg/natural-gas-connections-project-11-egyptian-governorates>

4. Environmental and Social Baseline

4.1 Description of the Environment

New Ismailia PRS affiliated to AL Takadom village, El Qantara East Markaz - Ismailia Governorate, about 127 km from Cairo, about 2.5 Km south Al Takadom village, 2.8 Km East New Ismailia City, 4.25 Km from East Bank of Suez Canal, 0.21 Km North Al Awsat Road and 0.79 Km East El Qantara – Sharm road. The PRS is surrounded by an agricultural reclaimed cultivated area that is bordered from the eastern side by an arid area (0.5 km far from the PRS) ([Figure 4-1](#))

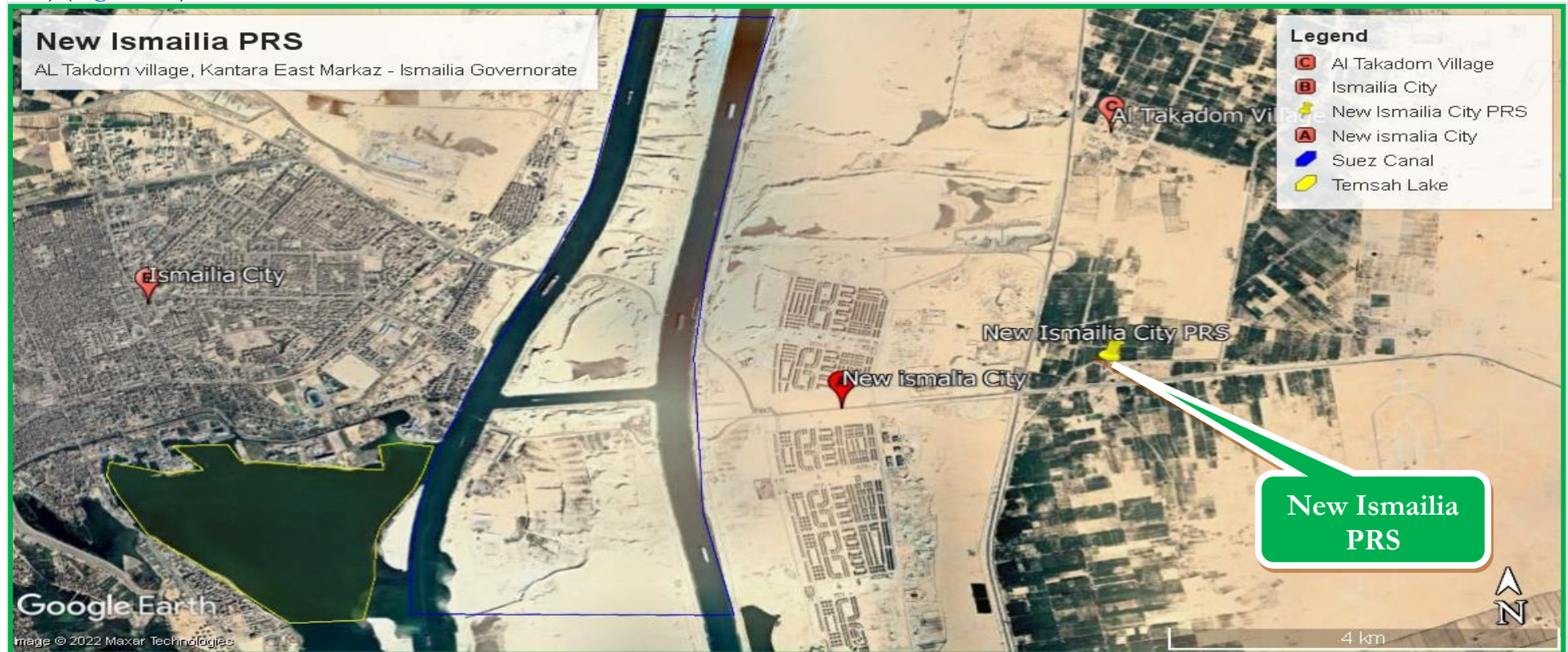


Figure 4-1: Satellite map showing New Ismailia PRS district and surrounding communities

The proposed project aims to replace the existing temporary New Ismailia Pressure Reduction Station by a new PRS inside its boundaries.

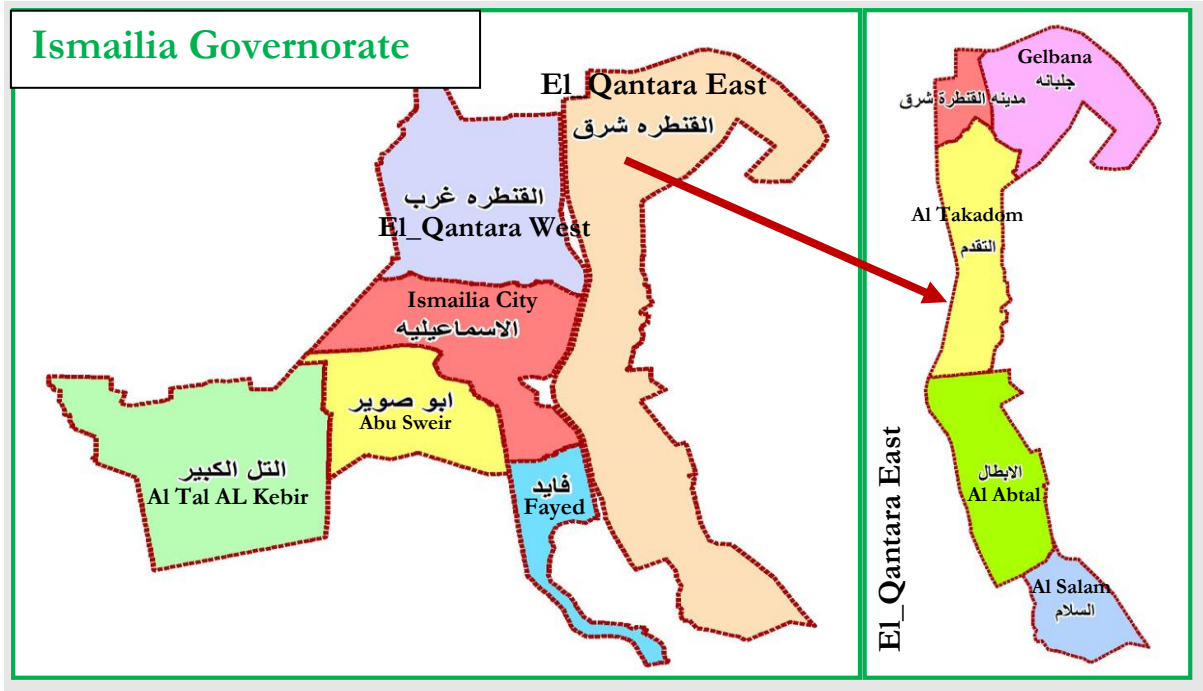


Figure 4-2: A layout showing the location of El Qantara East Markaz and its surroundings.

4.1.1 Air Quality

4.1.1.1 Site-Specific Ambient Air Quality:

The selection of the active air measurement location is based on the nature of the surrounding activities, the location of the nearest receptors to the PRS location, prevailing wind direction, site topography, and the future layout of the proposed project components. Moreover, the selection is based on the guidelines stated in the American Society for Testing Materials (ASTM) reference method.

The measurement location was chosen on the basis that it is beside the nearest road adjacent to the PRS location.

One-hour average results for 8 hours' continuous measurements were conducted for pollutants of primary concerns, namely, carbon monoxide (CO), nitrogen oxides (NO_x), sulfur dioxide (SO₂), Total Suspended Particulates (T.S.P), and particulate matter (PM10).

Methodology, instrumentation, and results of Ambient Air Quality are detailed in Annex-6 attached to this report

Results of ambient air quality measurements:

The concentrations of measured air pollutants in the studied area are below national and WBG guidelines. All the measurements for the gaseous pollutants are complying with the maximum allowable limits according to Law 4/1994 for Environment protection and its amendments by Law

No.9/2009 and the executive regulation issued in 1995 and its amendments no. 710 in 2012 and 618 in April 2017". Accordingly, the ambient air quality in the project areas is one of the tolerable areas in Egypt in terms of ambient air quality, which can be attributed to the absence of any major industrial sources.

Construction engines are certified, i.e., the exhaust is below permissible levels. Ambient concentrations of gaseous pollutants, NO_x, SO_x, and CO are unlikely to surpass permissible levels due to the operation of construction equipment. Management and mitigation plan for ambient air pollution is further addressed in chapters 6 and 7. Dismantling and installation activities will likely cause dust levels to surpass permissible levels at the project area. The duration of permissible levels being surpassed will be intermittent for the duration of the workday i.e., 8-10 hours. Management and mitigation plan for dust concentration beyond permissible levels are further addressed in chapter 7.

4.1.2 Noise

4.1.2.1 Site-specific noise measurements

One-hour average results for 8 hours continuous measurements were conducted for noise level measurements in the same location as the ambient air quality measurements.

Methodology, instrumentation, and results of Noise measurements detailed in [Annex-6](#)

Results of noise measurements

The noise measurements in the studied area are below national and WBG guidelines. They are complying with the maximum allowable limits according to Law 4/1994 for Environment protection and its amendments. The construction activities may cause noise levels to surpass permissible levels at the site. The duration of permissible levels being surpassed will be intermittent for the duration of the workday i.e., 8-10 hours. Management and mitigation plans for noise levels beyond permissible levels are further addressed in chapter 7.

4.1.3 Climate

The maximum average values of temperature are generally recorded in August (28.9 °C) and the minimum average in January (13.9 °C), the average amount of precipitation for the year is (40.6 mm).

4.1.4 Water resources

Groundwater

Water-bearing formations of east Nile delta consist mainly of Quaternary fluvial and local fluvio-marine sand deposits. Their lithologic characteristics and thickness are highly controlled by the prevailing geological and environmental conditions. The regional flow of groundwater is mainly

directed from west to east via Ismailia governorate. There are two types of water-bearing formations in Ismailia governorate as follows:

- **The local fluvio-marine Holocene semi-permeable aquifer:** contained from shale and clay. Its thickness differs from one area to another and generally ranges between 5 – 20 m.
- **The main fluvial Pleistocene aquifer:** contained from sand, flint, and scattered spots from clay. Lies between the Holocene semi-permeable layer from upward and Pliocene clay from the downward. Its thickness ranges between 100 – 400 m. sourced from Damietta Nile branch and irrigation canals.

Surface water:

Ismailia fresh water canal is the main source of irrigation and drinking water in Ismailia governorate. There are two main lakes as follows:

1. **Temsah lake:** It forms a natural basin, size about 90 million m³ of salty water, its area about 1900 acres with average depth of 5 meters. Temsah lake forms 14 Km² of the total area of Ismailia governorate.
2. **Bitter Lakes:** Shores of Bitter Lakes extend for 50 Km from Defreswar at north of Ismailia till Kebreet at south. Area of Minor Bitter Lakes is 40 Km² (9525 acres) and area of Major Bitter Lakes is 194 Km² (46190 acres).

There are 4 mains agricultural water drainages (Malaria and Mahsama drainages– Fayed, El Wady drainage - El Tal El Kabier, and the North Sinai drainage – El Rouda), part of their water is used in irrigation of agriculture lands and the rest is dumped in Temsah lake and Bitter Lakes

4.1.5 Terrestrial Biological Environment:

The new Ismailia PRS (Replacement) will be inside the existing New Ismailia PRS boundaries. Therefore, there is no existing habitat and has no ecological importance, the project area is eventually free from any endangered species as shown in [Figures 4-4 and 4-5](#).



Figure 4-3: Shows Overview inside the proposed location for the new PRS.

Overview outside the proposed location for the new PRS



Figure 4-4: Shows Overview outside the proposed location for the new PRS

The PRS surrounded by an agriculture cultivated area which is bordered by arid area (0.5 km far from the PRS), in conclusion, the project area is free from any flora or fauna of ecological importance and it is not going to intervene with any green cover. In addition, the activities will take place away from any protected areas or areas of any ecological importance.

4.1.6 Waste Management:

Solid Waste:

The responsibility of service planning, delivery, and monitoring in AL Takadom village, El Qantara East Markaz within Ismailia Governorate is delegated to the Cleansing and beatification Agency managed by the local governmental unit and transferred by trucks to Al Amal dumpsite (located on Al Takadom village).

Liquid Waste:

The project location within Al Takadom village, El Qantara East Markaz - Ismailia Governorate is well covered by public sanitation network which takes all the municipal sewage to be treated in the Al Takadom village treatment plant.

Hazardous Waste:

There is no hazardous wastes landfill within Ismailia district. any hazardous waste generated within New Ismailia PRS will be temporarily stored in an isolated area (in the generated site) and will be transported- by licensed hazardous waste handling vehicles and personnel for final disposal at a licensed hazardous waste facility (Nassreya or UNICO in Alexandria).

4.1.7 Traffic Profile

The traffic surrounding the New Ismailia PRS is relatively low density with no rush hours, there are many types of vehicles including trucks, private cars, minibuses, and motorcycles. The main roads are El Awsat road and El Qantara – Sharm road.

Types of roads close to the PRS

Urban Roads

The main roads closest to the new PRS area are Al Awsat Road and New Ismailia PRS dusty entrance Road.



Figure 4-5: Shows the main roads closest to the new PRS area

4.2 Socioeconomic Baseline

Ismailia Governorate is one of the Canal Zone governorates of Egypt with a total population of 1,303,993. Located in the northeastern part of the country, its capital is the city of Ismailia. It is located between the other two Canal governorates; Port Said Governorate, in the Northern part of Egypt and Suez Governorate. The new PRS will be constructed at Al Takadom village, El Qantara East Markaz within Ismailia Governorate.

Depending on a combination of both primary data collected from the field and secondary resources reviewed including statistical data, this section will highlight the following: administrative division, urbanization trends, demographic characteristics, human development profile, access to basic services, roads and transport, poverty index, income and expenditure, fuel currently used in households, problems faced with the current household fuel, perception towards the project, and gender dimension of the current type of fuel.

4.2.1 Administrative division

El Qantara East is affiliated to Ismailia Governorate and lies at the northeastern side of the Suez Canal, with a total population of 56,294 representing about 4% of the total population in Ismailia Governorate.

Table 4-1 Project District Areas¹⁴

Project district	Total area
Ismailia Governorate	5066 km ²
Markaz El Qantara East	198 km ²

¹⁴ Source: Ismailia Governorate Website and Information Center in Qantara Shark Markaz.

4.2.2 Urbanization Trends

According to the site visit to El Qantara East and the field observations, Markaz El Qantara East is classified as an urban to semi-urban area. The type of dwelling should be highlighted to identify the probability to install the NG to the houses there. Most of the buildings (95%) are constructed of concrete and red bricks. Almost all of the community members surveyed live in urban houses (apartments). The conditions and characteristics of urban houses are in compliance with the bases and preconditions for connecting NG. The majority of buildings at Markaz El Qantara East range between 2 to 4 stories high. Concerning the legal status of buildings, all buildings and neighborhoods are mostly legal as reported by the LGU.



Figure 4-6: Pictures showing Building conditions at El Qantara East.

Regarding the condition of the streets at the project district, the average width of main streets range between (2 to 3) lanes wide, and side streets range between (1 to 2) lanes wide. Despite the modest conditions and maintenance of the asphalt, they are mostly paved out and convenient for NG installations.

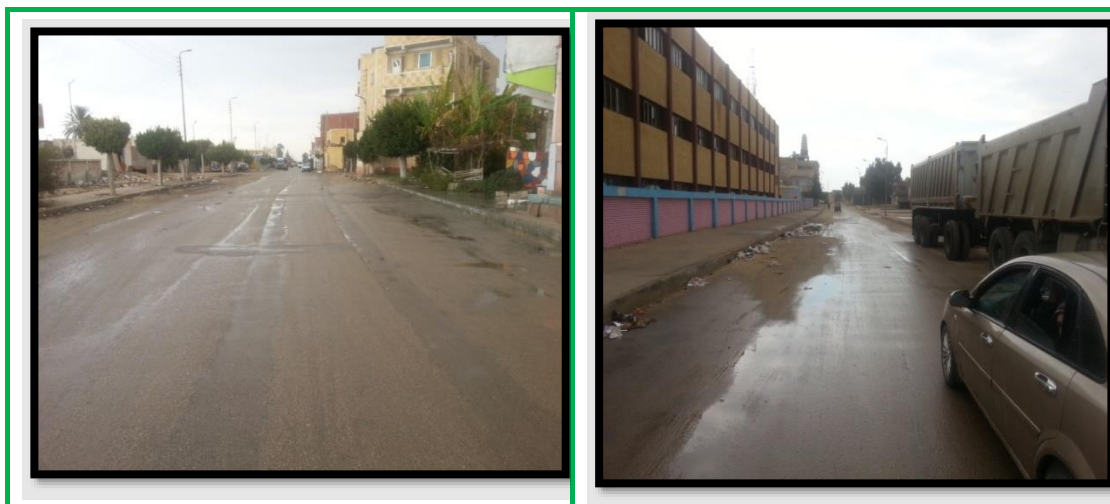


Figure 4-7: Pictures showing Streets Conditions El Qantara East.

4.2.3 Demographic Characteristics

4.2.3.1 Total population and characteristics:

Total population, the number of households, and the average family size are presented in the table below:

Table 4-2 Distribution of the population in project districts¹⁵

District	Population			No. of Households	Average Family size
	Male	Female	Total		
Ismailia Governorate	673,431	630,562	1,303,993	321,708	4.1
Markaz El Qantara East	29,162	27,132	56,294	12,704	4.4

Moreover, there are no ethnic or religious minorities in the project area and all stakeholders, including workers are speaking the same language (Arabic).

4.2.3.2 Rate of natural increase and Household size:

The birth rate in Ismailia Governorate, according to CAPMAS Data 2017, is 30.8 births per 1000 persons, while the mortality rate is 6.1 per 1000 persons. That gives a natural growth rate of 24.7 per 1000 persons in the Ismailia Governorate. The average household size in Ismailia Governorate is about 4.1 persons while at El Qantara East is 4.4, as shown in [Table 4-2](#).

4.2.4 Access to Basic Services¹⁶

According to the data collected from LGUs and statistical data, the basic services, water supply, sanitation, and electricity are available at the project district. Nearly 100% of the households are using electricity, and public water network, while the percentage of households having sanitation network is about 61% at El Qantara East.

4.2.5 Human development profile

Educational, health facilities, poverty index, income and expenditure, human activities, and work status should be highlighted to determine the current socioeconomic conditions of the project district in the Ismailia Governorate.

4.2.5.1 Education:

Education is perceived as the first shell that can help the population to withstand poverty. The review of secondary data showed that the percentage of the illiterate rate on the governorate level is 21%. This percentage is higher at Markaz El Qantara East (26%). Additionally, the illiteracy rate for females in Ismailia Governorate and in Markaz El Qantara East is 25% and 30%, respectively compared to 17.7% and 22%, respectively, for males, as shown in the following table. Education

¹⁵ Source: CAPMAS, 2017 and LDC

¹⁶ Source: CAPMAS data 2017

status is an important indicator to choose the suitable channels for sharing the project information with the community.

Table 4-3 Distribution of the project districts' population by educational status¹⁷

District	Percent illiterate			Percent University Education	Percent Intermediate Education
	Total	Females	Males		
Ismailia Governorate	21.4%	25%	17.7%	11%	36%
Markaz El Qantara East	26%	30%	22%	6%	30%

4.2.5.2 Health Facilities

Providing health facilities is very important to save workers during accident and emergency cases at the project districts. A new Health Insurance System adopted by the Egyptian Government is applicable now in Ismailia governorate. Markaz El Qantara East has one public and central hospital; in addition to one urban medical unit. All health facilities are providing emergency medical services, and are easy to reach (within two to three kilometers distance). Many participants of the focus group discussions and some Government officials reported that the new Health Insurance System would provide them with the required medical services. The LDC (Modern Gas) is giving a high priority to protecting their workers. All contracts between LDC and contractors /subcontractors have a clause to guarantee that contractors /subcontractors will provide the necessary medical services to the workers.

4.2.5.3 Poverty index, Income, and Expenditure

According to CAPMAS's Income, Expenditure and Consumption Survey in 2017/2018, the percentage of poor people in the Ismailia Governorate is about 32.4%.¹⁸ According to the data collected from LGUs of Markaz El Qantara East and focus group discussions, the data revealed that the average family expenditures range between 3000 to 4000 pounds.

4.2.5.4 Human activities in the project district

Human activities at Qantara Shark are government employees, professionals, service workers, and laborers. Agriculture activities are very limited as it encompasses only 8% of total employed individuals living inside Qantara Shark city while the majority of employees work for the government/public sector (more than 50%). Small commercial activities and private sector business represent about 22% of the workforce there.

¹⁷ Source: CAPMAS data 2017

¹⁸ no data was found about poverty in the mentioned districts

4.2.5.5 Unemployment and work status

Concerning the work status, CAPMAS Annual Bulletin of Labor Force 2017 indicates that the unemployment rate in Ismailia Governorate is about 11.8%. The unemployment rate for females is about 28 %, which is higher than this rate for males (6%).

Table 4-4 Estimation of Labor Force, Employed, and Unemployment in Ismailia Governorate¹⁹

Labor Force (15 years and above)			Estimated Employed Persons			Unemployment Rate		
Male	Female	Total	Male	Female	Total	Male	Female	Total
302,000	106,300	408,300	283,900	76,200	360,100	6%	28 %	11.8 %

It is worth mentioning that the CAPMAS Annual Bulletin of Labor Force 2017, reflected that the age of starting work is 15 years old. Both the Child Law and the Labor Law state that children shall not be employed before they complete 14 years old, nor shall they be provided with training before they reach 12 years old; however, children between 12 and 14 years old are permitted to work as trainees. Furthermore, the governor concerned in each governorate, in agreement with the Minister of Education may permit the employment of minors aged 12-14 years in seasonal work which is not harmful to their health and growth, and which does not conflict with regular school attendance. Consequently, there is always a high probability to detect child labor in most of the projects implemented in Egypt. In the meantime, due to the technicality of the work in NG project, LDCs always seek technical workers that are highly trained and experienced, so the risk of contracting children under 18 years is medium to a minor.

Therefore, rigid restrictions to employ this category must be added to the contractor's obligations.

4.2.6 Perception towards the project

Throughout the various consultation and focus group discussions, the team experienced and recorded remarkable and overwhelming public acceptance, even eagerness, by the community towards the proposed project. The burdens and financial hardships experienced by the community people (especially women) in obtaining LPG cylinders (the current household fuel) created an actual need to install NG.

The majority of the samples surveyed in the project districts have positive perceptions about the NG connections project. They reported that NG has many benefits:

- NG will save community people effort and money

¹⁹ Source: CAPMAS data 2017

- It is reliable, safe, and available
- It will put a limitation on the different problems of LPG problems such as:
 - ✓ The high price of LPG cylinders.
 - ✓ The fluctuations of the informal LPG price, especially during winter.
 - ✓ Some LPG cylinders are invalid to be used due to poor maintenance.
 - ✓ Some LPG cylinders are not completely full. They are half filled.
 - ✓ Sometimes it might leak.
- It will save electricity that is used in electric heaters and reduce the cost of electricity bill.

4.2.7 Physical cultural resources

The proposed new PRS will be located inside the existing PRS and not require any excavation work inside the same boundary of the existing PRS within Markaz El Qantara East. This area has been excavated before for installing the existing PRS and its related public utilities such as water, sanitary, sewage, and electricity networks.

For this reason, it is presumably less likely to find any artifacts or antiquities in the construction area. Additionally, there are no identified archeological sites or sites with cultural or historical value, located within the existing PRS location. However, in case of any unanticipated archeological discoveries within the project area [Annex-7](#), entitled 'Chance Find Procedure,' details the set of measures and procedures to be followed in such cases.

5. Environmental and Social Impacts

The environmental and social impact assessment (ESIA) is a process used to identify and evaluate the significance of potential impacts on various environmental and social receptors as a result of planned activities during (construction and operation) phases of the Project. Furthermore, the analysis of environmental and social impacts is important to detail an effective management and monitoring plan, which will minimize negative impacts and maximize positives. The evaluation of the potential impacts on various receptors is based on a significance ranking process described in the following subsection. Details are presented in [Annex-8](#), attached to this report

5.1 Impact Assessment Methodology

To determine and assess the impacts of the project phases on environmental and social receptors, a semi-quantitative approach based on Leopold was first adopted. The impact of each activity on each receptor was assessed according to magnitude on a scale of -10 to 10, where negative values indicate a negative influence on the receptor, and importance on a scale of 0 to 10, which encompasses the probability of occurrence, frequency of the impact, etc. The numbering system is used as a relative measure, where more negative numbers correspond to impacts having a higher negative magnitude. Susceptible receptors and corresponding activity are deduced and addressed if both magnitude and importance are of minor severity. The impact assessment methodology adopted for this ESIA is a “cause-effect” matrix modified from Leopold; and Buroz’s Relevant Integrated Criteria to evaluate the impacts. The environmental impact assessment methodology encompasses a semi-quantitative assessment that considers the following:

- Probability of the impacts
- Spatial and temporal scale
- The intensity of the impacts (which also considers the sensitivity of receptors and the reversibility nature of the impact)

Each impact was identified considering:

- Type of impact: The negative or positive influence on the receptor.
- Magnitude: The extent of the impact within a scale (0-10)
- Significance: That includes the probability of occurrence, frequency, the intensity of the impact, etc., within a scale (0-10)

The “cause-effect” matrix identifies the impacts during the mentioned phases, considering the elements of the environment and social context (receptor of the impact).

Table 5-1 Impact Assessment Methodology

Importance of Impact	Impact Rating	Color Code
0-25	None or irrelevant (no impact);	
26-50	Minor severity (minimal impact; restricted to the worksite and immediate surroundings);	Yellow
51-75	Medium severity (larger-scale impacts: local or regional; appropriate mitigation measures readily available);	Orange
76-300	Major severity (Severe/long-term local/regional/global impacts; for negative impacts mitigation significant).	Red

Detailed impact assessments results are presented in two tables in [Annex-8](#).

5.2 Impacts during Construction

5.2.1 Positive impacts

5.2.1.1 Impacts related to employment

The project will result in positive impacts through the provision of job opportunities.

- **Provide direct job opportunities to skilled and semi-skilled laborers**

The dismantling and installation of the New Ismailia PRS (Replacement) may result in the creation of job opportunities, both directly and indirectly. Those activities will last about one month. Based on similar projects implemented recently by EGAS and Modern Gas, the daily average number of workers during the peak time will be about 8 workers, being 7 laborers and 1 supervisor. The workers can also include drivers, technicians, and welders.

- **Indirect benefits**

Along the different stages of the project, indirect benefits are expected to be sensed in the targeted area due to the need for supportive services to the workers and contractors who will be working in the PRS location. This could include food supply, transport, trade, security, manufacturing... etc. For example, the transportation of workers to the PRS location will work for the benefit of car lease offices.

5.2.2 Negative Impacts

The process of environmental impact assessment during the construction phase indicates that some receptors have irrelevant impacts in New Ismailia; those receptors include surface water, Ecological (fauna or flora), soil quality, vulnerable structures, and culturally vulnerable sites. The receptors which might be affected during the construction phase will be as follows:

5.2.2.1 Air Emissions

The replacement of the existing temporary PRS by the new PRS will include dismantling and installation activities such as transportation for the old existing PRS to Modern Gas storage sites, transportation of the new PRS material and equipment, operation of loading and lifting equipment, the burial of cables and pipes, etc. Those activities in consequence are expected to emit air pollutants to the ambient air, however, they will be conducted for short periods. The following air pollutants are foreseeable for most of the project activities:

- Fugitive dust emissions (PM10, PM 2.5)
- Exhaust from equipment and heavy machinery (loading and lifting equipment, trucks) containing SO_x, NO_x, CO, VOCs, etc.

Dust emissions will slightly negatively impact ambient air quality, during dismantling and installation activities. The nearest residential occupied area is Al Takadom Village which is about 2.5 km North of the PRS site. Therefore, it is expected that the dust impact will have a low impact on the surrounding area (desert reclaimed land). The soil at the PRS site is covered by a concrete layer. In addition, Al Awsat Road is already paved. Impacts on the site workers expected to be very low as there are no excavations activities.

Emissions of CO₂, CO, and PM will result from the operation of the construction machinery and road vehicles during the dismantling and installation activities. Air pollutants emitted from construction machinery are generally temporary (during the working activities). The intensity of work activities and the number of vehicles traveling onsite would be relatively low for all tasks, knowing that all workers will always have the appropriate personal protective equipment. The emissions will be mostly limited to the construction phase and therefore are temporary.

Therefore, the impact is assessed as **Minor**

5.2.2.2 **Noise**

Dismantling and installation activities of the Project will require using various equipment, vehicles, etc. in addition to the other activities that generate noise. These tools signify potential major sources of noise emissions that will have an impact on receptors.

The potential people groups who are susceptible to the construction noise during the dismantling and installation activities of the New Ismailia PRS (Replacement) are the following:

- Onsite workers
- The nearby farmers

It is worth mentioning during the site visit few numbers of farmers are noticed within the surroundings of the PRS location. The proposed new PRS site located inside the old temporary New Ismailia PRS borders about 210 m El Awsat Road (about 2.5 km from the nearest occupied residential area which is Al Takadom Village), where the noise baseline is relatively moderate and does not exceed the national and international standards. Dismantling and installation activities may increase the already existing baseline ambient noise. However, increased noise emissions are anticipated to be for a short duration of time.

The main sources of noise and vibration during the project dismantling and installation activities are the operation of the construction equipment and machinery such as loading and lifting equipment and welding machines.

Regarding the project dismantling and installation activities, it is expected that the generated noise will mainly have an impact on workers.

The impact of construction on workers is assessed as **Medium**

The impact of construction on the nearby residences is assessed as **Minor**

5.2.2.3 Impact on worker health and safety

Potential health and safety impacts are expected to workers during the project dismantling and installation activities, including risk of accidents and injuries if project site if poorly organized or managed during the dismantling and construction phase involving the use of large equipment, transportation of overweight and oversized materials, dismantling and installation of facilities. Also includes the risks from working at heights, welding or other activities, risks from electricity, risks from testing and trials after setting up the equipment, and worker onsite amenities and facilities for workers and any camp that is required.

The occupational health and safety impacts are assessed as **Medium**

5.2.2.4 Impacts due to COVID-19 pandemic

Coronavirus Disease 2019 (COVID-19) is a respiratory disease caused by the SARS-CoV-2 virus. Depending on the severity of COVID-19's international impacts, outbreak conditions—including those rising to the level of a pandemic—it can affect all aspects of daily life, including travel, trade, tourism, food supplies, industrial and financial markets.

During the project dismantling and installation activities of the New Ismailia PRS, the movement of staff inside and outside the project boundaries can increase the risk of transmission of COVID-19 to the workers and community.

Infection with COVID-19 can cause illnesses ranging from mild to severe and, in some cases, can be fatal. Symptoms typically include fever, cough, and shortness of breath. Some people infected with the virus have reported experiencing other non-respiratory symptoms. Other people, referred to as asymptomatic cases, have experienced no symptoms at all. Symptoms of COVID-19 may appear in as few as 2 days or as long as 14 days after exposure. All workers since 24-11-2021 will not be allowed to enter the PRS site without getting vaccinated.

The occupational health and safety impacts are assessed as **Medium**

5.2.2.5 Temporary Labor Influx

Generally speaking, having workers in small cities might result in unfavorable impacts on the available resources (e.g., pressure on accommodation, food, health care, medication, and potable source of water). It may also result in inconvenience to the local communities, particularly in the areas where communities are conservative or not accustomed to having outsiders. Only a limited number of workers (about 8 workers) will be in the location during working hours, a portion of those workers are local workers and the LDCs are imposing rules and code of conduct on the contractors to ensure good behaviors and limit any potential conflict with the communities. Moreover, no workers will be staying onsite during dismantling and installation, as all workers come from nearby surrounding areas.

The impacts related to Labor Influx will be **Medium**.

5.2.2.6 Child Labor

As mentioned in the baseline, child Labor is a common practice in the project communities in the project areas. Children below 18 works almost in all projects as they receive low salaries and they are less demanding. Due to the technicality of the work in NG project, LDCs always seek technical workers that are highly trained and experienced, so the risk of contracting children under 18 years is medium to a minor. This risk should be carefully handled in the ESMP.

Child Labor risk is assessed as **Medium -Minor**

5.2.2.7 Sexual exploitation and abuse (SEA)/ sexual harassment (SH) and gender-based violence (GBV)

Gender-based violence (GBV) is an umbrella term for any harmful act that is perpetrated against a person's will and that is based on socially ascribed (i.e., gender) differences between males and females. It includes acts that inflict physical, sexual, or mental harm or suffering, threats of such acts, coercion, and other deprivations of liberty. These acts can occur in public or in private. The SEA/SH risk of the project is rated as negligible since the PRS location is in an isolated area

SEA/SH and GBV risk is assessed as Negligible

5.2.2.8 Inappropriate waste management

Normal dismantling and installation activities generate non-hazardous solid waste that includes scrap, steel, bricks, packaging waste, used drums, wood, scrap metal, welding belt, building rubble. Domestic wastes by construction Labors, including sewage and garbage collected from the Labors onsite, will be also generated. If those wastes are not disposed to adequate sites, it will lead to a negative environmental impact.

Solid hazardous waste generated is likely to include empty containers, spent welding materials, solvents, paints or adhesives, and other hazardous waste resulting from operation and maintenance of the equipment and vehicles, i.e. spent oils, spent lubricants, used oil filters, batteries, etc. Among the hazardous wastes also are wasted or faulted materials.

Adverse impacts on the environment result from the possible improper disposal of solid wastes and hazardous waste.

Therefore, the impact is assessed **Medium**

5.2.2.9 Traffic impact

The greatest potential for traffic impacts to occur arises during the short period where dismantling and installation works peak (transportation of the dismantled old PRS and new PRS raw materials, equipment including loading, lifting and heavy equipment). During the PRS dismantling and installation period, there will be a low number of trailers trips which will not have significant impacts on the road (AL Awsat Road which has low traffic).

Based on observation during the site visits, it is predicted that during transportation of the equipment and raw materials, only one lane will be used by the trailers and the movement of one trip will not last more than 8 hours.

Therefore, impact on traffic in the project site is assessed **Minor**

5.2.2.10 **Impact on groundwater**

Groundwater may be impacted in case of improper disposal of sanitary wastewater. About 8 workers during the dismantling and installation activities will use the existing two toilets within the existing PRS which is connected to the local sewage network which will transport the sewage to the wastewater treatment station within Al Takadom village. In the case of poor storage of other liquids (both waste and materials for the construction activities), like oil and lubricants, and from vehicle and machinery maintenance and cleaning, the risk is considered low as the PRS foundations are already constructed since it is a replacement for the existing PRS with the floors made of cement which will not allow any leakage to the ground water. Moreover, a waste management plan for the PRS is in place and Emergency Response procedures are followed in case of any spills.

Therefore, the impact is assessed **Minor**

5.2.2.11 **Community health and safety**

Impacts on community health and safety can result from emissions of gaseous pollutants, dust, increased background noise levels, uncontrolled dumping of construction waste and accidental contact with equipment, etc.

Taking into consideration that the new PRS (Replacement) planned to be located inside the boundaries of the existing New Ismailia PRS and about 2.5 km from the nearest residential area (Al Takadom village), we will find that the above-mentioned impacts will be greatly minimized.

Therefore, the impact is assessed **Minor**

5.2.2.12 **Land related impact**

The new PRS will not entail any new land acquisition, as it will be installed at the same location of the current existing PRS. The current land location is state owned land, and was obtained in accordance to transfer of ownership to EGAS, by The General Authority for Rehabilitation Projects and Agriculture Development decree number 570 of year 2015. ([Annex-2](#)).

(For further elaboration on EGAS procedures for land acquisition see Annex-3).

Therefore, no private lands will be needed for the new PRS construction.

Therefore, the impact is assessed **Negligible**

5.3 Impacts during Operation

5.3.1 Positive impacts

5.3.1.1 Impacts related to employment

The project may not create extra job opportunities during the operation phase but it will help in keeping the existing jobs, as the average number of existing workers in the existing PRS is about 12 workers in two shifts (6 workers/ shift) from the permanent workers of the LDC; 4 technicians, 2 engineers, and 6 security staff. Even during construction related works, those workers are permanent teams of Modern Gas and will not be impacted in any way.

5.3.2 Negative impacts

Various impacts assessed in accordance with the impact assessment methodology. The project relevant impacts will be as follows:

5.3.2.1 Impact on worker health and safety

Possible impacts to health and safety during operations include exposures to odorant release, gas leak, fire, noise, accidental injury to workers. In addition; health and safety issues, working around energized equipment, and possible contact with natural hazards. However, during the operation and maintenance phase, if there is any incident or emergency after applying all the control measures and safety precautions in the EGAS updated HSE guidelines ([Annex-5](#)), the impact will negatively endanger the surrounding workers, community and establishment.

Odorant handling is part of the operation of the PRS and is addressed in the Quantitative Risk Assessment "QRA" ([Annex-4](#)) as a separate study. An odorant is added to the NG to enable detection upon leakage. The odorant is classified as a hazardous substance.

An odorant leak can result from improper handling of the odorant including Storage in unsafe conditions, in terms of occupational health and safety. In case of emergency, the risk resulting from the odorant release or gas leak will be managed by New Ismailia's PRS (updated)'s emergency response plan.

Therefore, the impact is assessed as **Medium**

5.3.2.2 Impacts due to COVID-19 pandemic

During the operation of the New Ismailia PRS, the Movement of staff inside and outside the project borders may increase the risk of transmission of COVID-19 to the workers and community health.

Given the fact that the average number of workers during operation of the New Ismailia PRS will be about 6 workers/ shift from the permanent workers (well trained and took awareness for COVID-19 precautions) of the LDC.

The Infection with COVID-19 between workers or from workers to the community is relatively minor (as all workers after 24-11-2021 will not be allowed to enter the PRS without getting vaccinated) but still more precautions can be applied.

Therefore, the impact is assessed as **Minor**

5.3.2.3 Hazardous and non-hazardous waste management

During operation and maintenance of the new PRS, hazardous (odorant containers), non-hazardous waste, and small quantities of domestic waste (solid and liquid waste) will be generated. Hazardous waste is likely to be generated during routine operations (e.g., lubricating oils, odorant containers, chemical containers). These wastes are typically stored temporarily, and transported by a licensed contractor to an appropriate permitted off-site disposal facility as a standard practice, according to EEA regulations for hazardous waste management.

Therefore, the impact is assessed as **Medium**

5.3.2.4 Noise impact

The pressure reducers normally cause noise generated from the reducers' pipes. The maximum noise level expected from the reducers is 80 dB. The generated noise is constant (not intermittent). Assuming ambient noise levels are complying with WB/IFC requirements and Law 4/1994-9/2009- 105/2015 standards for low noise residential areas, a 20-meter buffer distance kept between the reducers and the PRS fences should lead to minimal impact outside the PRS borders. Additionally, the PRS is located 210 m far from the main road (AL Awsat Road).

Therefore, the impact is assessed as **Minor**

5.4 Impacts during Accidental Events (Operation Phase)

Regarding the Quantitative Risk Assessment Study (QRA), which demonstrate the following hazards:

- Gas Release
- Fires (Heat Radiation)
- Explosion (Overpressure Waves)
- Suffocation (Odorant Leak)

And referring to the risk calculations determined in the New Ismailia QRA study, the individual risk level to the exposed workers/public based on the risk tolerability criterion has been identified in Acceptable regions (Below the Lower Tolerability Limit)²⁰ region for Workers, while it was identified as ALARP (Below the Upper Tolerability Limit)²¹ for Public near to the PRMS area. So, there are some points (Study Recommendations) that need to be considered to keep the risk tolerability, and this will be described under item (7.4) (for more details refer to the QRA Study under [Annex-4](#))

²⁰ ***Lower Tolerability Limit***

Which the risks are broadly tolerable to society and comparable to everyday risks faced by the public. If the overall risk is below the Lower Tolerability Limit, the ALARP Assessment is likely to be straightforward and limited to ensuring compliance with Good Practice. Below the Lower Tolerability Limit, the principal risk management concern is the maintenance of existing risk reduction measures to avoid degradation.

²¹ ***Below the Upper Tolerability Limit***

The risk is only tolerable if it is ALARP. This means that all practicable risk reduction measures must be identified and those that are reasonably practicable implemented. The term reasonably practicable indicates a narrower range than all physically possible risk reduction measures. If the cost of a risk reduction measure, whether in terms of money, time or trouble, can be demonstrated to be grossly disproportionate to the risk reduction gained from the measure, taking account of the likelihood and degree of harm presented by the hazard, then implementation of the measure may not be required.

Table 5-2 Impact Assessment

 Detailed impact assessments results are presented in two tables in [Annex-8](#).

Impact	Description	Type	Significance
During Construction			
Air emissions	WBG requirements and Law 4/1994 (modified by-laws 9/2009 & 105/2015) stipulate strict air quality standards. Air emissions (gases and particulates) during dismantling and installation activities (from transportation and machine operation) shall arise from: <ul style="list-style-type: none"> - Particulate matter and suspended solids from cleaning and transportation operations - Exhaust from equipment and machinery containing SO_x, NO_x, CO, VOCs, etc. - Traffic congestions result from road closure or slowing down of traffic due to transportation of equipment. <u>Dust</u> The impacts on the site workers expected to be very low as there are no excavation activities and all workers will always have the appropriate personal protective equipment. The impact of dust generation (particulate matter) will be limited to the working hours which lead to a temporary reduction of air quality, however is unlikely to cause major air emissions impacts for the nearest receptors are around 2.5 km from the new PRS location.	Negative	Minor
	<u>Gaseous pollutants emissions</u> Provided machinery used during construction is certified and maintained as per guidelines, the increase in emissions stemming from the exhaust of machinery is unlikely to increase ambient levels beyond national and WBG permissible levels.		
Noise	<u>Noise impact on worker</u> Noise impacts on dismantling and installation workers, technicians, and engineers in the direct vicinity of the machinery are considered more significant than those on residents.	Negative	Medium

Impact	Description	Type	Significance
	<p><u>Noise impact on nearby residences</u></p> <p>Noise impacts on nearby residences (Al Takadom village) will be slightly affected by the increased noise levels during the dismantling and installation activities.</p> <p>No major noise impacts on the nearest receptors are expected during the project dismantling and installation activities as they are about 2.5 km away and the dismantling and installation activities period is limited.</p>	Negative	Minor
Risks on Occupational health and safety	Inhalation of air pollutants, high noise levels, injuries, and potential death as a result of operating heavy equipment, handling hazardous materials and risks from poor maintenance of site or safety features, or inadequate training on emergency response of the workers.	Negative	Medium
Impacts due to COVID-19 pandemic	During construction of the New Ismailia PRS, Movement of staff (All workers after 24-11-2021 will not be allowed to enter the PRS without getting vaccinated) inside and outside the project borders can increase the risk of transmission of COVID-19 to the workers and community health.	Negative	Medium
Impacts related to Labor Influx	If not properly managed, there is a risk that labor inappropriate behaviors or misconduct might pose negative impacts on the community groups, particularly on women, children, and other vulnerable groups (including inconvenience and impacts on the worksite).	Negative	Medium
Child Labor	As mentioned in the baseline, child Labor is a common practice in the project communities in the project areas. Children below 18 works almost in all projects as they receive low salaries and they are less demanding. Due to the technicality of the work in NG project, LDCs always seek technical workers that are highly trained and experienced, so the risk of contracting children under 18 years is medium to a minor. This risk should be carefully handled in the ESMP.	Negative	Medium - Minor

Impact	Description	Type	Significance
Risk of SEA/SH and GBV	Gender-based violence (GBV) is an umbrella term for any harmful act that is perpetrated against a person's will and that is based on socially ascribed (i.e., gender) differences between males and females. It includes acts that inflict physical, sexual, or mental harm or suffering, threats of such acts, coercion, and other deprivations of liberty. These acts can occur in public or in private. The SEA/SH risk of the project is rated as negligible since the PRS location is in an isolated area	Negative	Negligible
Waste generation	<p>Inappropriate waste disposal and improper management of dismantling and installation activities waste materials could lead to spillages that may cause soil contamination.</p> <p>Improper disposal of such waste will only have aesthetic effects on the disposal site. The legal standards of Law 4/1994-9/2009-105/2015 for the Environment and Law 38/1967 stipulate that these wastes should be disposed of in licensed sites by the local authority, which minimizes any aesthetic effects of such waste.</p> <p>Hazardous and non-hazardous materials available onsite during dismantling and installation activities are likely to include fuel, engine oil, paints, Poor handling of those materials and their inappropriate storage may result in poor containment of induced leaks.</p>	Negative	Medium
Reduction of Traffic Flow	The traffic flow that will be created during the dismantling and installation activities period will to some extent depend on which type and number of trips (low) to and from the proposed site will not have significant impacts on the road (Al Awsat Road which has low traffic).	Negative	Minor
Soil and Groundwater contamination	Soil and Groundwater may be contaminated in case of improper disposal of sanitary wastewater and from poor storage of other liquids, like oil and lubricants, and from vehicle and machinery maintenance and cleaning.	Negative	Minor
Risk on Community health and safety	<p>Negligent workers may cause accidents harmful to the community members, particularly children and old people.</p> <p>Impacts associated with Community Health and Safety are limited to inside the fence of the PRS. Therefore, there are minor impacts related to community health and safety during dismantling and installation activities.</p>	Negative	Minor

Impact	Description	Type	Significance
Impacts related to lands	The proposed new PRS will not require new land, since it will be installed at the same current location of the existing temporary PRS. The current location is state owned lands, and obtained in accordance to transfer of ownership to EGAS, by The General Authority for Rehabilitation Projects and Agriculture Development decree number 570 of year 2015, (Annex-2 . land document)	Negative	Negligible
Operation			
Risks on Occupational health and safety	At PRS site, inhalation of air pollutants (odorant or natural gas leak), exposure to noise levels, injuries, and potential death as a result of operating equipment with high-pressure tools and equipment and handling hazardous materials. In case of emergency/accidents, resultant risks are studied in detail in the attached Quantitative Risk Assessment, which shows that the required mitigation measures are already in place and no further measures are needed. In cases, where further mitigation measures are required, action plans are set for implementation and follow up by the concerned departments	Negative	Medium
Impacts due to COVID-19 pandemic	During the operation of the New Ismailia PRS, the Movement of staff inside and outside the project borders may increase the risk of transmission of COVID-19 to the workers and community health. Given the fact that the average number of workers during operation of the New Ismailia PRS will be about 6 workers/ shift from the permanent workers (well trained) of the LDC, COVID-19 vaccinated and maintain social distancing.	Negative	Minor

Impact	Description	Type	Significance
Hazardous material and waste	<p><u>Hazardous material</u> Odorant handling will be according to Odorant Material Safety Data Sheet (SDS) and Modern Gas procedures. An odorant leak can result from improper handling of the odorant and storage in unsafe conditions, in terms of occupational health and safety. According to the New Ismailia QRA study, modeling the vapor release will extend outside the PRS fence from the south side with no effects outside.</p> <p><u>Hazardous waste</u> During operation and maintenance of the new PRS, industrial hazardous wastes will be generated (e.g., lubricating oils, odorant containers, chemical containers). Poor waste management practices may have a significant impact on the environment (soil, groundwater, visual, health, and safety).</p>	Negative	Medium
Noise	The pressure reducers normally cause noise. The maximum noise level expected from the reducers is 80 dB/shift (12 hours per shift). the generated noise is constant (not intermittent).	Negative	Minor

6. Analysis of Alternatives

6.1 No Project Alternative

The main target of the proposed project is to supply natural gas to households in Ismailia District and other surrounding areas in the future. This Natural Gas Connections to Households Project is expected to yield many economic and social benefits in terms of providing a more stable, energy source, achieving savings in LPG consumption, and enhancing safety in utilizing energy.

The No-Project alternative is not favored as it simply deprives the Egyptian Public and Government of the social, economic, and environmental advantages.

6.2 Technology Alternatives

6.2.1 Outlet Pressure

The PRS will reduce the Natural Gas pressure from 25-70 Bar in the HP pipeline to 7 Bar to be suitable for distribution or use in domestic or industrial applications.

New Ismailia's PRS (Replacement) will produce 7 Bar outlet pressure for the local distribution network (intermediate pressure). The LDC choose to produce 7 Bars instead of 4 Bars due to the expected high consumption rate expected in new Ismailia district. It is designed to accommodate future expansion to feed other cities and/or villages surrounding the Ismailia district.

6.2.2 Odorant Handling

Environmental and safety control considerations and measures are integrated into the selected technology design. For example, to reduce emissions from the odorant unit, the odorant will be automatically added or by using a plunger pump. Automatic and sophisticated unit management systems ensure safe and easy operation and can encompass the complete remote operation of the units.

6.3 Location Alternative

As mentioned in item 2.4 (Project Execution Methodology) and item 5.2.2.11 (land related impact), the main criteria for PRS siting are:

- Proximity to High-pressure gas main lines to minimize Off-take length
- Availability of space with adequate dimensions and affordability of the land for PRS construction and possible expansion
- Presence of standard buffer zones between PRS and nearest buildings or receptors
- The new PRS will be installed inside the same location of the current existing temporary PRS with no need for new land. The current land location is state owned lands and obtained in accordance to transfer of ownership to EGAS, by The General Authority for Rehabilitation Projects and Agriculture Development decree number 570 of year 2015, ([Annex-2](#)).

6.4 Conclusion through analyzing the alternatives

Through analyzing the above alternatives, it could be concluded that implementing the project is recommended as long as its impacts are identified, analyzed and their mitigation measures are determined and executed (accordingly to the study recommendations), and its social, economic, and environmental advantages to the Egyptian Public and Government.

7. Environmental and Social Management & Monitoring Plan

7.1 ESMMP Objectives

The Environmental and Social Management and Monitoring Plan (ESMMP) consists of a set of mitigation, management and monitoring measures to be taken during the implementation of the project to avoid, reduce, mitigate, or compensate or offset any adverse social and environmental impacts analyzed in the previous chapter. The ESMMP distinguishes between mitigation measures and monitoring that should be implemented during the construction and operation of the project. The ESMMP identifies certain roles and responsibilities for different stakeholders for implementing, supervising, and monitoring the environmental and social performance of the project as well as some of their estimated costs during its life cycle. Roles and responsibilities for implementing the ESMMP during the construction and operation phases have been proposed. During dismantling and installation activities, EGAS/LDC will assign supervision staff who will undertake supervision over the contractor to make sure that the mitigation measures specified in the design/tender document are implemented on the field. Additionally, EGAS has mobilized a supervision-consulting firm (Petrosafe company) to strengthen EGAS supervision capacity to make sure that all mitigation measures are applicable. During the operation phase, the PRS shall have at least one permanent staff member for health, environmental, and safety.

Overall, the following Environmental and Social measures are complementary to and do not substitute compliance to the detailed HSE guidelines, procedures, and actions adopted by EGAS and its subsidiary LDCs. Annex-5 attached to this report

In the following Management and monitoring measures, the term Local Distribution Company (LDC) refers to the gas company in charge of project implementation: **Modern Gas.**

7.2 Environmental and Social Management Measures

Table 7-1: Environmental and Social Management Matrix during Construction

Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
Physical receptor	Air emission	<ul style="list-style-type: none"> - Monitoring of wind speed and direction to manage dust-generating activities during undesirable conditions. - Management of the number of vehicles and equipment on the site. - Appropriate maintenance, engine tuning, and servicing of construction equipment to minimize exhaust emissions - Minimize unnecessary journeys or equipment use - Adopt a policy of switching off machinery and equipment when not in use (idle mode). - Minimizing drop heights for material transfer activities such as unloading of friable materials. - Transportation of construction waste by a licensed contractor. - Sheeting of Lorries transporting friable construction materials. - Appropriate sitting and covering of stockpiles of friable materials with adequate cover in addition to regular water spraying to minimize dust blow. 	Negligible	Contractor	LDC –HSE department	Contractual clauses + Field supervision (audits)	<ul style="list-style-type: none"> - Contractor costs - LDC management costs

Noise	<p>Worker</p> <p>Application of the normal precautions normally taken by construction workers as follows:</p> <ul style="list-style-type: none"> - All machines and vehicles should be shut off when not used - Choosing vehicles, equipment of good technical specifications, and status - Good maintenance of this equipment to reduce the resulting noise - Effective scheduling of installation activities to avoid the overlap of noise sources - All machinery is to be fitted with effective exhaust silencers - Air compressors should be of the type, which is sound reduced with properly, lined, and sealed acoustic cover and to be operated with the covers closed - All machines and vehicles should be shut off when not used - Provide Earmuffs, earplugs, certified noise PPE for workers - Noise exposure periods should be minimized for workers so as not to exceed the safe limits mentioned in the environmental laws in addition to the occupational health and safety standards <p>Nearby farmers</p> <ul style="list-style-type: none"> - Notification to the surrounding establishment before the construction phase. - Time management and construction schedule according to the WBG regulation provided by the contractor before the construction phase 	Minor Negligible	- LDC - Construction Contractor	LDC-HSE department	- Contractor costs - LDC management costs
	Contractual clauses + Field supervision (audits) Field supervision Complaints receipt from local administration				

Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
Physical receptor	waste generation	<ul style="list-style-type: none"> - Temporary storage in areas with impervious floor - Safe handling using PPE and safety precautions - Empty cans of oil-based paint resulting from painting the steel connection pipes of the PRS project are to be collected and sent back to the nearest LDC depots (Abu Rawash) for temporary storage until disposal at a hazardous waste facility (Nassreya or UNICO in Alexandria). - If hazardous waste quantities generated are too small for isolated transport to the Nassreya landfill, a temporary storage site can be created. Coordination with waste authority will be imperative to secure a location and implement adequate procedures for storage depending on quantities and type of wastes until collection and shipping to Nassreya landfill. - Hand-over selected oils and lubricants and their containers to Petrotrade Co. for recycling <p><u>Table 7-2 presents more details about waste management</u></p>	Minor	<ul style="list-style-type: none"> - LDC - Construction Contractor 	<ul style="list-style-type: none"> LDC HSE department 	Field supervision and review of certified waste handling, transportation, and disposal chain of custody	<ul style="list-style-type: none"> - Indicative cost items included in contractor bid: - Chemical analysis of hazardous waste - Trucks from licensed handler - Pre-treatment (if needed) - Disposal cost at Nassreya - Approximate cost of the above (to be revised upon project execution): 8000 EGP - 10000 EGP per ton

Social receptor (health and safety)	Occupational health and safety	<ul style="list-style-type: none"> - The project will hire a qualified contractor/sub-contractor with high health and safety standards. In addition, the ToR for the contractor and the ESMP will provide the provision of the health, safety, and precaution of the environmental impacts and its mitigation measures to be followed during construction. - Standard protection by placing clear project signs. - Time management for vehicles movement; especially avoiding the peak hours - Regular inspection to the compelling worker to use their PPE - Training and licensing industrial vehicle operators of specialized vehicles. - The contractor also will be obliged to maintain daily attendance sheets as well as keep records of ID cards of workers to verify the attendance of workers to ensure first, that workers below 18 years old are not included on-site, second, in case of accidents the injured persons will be provided with proper health requirements according to the health insurance supported by contractor/subcontractor. - Health insurance should apply to the contractor workers and workers contracted by a sub-contractor - Full compliance to EGAS and LDC HSE requirements, manuals, and actions as per detailed manuals adopted by EGAS - The safety work Permits, in general, will be issued before each activity on-site by the LDC safety team according to the EGAS updated HSE guidelines (Annex-5) - Ensure the provision of the appropriate personal protective equipment and other equipment needed to ensure compliance with HSE manuals - The new contracts with contractors/subcontractors will include an annex with mitigation measures to address labor-management issues through having in place labor-management procedures. The annex will include all the social requirements in the worker ' contract such as: <ul style="list-style-type: none"> - The right of workers to report their thoughts. - The right of the worker to know all the terms and conditions of his contract. (Salary, business hours, insurance, etc..) - Ensuring that there are adequate facilities for workers (cafeteria, health care facilities, toilet) - Worker GRM, allows the worker to submit his complaint. 	Minor	<ul style="list-style-type: none"> - LDC - Construction Contractor 	LDC HSE Department	Field supervision inspection and review of HSE report+ Field supervision (audits)	<ul style="list-style-type: none"> - Contractor costs - LDC management costs
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Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
		<ul style="list-style-type: none"> - There should also be first aid and an emergency protocol in place in case of an accident - Incident and accident report log system in place. - Regular training and safety drills in case of emergency for all workers to ensure identified protocols and equipment is used properly 					

	<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Impacts due to COVID-19 pandemic</p> <p>Assessing Workforce Characteristics</p> <ul style="list-style-type: none"> - Minimize contact and keep a distance not less than 1 meter with community people <p>Entry/Exit to the Work Site and Checks on Commencement of Work</p> <ul style="list-style-type: none"> - Confirm that workers are COVID-19 vaccinated - Confirm that workers are fit for work - Check and record temperatures of workers - Update daily personnel count log (in/out) in each area/working site - Provide briefings to workers before commencing work, focusing on COVID-19 specific considerations, and reminding workers to self-monitor for possible symptoms and to report to their supervisor or the COVID-19 focal point if they have symptoms or are feeling unwell - Prevent a worker from an affected area or who has been in contact with an infected person from returning to the site for 14 days (paid by LDC) or isolating such worker for 14 days. - Prevent sick workers from entering the site, referring them to local health <p>General Hygiene</p> <ul style="list-style-type: none"> - Train workers and staff on-site on the signs and symptoms of COVID-19, how it is spread, how to protect themselves (including regular hand washing and social distancing), and what to do if they or other people have symptoms - Place informative, illustrative posters and signs around the site, - Ensure handwashing facilities supplied with soap, disposable paper towels, and closed waste bins exist at key places throughout the site, if such facilities aren't available then Alcohol-based sanitizers should be supplied <p>Cleaning and Waste Disposal</p> <ul style="list-style-type: none"> - Provide adequate cleaning equipment, materials, and appropriate PPE (face masks, gloves....) as necessary 	Minor	- LDC	-LDC Patrolling committees EGAS HSE department	Field supervision and review of HSE report+ Field supervision (audits)	<ul style="list-style-type: none"> - Contractor costs - LDC management costs
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- Train on appropriate cleaning procedures and appropriate frequency in high use or high-risk areas
- Train on proper hygiene, how to use PPE, and waste control
- Adjusting Work Practices**
- Adapting work processes to enable social distancing and training workers on these processes
- Continuing with usual safety training include use of PPE, adding COVID-19 specific considerations
- Review overall work schedule and assess whether adjustments are needed, considering Government advice and instructions
- Project Medical Services**
- Local Medical and Other Services**
- Any suspected case should leave the site immediately and refer to the nearest hospital / local medical facility for medical examination
- any suspected cases should be self-quarantined for 14 days
- Instances or Spread of the Virus**
- If a worker has symptoms of COVID-19, the worker should be removed immediately from work activities
- The worker should be referred to the local health facilities to be tested.
- Implement sanitization practices in affected sites
- Inform fellow workers of possible exposure to the virus if a worker is confirmed to have COVID-19 infection but maintain confidentiality
- Training and Communication with Workers**
- Workers are made aware of the procedures that have been put in place by the project, and their responsibilities in implementing them
- Training is conducted regularly, providing workers with a clear understanding of how they are expected to behave and carry out their work duties
- **in addition to EMOP and WBG Guidelines related to COVID-19 infection (Annex-9).**

Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
Child Labor	<ul style="list-style-type: none"> - The project will hire a qualified contractor/sub-contractor with high health and safety standards. In addition, the ToR for the contractor and the ESIA will provide the provision of the health, safety, and precaution of the environmental impacts and its mitigation measures to be followed during construction. - Rigid obligations and penalties will be added to the contractor ToR to warrantee no child Labor occurs in the project - The ToR also will oblige the contractor to keep a copy of IDs of Laborers to monitor the hired staff below 18 years old The contractor also will be obliged to maintain daily attendance sheets to verify the attendance of workers to ensure that workers below 18 years old are not included on-site. 	Minor	<ul style="list-style-type: none"> - LDC - Construction Contractor/su bcontractor 	<ul style="list-style-type: none"> - LDC– HSE department 	<ul style="list-style-type: none"> - Field supervision and review of HSE report+ Field supervision (audits) 	<ul style="list-style-type: none"> - Contractor costs - LDC management costs 	

Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
	Risk of Labor Influx	To minimize impacts of labor influx the following should be thoroughly implemented: <ul style="list-style-type: none"> - Preparation of appropriate code of conduct that stipulates the different commitment of labor towards community groups and the different behavior that should be avoided (please see Annex-10 of this report). - All workers should be trained on the Code of Conduct. - Code of conduct to be signed by sub-contractor. - Code of conduct induction to be done every 2 weeks for the recurrent workers and the newcomers before starting work. - According to availability, try to rent all apartments in the same building. - Apply the full requirements related to operating the grievance mechanism including anonymous channels and the National Council for Women's Rights (15115) - Raising awareness of the local populations about the project commitment towards communities' and the measures taken for that through public consultation and focus group discussions - Apply Penalties to workers violating the code of conduct. 	Minor	Contractors and subcontractors	LDC HSE for guidance supervision	-Field supervision by LDC and EGAS. Received grievances	- Contractor costs - LDC management costs

Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
Community	Traffic	<ul style="list-style-type: none"> - Time management for transporting the materials, equipment, debris, etc. - Clear sign surrounding the construction site and the exit gate. - Coordination with traffic department (ministry of interior) for vehicles route and movement. - Vehicle speed restrictions should be applied across the project site, - Flagman will be considered whenever needed. - Safety precautions taken during night driving will be according to EGAS updated HSE guidelines (Annex-5) 	Negligible	Contractors	LDC + Traffic department	Contractor has valid conditional permit + Field supervision	<ul style="list-style-type: none"> - Contractor costs - LDC management costs

Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
Concerns of Community		<ul style="list-style-type: none"> - The detailed grievance mechanism (GRM) is presented in Annex-11 attached to this report is to be shared with the community beneficiaries. Posters will be prepared and made available to the beneficiaries in the contracting office. Additionally, they will be availed in the customer services office. Thus, sufficient and appropriate information about the GRM will be disseminated to the communities before the construction phase. Information dissemination about the GRM should be shared with the beneficiaries during the process of contracting and disclosed in the contracting office and other publicly accessible venues. - Informing neighboring farmers through posters about the project details, location signing up to the network and receiving the service, project-level GRM - 	Negligible	Contractors	- LDC – HSE department	Contractual clauses + Field supervision	<ul style="list-style-type: none"> - Contractor costs - LDC management costs
				LDC –HSE department	EGAS SDO		

Table 7-2: Waste management During Construction Phase

Waste Type	Hazardous/Non-Hazardous	Treatment and Disposal
Cement and Concrete Wastes (Including Cement Contaminated Soil)	Non-Hazardous	- Will be sent to Al Amal Dumping site (located on Al Takadom village)
Domestic Waste (food waste, packing,)		
Wood – Scrap		
Tires	Non-Hazardous	- Temporarily stored in isolated area on-site, then transported to storage site (Modern Gas facility) to be sold as scrap.
Cardboards		
Containers		
Paints containers		
Batteries	Hazardous	- Temporarily stored in an isolated area of the site, the transported- by licensed hazardous waste handling vehicles and personnel- to final disposal at Nassreya or UNICO hazardous waste facility.
Chemicals (solvent, lubricants,...) containers		
Used Oils	Hazardous	- Temporarily stored in isolated area on-site, the transported- by licensed hazardous waste handling vehicles and personnel- to final disposal by Petrotrade Co.

Table 7-3: Environmental and Social Management Matrix during Operation

Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
Social –Health	Occupational health and safety	<ul style="list-style-type: none"> - ESMP will provide the provision of the health, safety, and precaution of the environmental impacts and its mitigation measures to be followed during operation. - Produce Hazardous Area Classification drawings - Provide fixed firefighting system (pumps, hoses, tank, etc.) and portable firefighting devices distributed in different sizes, trip distance considered according to its type. Preventive maintenance policy and station manual - Provision of self-contained breathing apparatus (2 pieces for each station) for handling odorant leaks - Install an elevated wind sock and provision of portable gas detectors - The design should fully comply with IGE TD/3 code requirements 	Minor	<ul style="list-style-type: none"> - LDC project Department Designer 	<ul style="list-style-type: none"> - LDC project department - Engineering dep. - HSE dept. EGAS 	<ul style="list-style-type: none"> - Drawing and design Document Review - Policy and manual review - Inspection by operators Signage inspection and site visits 	<ul style="list-style-type: none"> - Project cost LDC management costs

Impacts due to COVID-19 pandemic	<p>Assessing Workforce Characteristics</p> <ul style="list-style-type: none"> - minimize contact and keep a distance not less than 1 meter with community people <p>Entry/Exit to the Work Site and Checks on Commencement of Work</p> <ul style="list-style-type: none"> - Confirm that workers are COVID-19 vaccinated - Confirm that workers are fit for work - Check and record temperatures of workers - Update daily personnel count log(in/out) in each area/ working site - Provide briefings to workers prior to commencing work, focusing on COVID-19 specific considerations, and reminding workers to self-monitor for possible symptoms and to report to their supervisor or the COVID-19 focal point if they have symptoms or are feeling unwell - Prevent a worker from an affected area or who has been in contact with an infected person from returning to the site for 14 days or isolating such worker for 14 days. - Prevent sick workers from entering the site, referring them to local health <p>General Hygiene</p> <ul style="list-style-type: none"> - Train workers and staff on site on the signs and symptoms of COVID-19, how it is spread, how to protect themselves (including regular hand washing and social distancing) and what to do if they or other people have symptoms - Place informative, illustrative posters and signs around the site, - Ensure hand washing facilities supplied with soap, disposable paper towels and closed waste bins exist at key places throughout the site, if such facilities aren't available then Alcohol based sanitizers should be supplied <p>Cleaning and Waste Disposal</p> <ul style="list-style-type: none"> - Provide adequate cleaning equipment, materials, and appropriate PPE (face masks, gloves,...) as necessary - Train on appropriate cleaning procedures and appropriate 	Negligible	- LDC	<ul style="list-style-type: none"> - LDC Patrolling committees - EGAS HSE department 	<ul style="list-style-type: none"> - Field supervision and review of HSE report+ Field supervision (audits) 	<ul style="list-style-type: none"> - Contractor costs - LDC management costs
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	<p>frequency in high use or high-risk areas</p> <ul style="list-style-type: none"> - Train on proper hygiene, how to use PPE and waste control <p>Adjusting Work Practices</p> <ul style="list-style-type: none"> - Adapting work processes to enable social distancing and training workers on these processes - Continuing with usual safety trainings include use of PPE, adding COVID-19 specific considerations <p>Project Medical Services</p> <p>Local Medical and Other Services</p> <ul style="list-style-type: none"> - Any suspected case should leave site immediately and refer to the nearest hospital / local medical facility for medical examination - any suspected cases should self-quarantine for 14 days <p>Instances or Spread of the Virus</p> <ul style="list-style-type: none"> - If a worker has symptoms of COVID-19, the worker should be removed immediately from work activities - The worker should be referred to the local health facilities to be tested. - Implement sanitization practices in affected sites - Inform fellow workers of possible exposure to the virus if a worker is confirmed to have COVID-19 infection but maintain confidentiality <p>Training and Communication with Workers</p> <ul style="list-style-type: none"> - Workers are made aware of the procedures that have been put in place by the project, and their own responsibilities in implementing them - Training is conducted regularly, providing workers with a clear understanding of how they are expected to behave and carry out their work duties - in addition to EMOP and WBG Guidelines related to COVID-19 infection (Annex-9). 				
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Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
Physical receptor	waste generation	<ul style="list-style-type: none"> - Strict use of chemical-resistant suits and PPE when handling odorant barrels, tanks, or spills - Evacuation of odorant from barrels into holding tank with utmost care and full PPE - Covering possible odorant spills immediately with sand and treatment with sodium hypochlorite as per EGAS and LDC practices - On-site treatment of empty containers with sodium hypochlorite and detergent as Per EGAS and LDC practice - Ship empty containers to a certified hazardous waste facility via company depot using certified handling and transportation contractors - Ensure full and empty (treated) odorant containers are accompanied by a trained HSE specialist during transportation to and from the depot and to/from the hazardous waste disposal facility (UNICO and/or Nassreya) - Others measures as per item 7.4: New Ismailia Quantitative Risk Assessment study recommendations. <p>In order to minimize risk of spillage of hazardous odorant, the following general precautions should be taken:</p> <ul style="list-style-type: none"> - Pre-Plan the anticipated amounts of odorants to be used in order to minimize leftovers and residuals. - Handle with extreme care and always perform visual checks on the integrity of the odorant container - Avoid rough handling rolling or dropping of odorant containers - Avoid exposure to direct sunlight during storage or transportation - Ensure odorant containers are always sealed properly and secured from tipping/falling/damage during transportation and storage (temporary and long-term) - Always have sufficient amounts of sand, sodium hypochlorite and detergent on standby during usage of odorant - ALWAYS handle containers or spills with care and full PPE compliance 	Minor	PRS staff	LDC HSE Dpt.	Quaternary auditing	- Project cost LDC management costs

Receptor	Impact	Mitigation measures	Residual impact	Institutional Responsibility for Implementation		Means of Supervision	Estimated Cost of mitigation / supervision
				Mitigation	Supervision		
		<ul style="list-style-type: none"> - Never release or empty residual odorant from its container to any receptor or for any reason other than filling the odorant tank at the PRS - NEVER use empty odorant containers for any other purpose - In case of odorant spillage: <ul style="list-style-type: none"> - avoid inhalation and sources of ignition - immediately cover and mix with sufficient amounts of sand and sodium hypochlorite using necessary PPE and tools - collect contaminated sand in clearly marked secure containers/bags - Add sand to inventory of hazardous waste 					

7.3 Monitoring and Review

Procedures to monitor and measure the effectiveness of the management program, as well as compliance with any related legal and/or contractual obligations and regulatory requirements will be established. In addition to recording information to track performance and establishing relevant operational controls, dynamic mechanisms, such as internal inspections and audits, where relevant, to verify compliance and progress toward the desired outcomes will be utilized.

Monitoring will normally include recording information to track performance and comparing this against requirements in the management program. The monitoring results shall be documented and the necessary corrective and preventive actions in the amended management program and plans shall be identified consequently.

7.3.1 Monitoring procedures

To fulfill the monitoring requirements and to ensure that any non-compliances are corrected, the following tasks should be followed:

- LDC HSE staff are responsible to carry out periodic audits to follow up on ESMP implementation.
- Any observed non-compliance is recorded and corrective actions are requested.
- LDC report these non-compliances and the corrective actions taken to EGAS in their monthly reports.

EGAS also conducts supervisory visits through an external consultant to ensure that all mitigation measures are appropriately adhered to, non-compliances are reported to the LDC and an action plan to correct the situation is requested and followed within the LDC monthly reports to EGAS.

Table 7-4: Environmental and Social Monitoring Matrix during Construction

Receptor	Impact	Monitoring indicators	Responsibility of monitoring	Frequency of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
Ambient air quality	Increased air emissions and dust	<ul style="list-style-type: none"> - Inspection of vehicle and machinery maintenance schedule - Inspection of the construction activities - Exhaust emissions concentrations from diesel generators 	LDC HSE	Monthly during construction + before construction and every three months for machines	Vehicles licensing Department	Measurements and reporting of exhaust emissions of construction activities machinery Complaints log	LDC management costs
	Ambient noise levels	Increased noise levels	<ul style="list-style-type: none"> - Noise intensity, exposure durations and noise impacts - Use of earmuffs by Construction workers 	LDC HSE	Regularly during site inspections	Construction site	Measurements of noise levels Complaints log
Physical receptor (soil, groundwater, visual)		Waste generation	Complaints from neighbors	LDC HSE	Weekly during construction.	Construction site	Documentation in HSE monthly reports
	Observation of accumulated waste piles		LDC HSE	During construction. Monthly reports	Construction site	Observation and documentation	LDC management costs
	Observation of water accumulations resulting from dewatering (if encountered)		LDC HSE	During construction. Weekly reports	Around construction site	Observation and documentation	LDC management costs
	Chain-of-custody and implementation of waste management plans		LDC HSE	Area reports	Construction site and document examination	Site inspection and document inspection	LDC management costs
		Chain-of-custody and implementation of domestic wastewater (sewage) management	LDC HSE	During construction. Monthly reports	Construction site	Site inspection and document inspection	LDC management costs

Receptor	Impact	Monitoring indicators	Responsibility of monitoring	Frequency of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
Labor conditions	Occupational Health and safety	<ul style="list-style-type: none"> - Total number of complaints raised by workers - Periodic Health report - Periodic safety inspection report - Incident register - Insurance policy and Attendees lists with workers IDs - The insurance expiry dates 	LDC HSE	Two times per year for the PRS (at least once during the construction phase)	Construction site	The safety supervisor should follow commitment of workers to use the protective equipment - Inspection & recording of the performance - Reports about the workers and complaints	LDC management costs
		Provide a suitable tool for wind direction (Windsock) to be installed in a suitable place to determine the wind direction.	LDC HSE and Projects Dpt.	Daily during construction	Construction site	Supervision & reporting	LDC management costs
		Cooperation should be done with the concerned parties before planning for housing projects around the PRS area.	LDC Projects Dpt.	Daily during construction	Construction site	Supervision & reporting	LDC management costs
	COVID-19 pandemic	<ul style="list-style-type: none"> - Number of Suspected or confirmed COVID-19 cases, their location, condition, and all related actions taken - Periodic Health report - Using of facemasks 	LDC COVID-19 Patrolling committee EGAS HSE	Daily	Construction site	As per the instructions of the Ministry of Petroleum (MoP), Patrolling committees have been formed across all LDCs to ensure that mitigation measures are being implemented on all construction sites, these committees report to EGAS on daily basis whereas EGAS report to EMOp on a weekly basis	LDC management costs

Receptor	Impact	Monitoring indicators	Responsibility of monitoring	Frequency of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
Local traffic and accessibility	Child Labor	Attendees lists with workers IDs Complaints and accidents reports	LDC HSE	Biannual for PRS	Construction site	Safety supervisor observe the Laborers Random checkup for Laborers IDs	LDC management costs
	Risk of labor influx	- Code of conduct is in place - A list of workers who have attended the training on code of conduct (with dates). - Complaints were raised by the local community GRM. - Conduct spot checks/audits on the worker's behaviors during field visits.	LDC HSE	When reported and during field visits	Construction sites	Supervision & reporting	Contractor Cost
	Reduction of traffic flow and accessibility to local community	Comments and notifications from Traffic Department	LDC HSE	Weekly during construction.	Construction site	Documentation in HSE monthly reports Complaints log	LDC management costs

Table 7-5: Environmental and Social Monitoring Matrix during Operation

Receptor	Impact	Monitoring indicators	Responsibility of monitoring	Monitoring Frequency	Location of monitoring	Methods of monitoring	Monitoring Estimated Cost
Ambient air quality	Improper management of odorant during operation	<ul style="list-style-type: none"> - Log of spillage incidents - Number of treated containers - Odorant delivery forms 	LDC HSE	Quarterly for each PRS	- PRSs	Compare Environmental Register with odorant delivery forms, observation of site	LDC management costs
Ambient noise levels	Noise of PRS operation	<ul style="list-style-type: none"> - Noise intensity 	LDC HSE	Quarterly for each PRS	- PRSs	- Noise meter	LDC management costs
Physical receptor (soil, ground water, visual)	Waste generation	<ul style="list-style-type: none"> - Best practice of handling and intermediate storage - Disposal to appropriate and licensed landfill 	LDC HSE	Quarterly for each PRS	- PRSs	- Hazardous waste Register	LDC management costs
Labor conditions	Occupational Health& safety	<ul style="list-style-type: none"> - Total number of complaints raised by workers - Periodic Health report - Periodic safety inspection report 	LDC, EGAS	Quarterly	<ul style="list-style-type: none"> - Safety supervisor should follow the commitment of workers to use the protective equipment - Inspection and recording of the performance - Reports about the workers& complaints 	Complaints log LDC	No cost
		Review the emergency response plan and update the plan to include all scenarios in this study and other needs including:	LDC HSE (ERP document)	Yearly (ERP doc.)	PRS location	HSE annual audit	LDC management costs

Receptor	Impact	Monitoring indicators	Responsibility of monitoring	Monitoring Frequency	Location of monitoring	Methods of monitoring	Monitoring Estimated Cost
		Firefighting brigades, mutual aids, emergency communications and fire detection / protection systems.	LDC HSE (ERP document)	Yearly (ERP doc.)	Area head office / PRS location	HSE annual audit	LDC management costs
			LDC HSE and Operation Dpt. for facilities.	Weekly	PRS location	Inspection checklist	
		Dealing with the external road in case of major fires.	LDC HSE (ERP document)	Yearly (ERP doc.)	PRS location	HSE annual audit	LDC management costs
		First aid including dealing with the odorant according to the SDS for it, with respect of means of water supply for emergency showers, eye washers and cleaning.	LDC HSE (ERP document)	Yearly (ERP doc.)	Area head office / PRS location	HSE annual audit	LDC management costs
			LDC HSE and Operation Dpt. for facilities.	Weekly	PRS location	Inspection checklist	
		Safe exits in building according to the modeling in this study.	LDC HSE (ERP document)	Yearly (ERP doc.)	Area head office / PRS location	HSE annual audit	LDC management costs
			LDC HSE and Operation Dpt.	Daily	PRS location	Inspection checklist	
		Inspection and maintenance plans and programs are according to the manufacturers guidelines to keep all facility parts in a good condition.	LDC Operation and maintenance Dpt.	Periodic maintenance plan according to manufacturers	Area head office / PRS location	HSE annual audit	LDC management costs
		All operations are according to standard operating procedure for the PRS operations and training programs in-place for operators.	LDC Operation Dpt.	Daily for operation Yearly for training	Area head office / PRS location	HSE annual audit	LDC management costs

Receptor	Impact	Monitoring indicators	Responsibility of monitoring	Monitoring Frequency	Location of monitoring	Methods of monitoring	Monitoring Estimated Cost
		Provide the site with SCBA “Self-Contained Breathing Apparatus” (at least two sets) and arrange training programs for operators.	LDC HSE and Operation Dpt.	Daily	PRS location	Inspection checklist	LDC management costs
		Cooperation should be done with the concerned parties before planning for housing projects around the PRS area.	LDC Security Dpt.	Daily	Around PRS location	Patrolling and recorded in logbook	LDC management costs
	COVID-19 pandemic	<ul style="list-style-type: none"> - Number of Suspected or confirmed COVID-19 cases, their location, condition, and all related actions taken - Periodic Health report - Using of Face Masks 	LDC COVID-19 Patrolling committee EGAS HSE	Daily	Construction site	As per the instructions of the Ministry of Petroleum (MoP), Patrolling committees have been formed across all LDCs to ensure that mitigation measures are being implemented on all construction sites, these committees report to EGAS on daily basis whereas EGAS report to EMoP on weekly basis	LDC management costs

7.4 New Ismailia Quantitative Risk Assessment Study Recommendations

Regarding to the modeling scenarios and risk calculations to workers / public which find that the risk to Workers is in the Acceptable region, While the risk to Public was found to be in the ALARP region, therefore there are some points need to be considered to maintain the risk tolerability in its region and this will be described in the following recommendations:

Recommendation	Timeline Phases	Modern Gas Remarks
<ul style="list-style-type: none"> • Ensure that 		
<ul style="list-style-type: none"> - All PRMS facilities specifications referred to the national and international codes and standards. 	Design	
<ul style="list-style-type: none"> - Inspection and maintenance plans and programs are according to the manufacturer's guidelines to keep all facility parts in a good condition. 	Operation	
<ul style="list-style-type: none"> - All operations are according to standard operating procedures for the PRMS operations and training programs in-place for operators. 	Operation	
<ul style="list-style-type: none"> - Emergency shutdown detailed procedure including emergency gas isolation points at the PRMS and Off-Take Point in place. 	Operation	
<ul style="list-style-type: none"> - The surface drainage system is suitable for the containment of any odorant spillage. 	Design	
<ul style="list-style-type: none"> • Considering that all electrical equipment, facilities, and connections are according to the hazardous area classification for natural gas facilities. 	Design	
<ul style="list-style-type: none"> • Updating the emergency response plan for the PRS to include all scenarios in this study and other needs like: 	Operation	
<ul style="list-style-type: none"> - Firefighting brigades, mutual aids, emergency communications, and fire detection/protection systems. 	Operation	
<ul style="list-style-type: none"> - Dealing with the external road in case of major fires. 	Operation	
<ul style="list-style-type: none"> - Safe exits in building according to the modeling in this study, and to the PRS from another side besides the designed exit in layout. 	Design	
<ul style="list-style-type: none"> • Provide the site with SCBA “Self-Contained Breathing Apparatus (at least two sets) and arrange training programs for operators. 	Operation	
<ul style="list-style-type: none"> • Cooperation should be done with the concerned parties before planning for housing projects around the PRMS area. 	Operation / Design / Construction	
<ul style="list-style-type: none"> • Update the PRMS layout to include the mechanical arrangement. 	Design	
<ul style="list-style-type: none"> • Study to add another emergency exit for the control room & office building from behind for safe exit to the workers; since there is only one gate available in the PRMS.. 	Design / Construction	
<ul style="list-style-type: none"> • Coordination may be done to remove/relocate the neighboring shelter to reduce the risk to public. 	Design / Construction	

7.5 Reporting of Mitigation and Monitoring Activities

During construction and operation, environmental performance against targets is reviewed by management monthly and reported to the contractor and LDC. The plan is designed to record incidents and to ensure investigation, root cause analysis, corrective action, and follow-up. Records are kept of all incidents, investigations, and actions.

Regulatory and HSE reporting systems will be brought together monthly to be collated and input into the LDC's (Modern Gas) reporting system to be submitted to EGAS' Environment Department during the construction phase.

During operation, the reporting of any occurrence and /or the result will take the following path:

- Recording of the nature and scale of the occurrence;
- Reporting to the necessary competent/ responsible persons; and
- Internal reporting and external regulatory notification.

7.5.1 During the Construction phase reports should include as a minimum

- Monthly report for the implementation of the ESMMP submitted by the contractor to LDC HSE staff.
- Monthly report on incidents and complaints from the surrounding establishments and residents near the construction site.
- Unusual traffic delays or accidents caused during construction, or any complaints received should be reported in the monthly report prepared by the construction contractor supervisor. And /or permits and any comments or recommendations by Traffic Department
- The monthly report should include any incidents of high dust emissions or smoke during construction works including the natural dust that might be encountered.
- The number of near misses and the number of incidents including injuries.
- There should be a form prepared by LDC's HSE department for the contractor to keep records of quantities, types of waste received, and the location where it has been received from.
- The monthly report of the HSE supervisor from LDC should report the evaluation of the contractor's compliance with mitigation measures and any comments noticed by the HSE site supervisor about mismanagement of construction waste during the month.
- The HSE team from LDC observer should report monthly of the accident or the worker's obedience.
- Reporting monthly, the total number, and the type of heavy equipment used during the construction phase.

- Monthly report on health and safety performance. This report will include any incident and complaint regarding health and safety measures performed by the contractor.
- A monthly report on supervision sites visits (environmental, social and safety), by Petrosafe Company to EGAS including all non-compliances and an action plan to correct the situation by LDC.
- Reporting on the implementation of the labor management procedures on the ground, including child labor, worker GRM, disturbance to communities due to labor influx, insurance coverage.
- Reporting on the activities related to dissemination of information
- As per the GRM manual reporting will include as a minimum number of grievances received, type of grievance received, number of grievances solved and closed / unsolved (reasons for not solving them), timeframe to solve a complaint, and number of complains due to labor influx (community disturbance). Data to be disaggregated by gender and channels for receiving the complaints. All complaints to be registered in an online-unified system (for example Excel Sheet).
- Daily report to be prepared on construction work of the pressure reduction station.
- Daily report in a logbook to consider any outside construction works around the PRS location that related to public or industrial buildings.

7.5.2 Reporting of severe incidents

- According to Decree 126- 2003, in case of worker/community work-related severe accident or fatalities, immediate reporting should take place by the LDC to the relevant regulatory authorities and the Project Management at EGAS.
- EGAS will report the major accident to the World Bank within 24 hours at the latest.
- The report will include all actions taken by LDC to investigate the root cause of the accident and the plan to prevent the occurrence of future accidents will be included in the final investigation report

7.5.3 During the operation phase, reports should include as a minimum

According to law 4/94 amended by law 9/2009 and its executive regulation, each facility should prepare an environmental register. Components of the environmental register are presented in annex three of the executive regulation. All environmental procedures included in the EMMP are to be recorded in the Environmental Register so that they can be communicated effectively and clearly. It will include (monitoring plan, solid waste management plan, emergency response plan,).

Environmental Register shall contain:

- Any complaint related to the noise generated from the PRS

- Regular noise and air measurement reports.
- Record keeping of the generated waste and their quantity and management (bills of waste transportation).
- Summary of the HSE monthly report.

According to Article 29-32 from law 9/2009 and its executive regulation, the PRS shall prepare a hazardous material and waste register containing the handling and storage of hazardous material and waste in the facility (types, quantities, material safety data sheets, type of storage and means of transportation). Additionally, the register should contain a contract and /or bills of hazardous waste disposal at UNICO and /or Nassreya.

7.6 Emergency Response Plan

Modern Gas developed an Emergency Response Plan (ERP) which relates to its operations for the PRS and its intermediate and low-pressure distribution network. The purpose of this document is to outline emergency responsibilities, organizational arrangements and responses and procedures to be followed by personnel based in the field in the event of an emergency. The said ERP will be in line with EGAS's Emergency Response Plan. For full details about the emergency plan, kindly refer to [Annex-12](#) attached to this report.

Emergency Levels are classified as Levels (Level 1, Level 2, and Level 3) as follows:

The first level of Emergency:

- Potential hazards to life, safety, property, and the environment are limited and do not exceed the emergency zone or the boundaries of the public site or facility.
- The personnel of the enterprise or the site possess adequate training, capacity, personal protection equipment, and necessary tools to manage and control the situation, and there is no need for external assistance.
- Alarm bells are not required to warn those outside the site or facility.
- The situation does not require the evacuation of the emergency zone.
- There is no possibility of losing control or escalating the situation.
- The accident management team is not used.

The Second level of Emergency:

- There is a serious risk to life, safety, property, and the environment and may exceed the limits of the emergency zone, but do not exceed the limits of the public site or facility.
- There is a need to use the assistance of external parties to manage the emergency, or at least the presence of a stand-by team in the presence of a potential escalation of the situation, but the situation does not extend its influence outside the facility or site.
- Members of the facility or site do not have sufficient capacity or resources to deal with the incident

- Requires evacuation and/or warnings to warn those outside the emergency zone
- Security breach or situation leading to constant threat to life and safety
- The accident management team intervenes

The Third level of Emergency:

- There is a serious risk to life, safety, property, and the environment and may exceed the limits of the emergency zone and the possibility of exceeding the limits of the public site or facility.
- There is a need to use the help of external parties to fight the fire, rescue, dealing with hazardous materials, large number of injuries and deaths.
- Measures must be taken to protect units, nearby areas and/or communities, and the environment beyond the boundaries of the public site or facility
- There is a potential risk that the reputation of the company, its business, or its revenues will be affected
- Any incident involving the exit of the operating system beyond the limits of safe operation with the possibility of escalation
- There is a danger to the public
- There is a possibility to start or run the communication system for emergency reporting
- The accident management team is used.

7.6.1 Hotline

A 24-7 Hotline (129) is available for customers and the public to report leaks, damage, emergencies, and/or incidents related to gas connections, components, infrastructure, and activities (inside or outside households) and to request repairs/emergency response/assistance.

7.7 Institutional Framework for ESMMP Implementation

7.7.1 Environmental Management Structures

EGAS is the supervisory body. Modern Gas is the implementing body. To make sure that all mitigation measures are in place, EGAS has assigned a new consulting firm to implement the supervision tasks and strengthen EGAS supervision capacity. Below is the management structure of Modern Gas.

Being the implementing body of the natural gas network in the project area, Modern Gas has direct involvement with the environmental management and monitoring of the natural gas network. Modern Gas has a good environment, occupational health and safety, and social background.

One of the standard tasks of the HSE Departments of Modern Gas, supervised by EGAS, is to ensure that the E&S clauses; as identified in the construction mitigation plan, are included in the contractor's contract, along with non-compliance penalties and ensure that the Environmental

and Social Management Plan of the project is implemented in all the phases of the Project. Modern Gas has assigned two social development officers at the Head Quarter in addition to a social officer in Ismailia. The main tasks of the social development officers are:

- SDOs are responsible for the implementation of the Land Acquisition procedure during the process of land selection for the construction of Pressure Reducing Station.
- Carry out social screening to determine whether the project components will result in any resettlement impact and accordingly SDOs from EGAS and LDCs will decide the need for the preparation of a resettlement action plan or an abbreviated Resettlement Action Plan.
- SDOs will address all grievances raised by community members, particularly the ones related to resettlement activities (more information will be addressed in the GRM section).

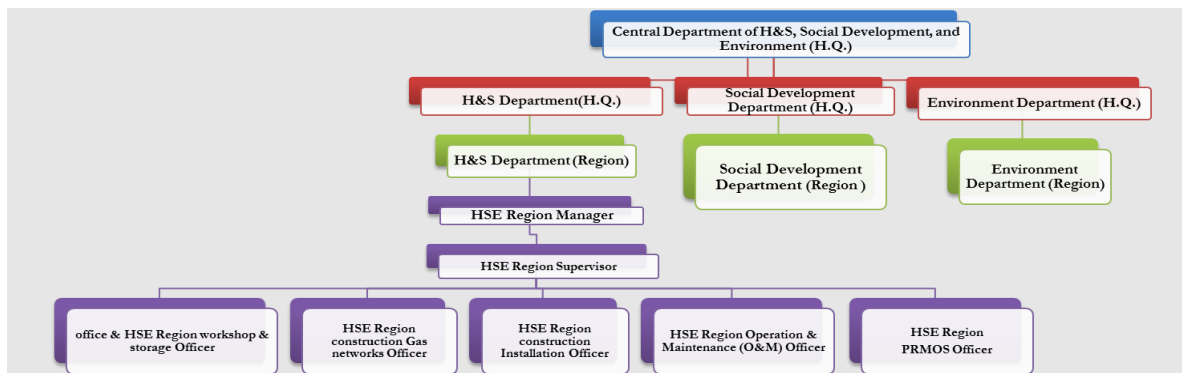


Figure 7-1: Modern Gas ESMP organogram.

In the structure above, designated site engineers perform daily implementation, monitoring, and reporting of activities as per the ESMMP with special attention to:

- Worker and contractor compliance to EGAS updated HSE manuals and ESIA procedures
- Occurrence of HSE incidents and suggestions for incident avoidance (Refer to Item 7.4)
- Management of broken asphalt (if any), unused backfill, solid waste, metal scrap
- Management of paint cans, refueling & lubrication, soil contamination
- Management of liquid waste such as leaked condensate hydrocarbons (if any) or chemicals used in heaters; and
- Checking that handling of hazardous waste is done according to the requirements of the Environmental Law, where a permit for handling hazardous material and Hazardous waste is issued from the EGAS Environment Department
- Using analyzers to measure noise, SO₂, CO, CH₄, and NO₂ in ambient air, and detect possible natural gas leaks
- Ensure and log compliant handling of odorant/odorant containers, odorant-contaminated-soils (in case of spillage)
- Measure noise at different locations of the PRS
- Other tasks as outlined in ESM & MP

Daily reports are to be compiled and sent to the regional HSE officer for the preparation of monthly summary reports. [Annex-5](#)

The monthly reports will send to HSE officer at Modern Gas head office for compilation into quarterly reports to EGAS. EGAS in return will supervise the OHS, Environmental and social implementation through audits, which will be executed by an independent entity. For that purpose a new contract was signed by EGAS with PETROSAFE company (as an independent entity) to conduct the supervision, monitoring visits on behalf of EGAS to ensure that all mitigation measures are appropriately adhered to, non-compliances are reported to the LDC and an action plan to correct the situation is requested and followed within the LDC monthly reports to EGAS. Petrosafe conducts at least one / two supervision visits each month according to EGAS plan.

7.7.2 Required Actions

- 1- Involvement of environmental and social officers during the design, costing, tendering, and construction phases would be advantageous.
- 2- An updated and detailed assessment of Modern Gas EHS institutional capacity and available resources for the implementation of the ESMP
- 3- Specifically, Modern Gas should take steps to develop the capacity of site engineers and HSE officers with specific courses focusing on the implementation of the ESMP detailed in this ESIA.

7.7.3 Management of grievances (Grievance Redress Mechanism)

EGAS and the LDCs aim to be recognized as responsible operators exemplary in the management of the impacts of its activities. As such, EGAS and the LDCs are committed to preventing, limiting, and, if necessary, remedying any adverse impacts caused by its activities on local populations and their social and physical environment.

Identifying, preventing, and managing unanticipated impacts are facilitated by a grievance redress mechanism (GRM). Well-designed and implemented GRMs can help project management significantly enhance operational efficiency in a variety of ways, including generating public awareness about the project and its objectives; deterring fraud and corruption; mitigating risk; providing project staff with practical suggestions/feedback that allows them to be more accountable, transparent, and responsive to beneficiaries; assessing the effectiveness of internal organizational processes; and increasing stakeholder involvement in the project. For task teams more specifically, an effective GRM can help catch problems before they become more serious or widespread, thereby preserving the project's funds and its reputation. Also, the Egyptian worker law No. 12 for the year 2003 provides for the Formal Grievance Procedure in case a worker, has been laid-off, discharged, dismissed, removed, or otherwise terminated from employment. The LDC has an internal division responsible for receiving, recording, and tracking the resolution of grievances.

Effective grievance management helps to:

- Build trust through having a dialogue with stakeholders.
- Detect weak signals and propose a solution.
- Reduce the risk of conflict between the affiliate and local communities.
- Reduce the risk of litigation by seeking fair solutions through mediation in the event of an established impact.
- Identify and manage unanticipated impacts of the operation.
- Avoid delays to operations and additional costs.
- Avoid future impacts through analysis of weak signals.

GRM details will be shared with the community beneficiaries before and during construction works as well as during the contracting period. SEA/SH details will be disseminated to encourage women to submit their complaints to the different project GRM channels (if they have any complaints) or to other channels like The National Council for Women's Rights (15115). Posters will be prepared and made available to the beneficiaries in the contracting office, in the neighboring area, other publicly accessible venues, and the customer services offices. It is worth mentioning that the customer's services offices are the main channel to receive complaints of Modern Gas clients all over the country, while the hotline is the main channel to receive complaints in emergency cases. On the other hand, the GRM system for the current project has been tailored to handle the complaints of the project beneficiaries in a professional manner. All GRM activities should be conducted as per EGAS GRM Manual. The following figure demonstrates the various stages of the grievance mechanisms. The proposed mechanism is built on three tiers of grievances:

1. The level of site engineer of Modern Gas in the project area.
2. On the level of LDC headquarter
3. On the level of EGAS

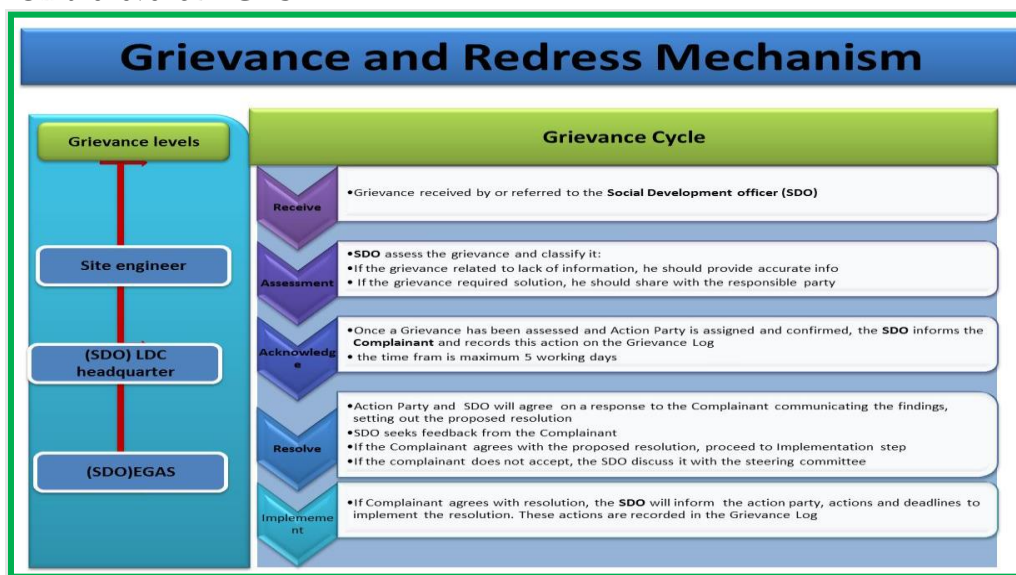


Figure 7-2 Proposed Grievance and Redress Mechanism

7.7.3.1 The first tier of grievances

To ensure a high level of responsiveness to the local communities, it is essential to ensure that a local grievance mechanism is functioning and that the communities are aware of it. Modern Gas has assigned at least one Social Development Officer (SDO), who will be working closely with the assigned SDO of EGAS. It is the responsibility of Modern Gas SDO to ensure that the GRM system is widely known and well explained on the local level. Moreover, s/he will follow up on the complaint until a solution is reached. The turnaround time for the response/resolution should be 10 business days and the complainant should know that he/she should receive a response by then. (a complaint form is attached see [Annex-11](#))

The grievances should be presented to the following:

- The foreman working on the ground in the study area,
- The project manager in the study area,

It is worth noting that most of the previous experience of EGAS is suggesting that complaints are usually handled efficiently and resolved on the local level. However, the management of the complaints including the level of responsiveness, providing feedback, and the documentation of the complaints need to be significantly strengthened. In case the problem is not solved, the complainant may reach out to the second level of grievance

7.7.3.2 Second-tier of grievances:

If the aggrieved person is not satisfied with the decision of the first tier, they can present the case to Modern Gas headquarters. The complaint form is attached in [Annex-11](#). SDO, where they should provide resolution within 10 business days, following, is the second level of grievances:

- The Social Development Officer in Modern Gas headquarters will handle technical, environmental, and land acquisition complaints. Modern Gas headquarters SDO should receive the unsolved problems. Thereafter, the SDO gets in contact with the complainant for more information and forwards the complaint to the implementing entities for a solution.
- The SDO should follow the complaints and document how they were solved within 10 business days.

7.7.3.3 Third-tier of grievances:

If the aggrieved person is not satisfied with the decision of the SDOs of Modern Gas at Stage 2, they can present the case to EGAS SDO where they should provide a resolution within 10 business days. The following section presents the third level of grievances:

- The Social Development Officer in EGAS will handle technical, environmental, and land acquisition complaints. He should receive the unsolved problems. Thereafter, they get in

contact with the complainant for more information and forward the complaint to the implementing entities for a solution.

- The SDO should follow the complaints and document how they were solved within 10 business days.
- The SDO should update the complainant on the outcome of his/her complaint.

7.7.3.4 Grievance channels

Due to the diversity of the context in different governorates and the socioeconomic characteristics of the beneficiaries, the communication channels to receive grievances were locally tailored to address all complainant's concerns and complaints. The following are the main channels through which grievances will be received:

- Foremen act as the main channel for complaints. They are always available on construction sites. However, complaints raised to him/her are mostly verbal. Thus, s/he should document all received grievances in writing form using a fixed serial number that the complainant should be informed about to be able to follow up on the complaint.
- Phone numbers of site engineer and SDO.
- The SDO within the LDC and EGAS
- Trustworthy people, community leaders, and NGOs/CDAs will be an appropriate channel to guide petitioners about the various tiers of grievances, particularly, in rural areas.
- Anonymous complaint.

7.7.3.5 Response to grievances

Response to the grievance will be through the following channels:

- The response to grievances should be through an officially recognized form to ensure proper delivery to the complainant. It is the responsibility of the SDOs to ensure that complainants were informed about the results of handling their complaints.
- Response to grievances should be handled promptly as mentioned above, thereby conveying genuine interest in and understanding of the worries put forward by the community. However, an anonymous complaint can receive a code and should be investigated appropriately and treated courteously as per the requirements of the complainer. The correction action should be published on the LDC website.
- Apply the full requirements related to operating the grievance mechanism as per the GRM Manual, including possibility of receiving anonymous complaints.
- EGAS and Modern Gas should maintain record of complaints and results.

7.7.3.6 Worker Grievances

The Egyptian Labor Law No. 12 for the year 2003 provides for the Formal Grievance Procedure in case a worker, who has been laid-off, discharged, dismissed, removed, or otherwise terminated from employment. The Project Management Unit (PMU) will require the Contractor/subcontractors to develop and implement a Grievance Redress Mechanism (GRM) for their workforce before the start of project works. The GRM must be well circulated and written in a language understood by all. The new contracts with contractors/subcontractors will include an annex with mitigation measures to address labor-management issues, through having in place the labor-management procedures. One of the main items that will be included in the annex is the Worker GRM, which allows the worker to submit his complaint

The workers GRM will include:

- Channels to receive grievances such as comment/complaint form, suggestion boxes, email, a telephone number and hotline, and anonymous complaint, including reaching out to the LDC
- Stipulated timeframes to respond to grievances;
- A register to record and track the timely resolution of grievances;
- A responsible section/committee to receive, record, and track resolution of grievances.
- Anonymous channels.

7.7.3.7 Monitoring of grievances

All grievances activities should be monitored to verify the process. The monitoring process should be implemented at the level of EGAS and the LDC. The following indicators will be monitored.

Table 7-6 Means of verification and indicators

Monitoring dimensions	Means of verification and indicators
GRM is fully operational	<ul style="list-style-type: none"> ○ Number of grievances received monthly (Channel, gender, age, basic economic status of the complainants should be mentioned) ○ Type of grievance received (according to the topic of the complaint) ○ Documentation efficiency
Efficiency of responses and corrective procedures	<ul style="list-style-type: none"> ○ Number of grievances solved and closed ○ Feedback offered to the grievances ○ Number of unsolved grievances and the reasons behind not solving them ○ Time consumed to solve the problem
Efficiency of information sharing about GRM	<ul style="list-style-type: none"> ○ Dissemination activities undertaken ○ Total number of brochures distributed (if any) ○ Total number of awareness meetings conducted (if any)

7.7.3.8 Institutional Responsibility for the Grievances

The entity responsible for handling grievances will mainly be the Environmental Affairs Department within the implementing agency (EGAS). The Social Development Officer (SDO) working within EGAS in cooperation with Modern Gas will address all grievances raised by community members. The main tasks related to grievances of the SDOs on the various levels are:

- Raise awareness about channels and procedures of grievance redress mechanisms
- Collect the grievances received through different communication channels
- Document all received grievances
- Transfer the grievance to the responsible entity
- Follow up on how the problem was addressed and solved
- Document, report and disseminate the outcome of received grievances
- Ensure that each legitimate complaint and grievance is satisfactorily resolved by the responsible entity
- Identify specific community leaders, organizations, and citizen groups required to enhance the dialogue and communication through a public liaison office to avoid or limit friction and respond effectively to general concerns of the community
- Monitoring grievance redress activities

8. Stakeholder Engagement and Public Consultation

The public consultation section aims to highlight the key consultation and community engagement activities that took place as part of the preparation of the ESIA, ESMPs, and their outcomes. The new household connections in the project sites are supplementary to the current existing natural gas connection network in Ismailia Governorate. In March, 2018, an ESMP (for Qantra Shark and Qantra Gharb) was prepared, and followed by an ESIA for Qantra Sharq (East) PRS in November 2018 and an ESIA for Qantra Gharb (West) PRS in April 2019. Stakeholder engagement and public consultation activities were held, and studies were cleared by the Bank and disclosed on the EGAS website and the Bank's external website. Stakeholder Engagement activities and a series of public consultations were conducted all through the past 8 years from the early stages of the project in December 2013 until recently. Stakeholders were identified, a work plan was developed, and information was adequately disclosed, using different engagement instruments. Fair gender-based participation and engagement of the different stakeholders and documentation of all conducted events were made. Public concerns were responded to and addressed in the ESIAF /ESIAs/ESMP of the project. Due to the current situation of the COVID-19 pandemic and the required precautionary measures, limited consultation activities were held at Qantra Sharq (East). It is worth mentioning that the consultation activities held in April 2021 at Qantra Sharq (East), have covered both the New Ismailia PRS and the Low pressures pipelines networks activities. Consultation activities showed an overwhelming acceptance of the consulted participants to host the NG. With their willingness to be connected to the NG, some potential beneficiaries expressed their willingness to pay the installation cost in cash, while others were much in favor of paying in installment. At the meantime no comments were raised concerning the PRS. This high level of enthusiasm from the local communities towards the project is attributed to the high level of awareness of the benefits of natural gas and the current hardships that the households are facing to secure LPG provision and usage.

8.1 Legal framework for consultation

The consultation activities used multiple tools and mechanisms (scoping, interviews, focus group discussions, public hearings/consultations) with various stakeholders and community people in the host communities were held for the proposed 2.3 million household NG connections project in compliance with the following legislation:

- WBG policies related to disclosure and public consultation, namely,
 - o Directive and Procedure on Access to Information

- Law 4/1994 modified by Law 9/2009 and its amendments Egyptian regulations related to the public consultation.

While WBG safeguards and regulations state that, a minimum of two large-scale, well-publicized public consultation sessions are a must for projects classified as category “A” projects like the one at hand, the second public consultation was canceled due to the precautionary measures to prevent the spread of COVID-19 pandemic. Additional consultation efforts (for example through focus group discussions, in-depth meetings, and interviews) were implemented to reach the most vulnerable and difficult to reach community members.

8.2 Consultation objectives

The objective of the Stakeholder Engagement is to ensure safe and successful Project delivery by:

- Informing stakeholders, including persons or groups who are directly or indirectly affected by a project, as well as those who may have interests in a project and/or the ability to influence its outcome, either positively or negatively;
- Listening to their comments, ideas, and concerns and recording the same for follow up;
- Avoid conflict by addressing impacts and issues raised by stakeholders promptly; particularly with the communities that will not be served by the project.
- Ensuring that fears and anxieties about the nature, scale, and impact of the operation have been properly considered in the development and management of the Project
- Accessing and making good use of existing local knowledge of the area;
- Communicating and implementing a viable community feedback mechanism.

Proper stakeholder engagement process, during the preparation of the ESIA include:

- Define potential project stakeholders and suggest their possible project roles.
- Identify the most effective outreach channels that support continuous dialogue with the community. Thereafter, the results will provide proper documentation of stakeholder feedback and enhance the ESIA accordingly.

8.3 Defining the stakeholder

To ensure an inclusive and meaningful consultation process, a stakeholder analysis was conducted to get a better understanding of the various groups and their roles, interests, and influence on the project. For this ESIA, a focused stakeholders’ identification shown in Table 8-1, was developed to identify the key groups of relevance to the project in this specific location. The main identified groups are very similar to those identified on the Governorate level but a smaller scale. Local communities involving both men and women of projects beneficiaries, as well as the PAPs, local NGOs/CDAs, contractors, and suppliers were among the key stakeholders on the local level.

Table 8-1: Stakeholders identified in Ismailia Governorate

Stakeholder Category	Stakeholder Group	Relevance/Importance of the Stakeholder to the Project
Communities in the project sites	Residents of communities within the project Districts: <ul style="list-style-type: none"> • Ismailia Governorate • Qantara East 	Residents of these communities are more likely to be adversely affected by environmental and social impacts; for example, traffic during construction and other impacts relating to community health and safety. Residents of local communities will also potentially benefit from job opportunities or other positive economic outcomes, particularly; they will have access to natural gas. Additionally, they will benefit from the savings of the LPG cylinders result due to the project implementation.
	Vulnerable groups within the local communities	Vulnerable groups will positively be affected from the Project specially Women, special needs and old people as they will not have to get LPG cylinders at their homes after they will be connected with the NG.
	Small business owners	Local businesses have the potential to benefit economically from the Project. However, as residents, this group also has the potential to be impacted by any social and environmental risks and impacts (positive and/or negative). For example, the effects of excavation work.
Businesses outside of the Area of Influence	Suppliers and contractors	They will benefit from any supplies available for the project.
Project Workforce (both direct and through subcontractors)	Project workers	Workers will benefit from available job opportunities in the project. The workforce is fundamental to the Project and a sound worker-management relationship is key for the sustainability of a company.
Health care providers	Community health care providers <ul style="list-style-type: none"> • Health institutions • Health services providers 	The Project will secure health facilities for the workers by contracting health facilities in Ismailia to provide the required service
NGOs and civil society	El Shoban El Moslemein, Social & women development	NGOs might share information about the project: terms of contracting and safety measures of the NG
National government stakeholders	Egyptian Environmental Affair Agency	Responsible for reviewing and approving ESIA/ESMPs, and monitoring implementation of the Environmental Management Plan
	Information Centers on the governorate level	Provide NG companies with underground utilities and infrastructure maps.
	Security Department	Secure the construction sites and prevent people from in- flushing into it
	Ministry of Antiquities	Very important to issue permissions for excavations and accompany the working teams,

Stakeholder Category	Stakeholder Group	Relevance/Importance of the Stakeholder to the Project
Local/provincial government stakeholders	Ministry of Transportation	This Ministry may have interest in issues relating to transportation and traffic planning related to the Project.
	General Authority for Roads Bridges and Land Transport	Responsible for permitting related to any road work for the Project (e.g., road cutting)
	Ismailia Governorate Authority	They are cooperating with the project in terms of facilitating permissions and coordinating with other local governmental units
	Local Governmental units (District authorities and village authorities)	Rehabilitation of roads, which is one of the major issues raised by the community, will be performed by the LGU. Provision of solid waste management facility
Media	Television and radio representatives Newspaper Websites	Inform the community about the project and its impacts and support dissemination of the main results of the ESIA/ESMPs studies
	Universities and Educational institutes	Faculty of Engineering
Secondary vocational schools		Propose needed capacity building for their students to potentially find employment with the project
Natural Gas companies	Researchers/consultants	Review results of the study and provide feedback
	EGAS	Implementing agency overseeing activities of the Environmental and Social Management Plan
	Modern Gas	Local distribution company (LDC) who will implement, operate, and manage the ESMP
	Butagasco	It is the firm responsible for the LPG distribution. They will benefit from the project in terms of reducing the demand for LPG cylinders
	Petro trade	They are the responsible entity for collecting the consumption fees and the bank installment

The abovementioned stakeholders were consulted using various tools (i.e. individual interviews, group meetings, and public consultation). Most of the stakeholders have attended the public consultation hearings for the nine new governorates, conducted during October 2016. However, some of them were interviewed on their premises to enable them to spell out their concerns and worries freely.

8.4 Consultation Methodology and Activities

The research team for the project studies has adopted multi-dimensional consultation activities that enable the marginalized, voiceless, youth, and women to gain information about the project. As well as gaining information about their concerns and worries regarding the project during various implementation phases. Due to the current situation of the COVID-19 pandemic and the required precautionary measures, the research team has adopted a new methodology for consultation. Small group meetings, FGDs, and individual meetings have been arranged at the level of the project district. Consultation activities were conducted in Qantara East on 6th of April, 2021 with a participation of 29 persons who attended more than five group meetings. (See lists of participants Annex-13). Consultation covered both the LP network and PRS, Following are the methodology and the main consultation activities adopted by the research team for all project phases:

1. The study team visited the project districts to define various stakeholders.
2. The study team divided the various engagement activities of the project to:
 - Scoping phase,
 - Data collection phase,
 - Consultation activities.
3. The study team has adopted many tools during the consultation process such as:
 - Conducting Focus Group Discussions (FGDs) with the local communities.
 - Conducting panel meetings with the governmental officials and potentially affected people.
 - Conducting different scoping meetings with different groups.
4. Consultation activities have been developed for the different communities through the following phases:
 - Phase I: In March 2014 an Environmental and Social Impact Assessment Framework (ESIAF) was developed for 11 of the project's Governorates. [Annex-12](#).
 - Phase II: Consultation activities in February and March, 2017 and Public consultation in April 2017, during the preparation of Site-Specific Qantara Gharb(West) and Qantara Shark (East) ESMP and two ESIA's for Qantra Shark and Qantra Gharb PRS
 - Phase III: Consultation activities in April 2021 in Qantara Shark (East) for the current ESIA and the ESMP for the LP network (new Ismailia district). [Annex-13 \(List of attendees\)](#)

- Information about the project has been shared through:
 - During the site visits for the P&A survey at the early stage for project planning.
 - Consultation activities during the preparation of ESIA's and ESMP's for a different phase of the project.
 - Site engineers and Contracting offices

All activities conducted were documented with photos and lists of participants to warrantee appropriate level of transparency as follows:

Table 8-2: Summary of Consultation Activities during the project Phases in Ismailia Governorate (2013-2022)

Participants:		Number		Methods	Date
During the framework (ESIAF)		Male	Female		
Potential beneficiaries and governmental bodies		16	8	FGD	December 2013
Potential beneficiaries		53	71	Structured questionnaire	
Potential beneficiaries, government officials, NGO representatives,		31	48	Public consultation	
Total		100	127		
During Site-Specific Qantara Gharb and Qantara Shark ESMP and ESIA's (Qantra Gharb and Qantra Shark PRSs)					
<i>During data collection and scoping meetings</i>		Male	Female	Methods	Date
Potential beneficiaries	Qantra Gharb	5	6	FGD	February and March 2017
	Qantra Shark	6	6		
Government/public officials	Qantra Gharb	6	0	In-depth interview	
	Qantra Shark	4	1		
NGOs/CDAs representatives	Qantra Gharb	1	0	In-depth interviews	
	Qantra Shark	0	1		
Head of municipalities and the deputy general secretary	Ismailia Governorate	11	1	Meeting	
Total		33	15		
During final public consultation for Site-Specific Qantara Gharb and Qantara Shark ESMP and ESIA's (Qantra Gharb and Qantra Shark PRSs)					
Various stakeholders		39	18	Public consultation	10 th of April 2017

Participants:	Number		Methods	Date
Consultation activities during the current ESIA and ESMP for LP network (New Ismailia district) in Qantara Shark East, April 2021				
Participants:	Number		Methods	Date
	Male	Female		
Governmental Officials	3	1	Individual interview	6 th April, 2021
NGO Representatives	3		FGD & Individual interview	
Community People	11	4	FGD & Individual interview	
Potential Beneficiaries	1	-	Individual interview	
Information Center	1		Individual interview	
Modern Gas Representatives	4	1	FGD & Individual interview	
Total	23	6		



FGD with the Governmental representatives LGU (Al Takadom village)



FGD with community people (El Qantara East Markz)



FGD with community people (Al Takadom village)



FGD with the Governmental representatives LGU (El Qantara East Markz)

Figure 8-1: Consultation Activities in New Ismailia PRS surrounding District.

8.5 Summary of consultation activities

The field research team engaged in several social activities. These activities include in-depth discussions with government officials, individual interviews with potential beneficiaries; and with potentially affected people (LPG vendors), representatives of civil society, and community leaders. Consultation meetings were held at the Local Governmental Center at New Ismailia surrounding districts, where the public officials of Governorate stressed expediting the implementation of the project in all Ismailia districts.

Throughout the discussions (which included some beneficiaries who have already connected with natural gas at their homes), interviewees were asked about the following main points:

- The type of fuels currently in use, and its associated problems.
- The high cost of LPG cylinders.
- Some LPG cylinders are not suitable to be used, due to poor maintenance.
- The criteria of areas to be connected to natural gas.
- The upsides and downsides of NG, compared to other types of fuels.
- The effects of the project during construction and operations.
- The cost of NG installation to households.
- The future positive/negative impact of the NG connections project.
- Citizens (who already have natural gas services) are suffering from the delay of collecting the gas monthly bills, hence the accumulation of NG consumption.

It was notable that the reactions and attitudes of the local communities towards the project are in favor of the project. The field research team noted strong public support and eagerness towards the project. Besides some legitimate concerns expressed by the public, the field research team recorded the general view that NG is a far better substitute for the type of fuel currently in use.

The following table illustrates the different subjects, questions, comments, and responses that were discussed throughout the different consultation activities in Ismailia Governorate. Most of them are addressed at Ismailia ESMP study. Such as cost of NG installation, Criteria for Natural Gas connection, Coordination between governmental organizations during connecting different public facilities, Street rehabilitation & land refill, etc. As mentioned before there was no single comment raised about the safety of the PRS or its activities. Below are generic comments regarding the project.

Table 8-3: Key comments and concerns raised during the different consultation activities, and the way they were addressed in the current ESIA study

Subject	Questions& comments	Responses	Addressed in the ESIA Study
Job opportunities	Can the project permanently employ our sons	The project Provide different job opportunities to skilled and unskilled labors, and create indirect job opportunities, in terms of supporting services to the workers and contractors who will be working in the various locations.	Section 5
Information sharing about NG	Shouldn't the gas company distribute flyers or brochures with clear information about the project?	The LDC adopts multi-level of information sharing. The first level during the P&A survey where technicians share information about the project with households. The second level through contracting offices, with presence of posters to share information about the NG and contracting procedures. Additionally, there is a hotline that can share information with any of the targeted beneficiary	Section 7. Section 8
Complaint system	What if we have any complaints about the project, where we can raise our complaints. Why some complaints take too much time to respond.	The project is adhering to a grievance mechanism. This enables anyone to submit a complaint and respond to it in 10 working days and the different channels to support his complaint.	Section 7.
LPG problems	LPG is not always full and in a bad condition	Some private companies are working in fueling LPG bottles and need more control and monitoring from the government.	Section 4.

8.6 Summary of Consultation Results

The consultation outcomes revealed the following:

- The Natural Gas connection project is achieving a great success during the last eight years, and community people have eagerness towards the project.
- The Ministry of Petroleum is giving a high priority for NG connection project and facilitate all the procedures to encourage more people to be connected by NG by offering the following:
 - ✓ Paying the cost in installment for 6 years at a zero-interest rate (30 EGP/ month).
 - ✓ A grant for poor people from AFD in cooperation with the European Union (1500 EGP/household) representing more than 50% of the NG connection cost according to specific criteria, and the principles which have been adopted by the Ministry of the Social Solidarity to determine the poor people.

- Community people asked for more information dissemination about the project and NG security and safety especially in the rural areas, which have high rate of illiterate groups.
- The majority of the community people are in favor of the Ministry of Petroleum initiative to pay NG installation cost in installment (30 EGP/month).
- The community people are asking for speeding up NG connection to their homes, which will help them to overcome the problems related to LPG cylinders.
- The community people in favor of installing the pre- payment meters to overcome the problem of delay in collecting NG consumption bills.

**The key message from the consultation events carried out for this project is that:
The acceptance and the support of governmental officials and the Public for the project are very strong.**

8.7 ESIA disclosure

A final report will be published on the WBG, EGAS, and Modern Gas websites. A copy of the ESIA report in English and a Summary in Arabic will be made available in the customer service office. Additionally, an Arabic summary will be made available in the contracting offices. An A3 poster will be installed in the contracting office informing about the results of the ESIA and the website link for the full ESIA study.